

City of Montrose 2016 Community Survey

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Appendix B:
Crosstabular
Data

Submitted to the City of Montrose, Colorado by:

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Appendix B:
**Crosstabular Data by Age
and Gender**

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-1. Quality of police services</u>								
Very Satisfied	26.5%	29.5%	31.9%	33.3%	49.0%	33.2%	35.3%	34.3%
Satisfied	38.8%	46.3%	44.0%	43.2%	40.4%	45.2%	39.9%	42.5%
Neutral	23.5%	16.8%	15.4%	15.3%	5.8%	12.4%	17.8%	15.2%
Dissatisfied	9.2%	7.4%	6.6%	5.4%	4.8%	7.1%	6.2%	6.6%
Very Dissatisfied	2.0%	0.0%	2.2%	2.7%	0.0%	2.1%	0.8%	1.4%
<u>Q1-2. Enforcement of City codes & ordinances</u>								
Very Satisfied	9.5%	10.1%	11.1%	10.3%	21.6%	13.5%	11.6%	12.6%
Satisfied	36.8%	30.3%	37.8%	31.8%	36.1%	37.6%	31.5%	34.5%
Neutral	35.8%	36.0%	30.0%	32.7%	27.8%	29.5%	35.3%	32.4%
Dissatisfied	14.7%	19.1%	14.4%	15.9%	11.3%	13.5%	16.6%	15.1%
Very Dissatisfied	3.2%	4.5%	6.7%	9.3%	3.1%	5.9%	5.0%	5.4%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-3. Condition of City streets</u>								
Very Satisfied	1.9%	3.1%	2.0%	2.8%	3.7%	2.4%	3.0%	2.7%
Satisfied	23.6%	27.6%	26.5%	22.9%	27.5%	29.1%	22.2%	25.6%
Neutral	18.9%	14.3%	24.5%	23.9%	24.8%	18.1%	24.4%	21.4%
Dissatisfied	37.7%	35.7%	35.3%	33.9%	30.3%	35.8%	33.3%	34.5%
Very Dissatisfied	17.9%	19.4%	11.8%	16.5%	13.8%	14.6%	17.0%	15.8%
<u>Q1-4. Management of stormwater runoff & flood prevention</u>								
Very Satisfied	9.6%	11.8%	6.7%	11.7%	9.4%	9.5%	10.3%	9.9%
Satisfied	30.9%	38.7%	32.2%	36.0%	52.1%	41.8%	34.5%	38.0%
Neutral	37.2%	31.2%	45.6%	33.3%	28.1%	36.2%	33.7%	34.9%
Dissatisfied	19.1%	16.1%	11.1%	13.5%	9.4%	9.5%	17.9%	13.8%
Very Dissatisfied	3.2%	2.2%	4.4%	5.4%	1.0%	3.0%	3.6%	3.3%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-5. Quality of trash, recycling, & yard waste collection services</u>								
Very Satisfied	28.4%	22.9%	37.6%	37.4%	42.5%	32.5%	35.3%	34.0%
Satisfied	48.0%	57.3%	42.6%	45.8%	47.2%	49.2%	47.0%	48.0%
Neutral	15.7%	13.5%	7.9%	12.1%	8.5%	12.6%	10.5%	11.5%
Dissatisfied	6.9%	5.2%	4.0%	4.7%	1.9%	4.1%	4.9%	4.5%
Very Dissatisfied	1.0%	1.0%	7.9%	0.0%	0.0%	1.6%	2.3%	2.0%
<u>Q1-6. Quality of drinking water</u>								
Very Satisfied	33.7%	36.5%	36.4%	33.6%	43.4%	34.8%	38.4%	36.7%
Satisfied	44.2%	42.7%	48.5%	45.5%	40.6%	47.4%	41.4%	44.3%
Neutral	13.5%	12.5%	11.1%	13.6%	11.3%	13.0%	11.9%	12.4%
Dissatisfied	8.7%	7.3%	2.0%	5.5%	3.8%	3.6%	7.1%	5.4%
Very Dissatisfied	0.0%	1.0%	2.0%	1.8%	0.9%	1.2%	1.1%	1.2%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-7. Quality of wastewater (sewer) services</u>								
Very Satisfied	21.1%	27.5%	34.0%	27.8%	33.3%	29.5%	28.2%	28.8%
Satisfied	53.7%	51.6%	48.5%	48.1%	45.1%	52.3%	46.4%	49.3%
Neutral	23.2%	18.7%	14.4%	17.6%	20.6%	14.9%	22.6%	18.9%
Dissatisfied	1.1%	1.1%	2.1%	4.6%	0.0%	0.8%	2.8%	1.8%
Very Dissatisfied	1.1%	1.1%	1.0%	1.9%	1.0%	2.5%	0.0%	1.2%
<u>Q1-8. Traffic flow & congestion management</u>								
Very Satisfied	1.0%	1.0%	4.0%	1.8%	5.5%	2.4%	3.0%	2.7%
Satisfied	16.2%	14.6%	19.2%	18.6%	23.9%	20.4%	16.9%	18.6%
Neutral	16.2%	15.6%	18.2%	27.4%	20.2%	21.2%	18.4%	19.7%
Dissatisfied	34.3%	30.2%	35.4%	32.7%	34.9%	32.5%	34.5%	33.5%
Very Dissatisfied	32.4%	38.5%	23.2%	19.5%	15.6%	23.5%	27.3%	25.5%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-9. Quality of City parks & open spaces</u>								
Very Satisfied	19.0%	18.6%	25.7%	24.1%	25.0%	20.6%	24.4%	22.6%
Satisfied	43.8%	48.5%	45.5%	56.3%	58.3%	52.4%	49.1%	50.7%
Neutral	17.1%	19.6%	21.8%	14.3%	12.0%	17.1%	16.6%	16.8%
Dissatisfied	14.3%	9.3%	6.9%	4.5%	3.7%	7.5%	7.7%	7.6%
Very Dissatisfied	5.7%	4.1%	0.0%	0.9%	0.9%	2.4%	2.2%	2.3%
<u>Q1-10. Effectiveness of City communication with the public</u>								
Very Satisfied	5.7%	5.8%	10.1%	7.6%	13.7%	7.8%	9.6%	8.7%
Satisfied	25.3%	34.9%	42.7%	37.1%	43.1%	35.7%	38.1%	36.9%
Neutral	49.4%	50.0%	41.6%	48.6%	35.3%	45.2%	44.4%	44.8%
Dissatisfied	17.2%	5.8%	4.5%	3.8%	5.9%	7.4%	7.1%	7.2%
Very Dissatisfied	2.3%	3.5%	1.1%	2.9%	2.0%	3.9%	0.8%	2.3%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-11. Quality of customer service provided by City employees</u>								
Very Satisfied	17.2%	12.5%	22.3%	20.8%	23.8%	17.1%	21.8%	19.5%
Satisfied	45.2%	47.7%	46.8%	50.0%	57.4%	49.6%	49.6%	49.6%
Neutral	29.0%	31.8%	25.5%	24.5%	16.8%	27.8%	23.0%	25.3%
Dissatisfied	6.5%	6.8%	3.2%	2.8%	2.0%	3.8%	4.4%	4.1%
Very Dissatisfied	2.2%	1.1%	2.1%	1.9%	0.0%	1.7%	1.2%	1.5%
<u>Q1-12. Quality of municipal court services</u>								
Very Satisfied	10.6%	11.5%	12.1%	13.3%	9.8%	10.6%	12.5%	11.5%
Satisfied	27.3%	39.3%	29.3%	36.0%	44.3%	29.8%	40.6%	35.2%
Neutral	47.0%	42.6%	43.1%	45.3%	45.9%	50.3%	39.4%	44.9%
Dissatisfied	9.1%	1.6%	10.3%	4.0%	0.0%	5.0%	5.0%	5.0%
Very Dissatisfied	6.1%	4.9%	5.2%	1.3%	0.0%	4.3%	2.5%	3.4%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-13. Quality of tourism/community promotion services</u>								
Very Satisfied	13.6%	7.0%	12.2%	11.0%	9.9%	9.5%	11.9%	10.8%
Satisfied	36.4%	33.7%	41.1%	40.0%	48.4%	38.2%	41.7%	40.0%
Neutral	43.2%	43.0%	31.1%	32.0%	29.7%	39.1%	32.3%	35.6%
Dissatisfied	5.7%	12.8%	11.1%	11.0%	9.9%	9.5%	10.6%	10.1%
Very Dissatisfied	1.1%	3.5%	4.4%	6.0%	2.2%	3.6%	3.4%	3.5%
<u>Q1-14. Quality of City economic development efforts</u>								
Very Satisfied	10.1%	6.0%	9.0%	6.1%	8.0%	6.5%	9.1%	7.8%
Satisfied	21.3%	24.1%	32.6%	24.2%	31.8%	25.8%	27.7%	26.8%
Neutral	36.0%	41.0%	32.6%	33.3%	40.9%	33.6%	39.4%	36.6%
Dissatisfied	24.7%	18.1%	15.7%	24.2%	12.5%	24.4%	14.3%	19.2%
Very Dissatisfied	7.9%	10.8%	10.1%	12.1%	6.8%	9.7%	9.5%	9.6%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q1-15. Quality of services at Montrose Pavilion</u>								
Very Satisfied	13.6%	13.4%	20.2%	15.3%	32.3%	17.9%	20.4%	19.2%
Satisfied	45.5%	45.1%	51.7%	57.1%	47.9%	50.5%	48.9%	49.7%
Neutral	35.2%	36.6%	22.5%	22.4%	16.7%	25.2%	27.2%	26.3%
Dissatisfied	5.7%	4.9%	4.5%	4.1%	3.1%	6.0%	3.0%	4.4%
Very Dissatisfied	0.0%	0.0%	1.1%	1.0%	0.0%	0.5%	0.4%	0.4%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q2. Top choice

Quality of police services	7.5%	6.1%	6.7%	12.1%	9.1%	7.8%	9.0%	8.4%
Enforcement of City codes & ordinances	0.9%	3.1%	1.9%	10.3%	5.5%	6.2%	2.9%	4.5%
Condition of City streets	26.4%	20.4%	27.9%	25.9%	35.5%	26.5%	28.2%	27.3%
Management of stormwater runoff & flood prevention	0.9%	1.0%	2.9%	1.7%	1.8%	2.3%	1.1%	1.7%
Quality of trash, recycling, & yard waste collection services	1.9%	0.0%	1.0%	2.6%	0.9%	1.2%	1.4%	1.3%
Quality of drinking water	3.8%	2.0%	2.9%	2.6%	1.8%	1.9%	3.2%	2.6%
Traffic flow & congestion management	30.2%	41.8%	33.7%	23.3%	24.5%	30.7%	30.0%	30.3%
Quality of City parks & open spaces	7.5%	2.0%	2.9%	0.9%	0.9%	2.3%	3.2%	2.8%
Effectiveness of City communication with the public	0.9%	3.1%	0.0%	0.9%	0.0%	0.8%	1.1%	0.9%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q2. Top choice (Cont.)

Quality of customer service provided by City employees	0.0%	0.0%	1.0%	1.7%	0.9%	0.8%	0.7%	0.7%
Quality of municipal court services	0.0%	1.0%	0.0%	0.0%	0.0%	0.4%	0.0%	0.2%
Quality of tourism/community promotion services	4.7%	1.0%	1.9%	0.9%	0.0%	2.7%	0.7%	1.7%
Quality of City economic development efforts	7.5%	9.2%	5.8%	4.3%	6.4%	4.7%	8.3%	6.6%
Quality of services at Montrose Pavilion	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.4%	0.2%
None chosen	7.5%	9.2%	11.5%	12.1%	12.7%	11.7%	9.7%	10.7%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. 2nd choice</u>								
Quality of police services	5.7%	5.1%	4.8%	2.6%	3.6%	6.2%	2.5%	4.3%
Enforcement of City codes & ordinances	5.7%	7.1%	5.8%	8.6%	10.0%	7.0%	7.9%	7.5%
Condition of City streets	19.8%	27.6%	21.2%	22.4%	13.6%	17.9%	23.5%	20.8%
Management of stormwater runoff & flood prevention	3.8%	1.0%	3.8%	5.2%	2.7%	3.5%	3.2%	3.4%
Quality of trash, recycling, & yard waste collection services	1.9%	1.0%	5.8%	0.9%	0.9%	2.3%	1.8%	2.1%
Quality of drinking water	3.8%	2.0%	2.9%	4.3%	6.4%	4.3%	3.6%	3.9%
Quality of wastewater (sewer) services	0.0%	1.0%	0.0%	1.7%	0.0%	0.4%	0.7%	0.6%
Traffic flow & congestion management	29.2%	18.4%	21.2%	20.7%	26.4%	21.4%	24.9%	23.2%
Quality of City parks & open spaces	7.5%	6.1%	1.9%	4.3%	2.7%	4.3%	4.7%	4.5%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. 2nd choice (Cont.)</u>								
Effectiveness of City communication with the public	1.9%	3.1%	1.9%	1.7%	3.6%	3.1%	1.8%	2.4%
Quality of customer service provided by City employees	0.0%	0.0%	0.0%	0.9%	0.9%	0.0%	0.7%	0.4%
Quality of municipal court services	0.0%	0.0%	1.0%	0.0%	0.0%	0.4%	0.0%	0.2%
Quality of tourism/community promotion services	2.8%	3.1%	4.8%	3.4%	7.3%	3.5%	5.1%	4.3%
Quality of City economic development efforts	7.5%	10.2%	7.7%	6.0%	1.8%	6.6%	6.5%	6.6%
Quality of services at Montrose Pavilion	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.4%	0.2%
None chosen	10.4%	14.3%	16.3%	17.2%	20.0%	19.1%	12.6%	15.7%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. 3rd choice</u>								
Quality of police services	9.4%	7.1%	2.9%	2.6%	0.9%	3.1%	5.8%	4.5%
Enforcement of City codes & ordinances	4.7%	8.2%	6.7%	2.6%	4.5%	4.3%	6.1%	5.2%
Condition of City streets	12.3%	11.2%	14.4%	12.1%	10.9%	14.8%	9.7%	12.2%
Management of stormwater runoff & flood prevention	6.6%	4.1%	5.8%	7.8%	2.7%	3.5%	7.2%	5.4%
Quality of trash, recycling, & yard waste collection services	1.9%	1.0%	6.7%	1.7%	1.8%	1.6%	3.6%	2.6%
Quality of drinking water	1.9%	3.1%	3.8%	4.3%	0.9%	2.3%	3.2%	2.8%
Quality of wastewater (sewer) services	0.0%	0.0%	1.0%	0.0%	4.5%	0.8%	1.4%	1.1%
Traffic flow & congestion management	11.3%	7.1%	9.6%	16.4%	9.1%	11.7%	10.1%	10.9%
Quality of City parks & open spaces	8.5%	12.2%	5.8%	3.4%	4.5%	5.4%	7.9%	6.7%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. 3rd choice (Cont.)</u>								
Effectiveness of City communication with the public	5.7%	3.1%	1.9%	4.3%	3.6%	3.5%	4.0%	3.7%
Quality of customer service provided by City employees	1.9%	3.1%	1.9%	0.0%	1.8%	2.3%	1.1%	1.7%
Quality of municipal court services	3.8%	0.0%	1.0%	0.0%	0.0%	0.8%	1.1%	0.9%
Quality of tourism/community promotion services	6.6%	6.1%	2.9%	3.4%	2.7%	4.3%	4.3%	4.3%
Quality of City economic development efforts	7.5%	12.2%	8.7%	14.7%	16.4%	12.8%	11.2%	12.0%
Quality of services at Montrose Pavilion	2.8%	3.1%	1.9%	2.6%	2.7%	3.1%	2.2%	2.6%
None chosen	15.1%	18.4%	25.0%	24.1%	32.7%	25.7%	20.9%	23.2%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. 4th choice</u>								
Quality of police services	5.7%	2.0%	4.8%	0.9%	3.6%	1.9%	4.7%	3.4%
Enforcement of City codes & ordinances	4.7%	5.1%	6.7%	4.3%	2.7%	5.4%	4.0%	4.7%
Condition of City streets	5.7%	4.1%	1.0%	11.2%	7.3%	5.1%	6.9%	6.0%
Management of stormwater runoff & flood prevention	3.8%	4.1%	4.8%	2.6%	1.8%	3.1%	3.6%	3.4%
Quality of trash, recycling, & yard waste collection services	2.8%	6.1%	2.9%	3.4%	1.8%	3.9%	2.9%	3.4%
Quality of drinking water	2.8%	0.0%	3.8%	0.9%	2.7%	2.3%	1.8%	2.1%
Quality of wastewater (sewer) services	0.9%	0.0%	0.0%	0.0%	1.8%	0.0%	1.1%	0.6%
Traffic flow & congestion management	3.8%	4.1%	6.7%	8.6%	6.4%	5.4%	6.5%	6.0%
Quality of City parks & open spaces	10.4%	7.1%	7.7%	6.0%	9.1%	10.5%	5.8%	8.1%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. 4th choice (Cont.)</u>								
Effectiveness of City communication with the public	5.7%	9.2%	3.8%	6.0%	5.5%	6.2%	5.8%	6.0%
Quality of customer service provided by City employees	1.9%	0.0%	1.0%	3.4%	0.9%	1.6%	1.4%	1.5%
Quality of municipal court services	1.9%	0.0%	1.0%	0.0%	1.8%	0.8%	1.1%	0.9%
Quality of tourism/community promotion services	6.6%	7.1%	5.8%	4.3%	3.6%	3.9%	6.9%	5.4%
Quality of City economic development efforts	15.1%	13.3%	11.5%	10.3%	5.5%	10.9%	11.2%	11.0%
Quality of services at Montrose Pavilion	4.7%	6.1%	1.9%	1.7%	2.7%	2.7%	4.0%	3.4%
None chosen	23.6%	31.6%	36.5%	36.2%	42.7%	36.2%	32.5%	34.3%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years? (top 4)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. Sum of Top 4 Choices</u>								
Quality of police services	28.3%	20.4%	19.2%	18.1%	17.3%	19.1%	22.0%	20.6%
Enforcement of City codes & ordinances	16.0%	23.5%	21.2%	25.9%	22.7%	23.0%	20.9%	21.9%
Condition of City streets	64.2%	63.3%	64.4%	71.6%	67.3%	64.2%	68.2%	66.3%
Management of stormwater runoff & flood prevention	15.1%	10.2%	17.3%	17.2%	9.1%	12.5%	15.2%	13.9%
Quality of trash, recycling, & yard waste collection services	8.5%	8.2%	16.3%	8.6%	5.5%	8.9%	9.7%	9.4%
Quality of drinking water	12.3%	7.1%	13.5%	12.1%	11.8%	10.9%	11.9%	11.4%
Quality of wastewater (sewer) services	0.9%	1.0%	1.0%	1.7%	6.4%	1.2%	3.2%	2.2%
Traffic flow & congestion management	74.5%	71.4%	71.2%	69.0%	66.4%	69.3%	71.5%	70.4%
Quality of City parks & open spaces	34.0%	27.6%	18.3%	14.7%	17.3%	22.6%	21.7%	22.1%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years? (top 4)

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q2. Sum of Top 4 Choices (Cont.)</u>								
Effectiveness of City communication with the public	14.2%	18.4%	7.7%	12.9%	12.7%	13.6%	12.6%	13.1%
Quality of customer service provided by City employees	3.8%	3.1%	3.8%	6.0%	4.5%	4.7%	4.0%	4.3%
Quality of municipal court services	5.7%	1.0%	2.9%	0.0%	1.8%	2.3%	2.2%	2.2%
Quality of tourism/community promotion services	20.8%	17.3%	15.4%	12.1%	13.6%	14.4%	17.0%	15.7%
Quality of City economic development efforts	37.7%	44.9%	33.7%	35.3%	30.0%	35.0%	37.2%	36.1%
Quality of services at Montrose Pavilion	7.5%	9.2%	4.8%	5.2%	5.5%	5.8%	6.9%	6.4%
None chosen	7.5%	9.2%	11.5%	12.1%	12.7%	11.7%	9.7%	10.7%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-1. Overall quality of life</u>								
Very Satisfied	17.6%	20.8%	23.5%	31.9%	40.0%	24.6%	29.5%	27.2%
Satisfied	63.7%	56.3%	56.9%	50.4%	48.2%	59.1%	50.9%	54.9%
Neutral	12.7%	14.6%	9.8%	12.4%	10.0%	9.5%	14.0%	11.9%
Dissatisfied	5.9%	7.3%	8.8%	4.4%	1.8%	5.6%	5.5%	5.5%
Very Dissatisfied	0.0%	1.0%	1.0%	0.9%	0.0%	1.2%	0.0%	0.6%
<u>Q3-2. Overall cost of living</u>								
Very Satisfied	10.6%	3.1%	6.9%	3.5%	11.9%	8.7%	5.9%	7.2%
Satisfied	25.0%	30.6%	36.6%	45.1%	48.6%	38.9%	36.3%	37.5%
Neutral	20.2%	22.4%	24.8%	23.9%	21.1%	22.6%	22.3%	22.5%
Dissatisfied	33.7%	34.7%	20.8%	24.8%	15.6%	22.6%	28.6%	25.7%
Very Dissatisfied	10.6%	9.2%	10.9%	2.7%	2.8%	7.1%	7.0%	7.0%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-3. Overall quality of new development</u>								
Very Satisfied	5.9%	2.2%	4.0%	0.9%	9.1%	4.0%	4.7%	4.4%
Satisfied	23.5%	24.7%	34.0%	30.9%	35.4%	30.8%	28.8%	29.8%
Neutral	36.3%	45.2%	33.0%	38.2%	46.5%	37.7%	41.6%	39.7%
Dissatisfied	26.5%	16.1%	19.0%	24.5%	9.1%	19.8%	18.7%	19.2%
Very Dissatisfied	7.8%	11.8%	10.0%	5.5%	0.0%	7.7%	6.2%	6.9%
<u>Q3-4. Overall appearance of community</u>								
Very Satisfied	6.7%	6.1%	4.9%	8.8%	13.9%	6.3%	10.0%	8.2%
Satisfied	44.2%	46.9%	51.0%	48.7%	50.0%	47.6%	48.7%	48.2%
Neutral	26.9%	23.5%	31.4%	27.4%	27.8%	29.5%	25.5%	27.4%
Dissatisfied	17.3%	19.4%	12.7%	14.2%	5.6%	12.6%	14.8%	13.7%
Very Dissatisfied	4.8%	4.1%	0.0%	0.9%	2.8%	3.9%	1.1%	2.5%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-5. Overall appearance of community parks</u>								
Very Satisfied	15.5%	17.3%	17.6%	19.6%	23.1%	18.3%	19.1%	18.7%
Satisfied	47.6%	50.0%	56.9%	58.0%	55.6%	57.0%	50.7%	53.7%
Neutral	19.4%	17.3%	18.6%	16.1%	14.8%	14.7%	19.5%	17.2%
Dissatisfied	15.5%	13.3%	5.9%	5.4%	5.6%	8.8%	9.2%	9.0%
Very Dissatisfied	1.9%	2.0%	1.0%	0.9%	0.9%	1.2%	1.5%	1.3%
<u>Q3-6. Preservation of natural areas (open space, river corridor, greenbelts)</u>								
Very Satisfied	16.7%	14.4%	19.0%	19.6%	22.9%	17.7%	19.4%	18.6%
Satisfied	45.1%	53.6%	46.0%	54.5%	46.7%	47.2%	51.1%	49.2%
Neutral	20.6%	18.6%	24.0%	21.4%	25.7%	24.6%	19.8%	22.1%
Dissatisfied	15.7%	13.4%	11.0%	3.6%	3.8%	9.7%	9.0%	9.3%
Very Dissatisfied	2.0%	0.0%	0.0%	0.9%	1.0%	0.8%	0.7%	0.8%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-7. Montrose as a place to live</u>								
Very Satisfied	24.0%	23.5%	30.4%	33.3%	46.8%	31.1%	32.6%	31.9%
Satisfied	51.9%	46.9%	45.1%	47.4%	36.7%	46.9%	44.3%	45.5%
Neutral	17.3%	18.4%	13.7%	14.0%	12.8%	14.6%	15.8%	15.2%
Dissatisfied	2.9%	7.1%	10.8%	5.3%	3.7%	5.5%	6.2%	5.9%
Very Dissatisfied	3.8%	4.1%	0.0%	0.0%	0.0%	2.0%	1.1%	1.5%
<u>Q3-8. Montrose as a place to raise children</u>								
Very Satisfied	28.6%	20.5%	22.0%	28.6%	31.3%	26.1%	26.6%	26.4%
Satisfied	31.6%	40.9%	45.1%	37.1%	31.3%	36.1%	37.9%	37.0%
Neutral	27.6%	19.3%	19.8%	26.7%	29.2%	27.4%	22.2%	24.7%
Dissatisfied	5.1%	14.8%	13.2%	7.6%	6.3%	8.3%	10.1%	9.2%
Very Dissatisfied	7.1%	4.5%	0.0%	0.0%	2.1%	2.2%	3.2%	2.7%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q3-9. Access to quality affordable housing</u>								
Very Satisfied	10.1%	5.4%	4.3%	2.9%	9.9%	6.6%	6.3%	6.4%
Satisfied	16.2%	22.6%	26.9%	28.6%	28.6%	29.7%	19.8%	24.5%
Neutral	26.3%	29.0%	20.4%	34.3%	42.9%	30.1%	31.0%	30.6%
Dissatisfied	31.3%	25.8%	36.6%	23.8%	15.4%	25.8%	27.4%	26.6%
Very Dissatisfied	16.2%	17.2%	11.8%	10.5%	3.3%	7.9%	15.5%	11.9%
<u>Q3-10. Job opportunities</u>								
Very Satisfied	3.8%	2.1%	1.0%	1.0%	2.2%	1.3%	2.7%	2.0%
Satisfied	15.4%	17.0%	9.1%	16.3%	7.7%	13.6%	12.8%	13.2%
Neutral	23.1%	20.2%	27.3%	22.1%	38.5%	28.5%	23.7%	26.0%
Dissatisfied	37.5%	26.6%	37.4%	36.5%	36.3%	34.9%	35.0%	35.0%
Very Dissatisfied	20.2%	34.0%	25.3%	24.0%	15.4%	21.7%	25.7%	23.8%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-1. How quickly police respond to emergencies</u>								
Very Satisfied	20.5%	24.1%	25.0%	22.2%	33.0%	25.5%	24.5%	25.0%
Satisfied	49.4%	48.1%	41.2%	53.3%	52.3%	49.5%	49.0%	49.3%
Neutral	21.7%	22.8%	30.9%	18.9%	12.5%	20.5%	21.2%	20.8%
Dissatisfied	7.2%	2.5%	1.5%	4.4%	2.3%	4.0%	3.4%	3.7%
Very Dissatisfied	1.2%	2.5%	1.5%	1.1%	0.0%	0.5%	1.9%	1.2%
<u>Q4-2. Enforcement of local traffic laws</u>								
Very Satisfied	14.3%	19.8%	14.3%	5.7%	14.6%	13.6%	13.4%	13.5%
Satisfied	27.6%	28.6%	37.4%	48.1%	43.8%	36.4%	38.2%	37.3%
Neutral	34.7%	30.8%	23.1%	25.5%	20.8%	28.8%	25.2%	27.0%
Dissatisfied	15.3%	12.1%	20.9%	11.3%	16.7%	14.0%	16.3%	15.1%
Very Dissatisfied	8.2%	8.8%	4.4%	9.4%	4.2%	7.2%	6.9%	7.1%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-3. City's crime prevention efforts</u>								
Very Satisfied	12.5%	15.3%	10.4%	10.0%	20.0%	16.0%	11.3%	13.6%
Satisfied	30.7%	28.2%	40.3%	44.0%	44.7%	37.1%	38.3%	37.7%
Neutral	33.0%	40.0%	28.6%	28.0%	28.2%	32.9%	30.2%	31.5%
Dissatisfied	19.3%	8.2%	19.5%	12.0%	4.7%	9.9%	15.3%	12.6%
Very Dissatisfied	4.5%	8.2%	1.3%	6.0%	2.4%	4.2%	5.0%	4.6%
<u>Q4-4. Overall quality of animal control services</u>								
Very Satisfied	17.0%	18.8%	16.5%	9.3%	15.0%	15.8%	14.4%	15.1%
Satisfied	44.3%	44.7%	38.8%	49.5%	44.0%	43.2%	45.7%	44.5%
Neutral	29.5%	30.6%	32.9%	29.9%	28.0%	29.7%	30.5%	30.1%
Dissatisfied	9.1%	3.5%	9.4%	6.5%	10.0%	8.6%	7.0%	7.7%
Very Dissatisfied	0.0%	2.4%	2.4%	4.7%	3.0%	2.7%	2.5%	2.6%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-5. Parking regulation enforcement (time-limited & no- parking areas)</u>								
Very Satisfied	10.7%	12.2%	12.2%	5.1%	10.6%	11.6%	8.2%	9.9%
Satisfied	40.0%	32.4%	33.8%	40.8%	36.5%	34.8%	38.9%	36.9%
Neutral	38.7%	37.8%	47.3%	43.9%	42.4%	42.4%	41.8%	42.1%
Dissatisfied	6.7%	13.5%	5.4%	5.1%	8.2%	7.1%	8.2%	7.6%
Very Dissatisfied	4.0%	4.1%	1.4%	5.1%	2.4%	4.0%	2.9%	3.4%
<u>Q4-6. Graffiti prevention & removal</u>								
Very Satisfied	10.7%	15.5%	11.0%	10.4%	13.6%	12.7%	11.7%	12.2%
Satisfied	39.3%	31.0%	42.7%	45.8%	47.7%	37.7%	45.0%	41.5%
Neutral	26.2%	31.0%	30.5%	27.1%	34.1%	32.5%	27.0%	29.7%
Dissatisfied	20.2%	15.5%	12.2%	10.4%	2.3%	12.3%	11.7%	12.0%
Very Dissatisfied	3.6%	7.1%	3.7%	6.3%	2.3%	4.7%	4.5%	4.6%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q4-7. Visibility of police officers</u>								
Very Satisfied	17.8%	20.8%	17.3%	21.1%	20.6%	18.5%	20.5%	19.6%
Satisfied	44.6%	42.7%	50.0%	50.0%	57.0%	51.2%	47.0%	49.0%
Neutral	29.7%	26.0%	18.4%	18.4%	15.9%	20.6%	22.4%	21.5%
Dissatisfied	6.9%	8.3%	10.2%	5.3%	4.7%	6.9%	7.1%	7.0%
Very Dissatisfied	1.0%	2.1%	4.1%	5.3%	1.9%	2.8%	3.0%	2.9%

Q5. PERCEPTION OF SAFETY. Please rate your feeling of safety in the following situations on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q5-1. In your neighborhood during the day</u>								
Very Safe	58.8%	49.5%	51.5%	54.3%	53.2%	54.8%	52.4%	53.5%
Safe	35.3%	41.2%	42.6%	40.5%	41.3%	39.7%	40.7%	40.2%
Neutral	4.9%	8.2%	4.0%	3.4%	3.7%	4.4%	5.1%	4.8%
Unsafe	1.0%	0.0%	2.0%	0.9%	0.9%	0.8%	1.1%	1.0%
Very Unsafe	0.0%	1.0%	0.0%	0.9%	0.9%	0.4%	0.7%	0.6%
<u>Q5-2. In your neighborhood at night</u>								
Very Safe	29.4%	28.6%	28.7%	35.3%	32.1%	31.2%	30.8%	31.0%
Safe	39.2%	42.9%	51.5%	46.6%	55.0%	49.8%	44.7%	47.1%
Neutral	18.6%	20.4%	11.9%	8.6%	7.3%	13.0%	13.2%	13.1%
Unsafe	11.8%	5.1%	5.0%	6.9%	0.9%	4.3%	7.3%	5.9%
Very Unsafe	1.0%	3.1%	3.0%	2.6%	4.6%	1.6%	4.0%	2.9%

Q5. PERCEPTION OF SAFETY. Please rate your feeling of safety in the following situations on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q5-3. In commercial & retail areas</u>								
Very Safe	18.6%	26.5%	20.0%	20.0%	16.3%	21.8%	18.7%	20.2%
Safe	55.9%	42.9%	54.0%	54.8%	61.5%	55.2%	52.8%	53.9%
Neutral	21.6%	25.5%	20.0%	18.3%	19.2%	20.2%	21.3%	20.8%
Unsafe	3.9%	4.1%	6.0%	7.0%	1.9%	2.8%	6.4%	4.6%
Very Unsafe	0.0%	1.0%	0.0%	0.0%	1.0%	0.0%	0.7%	0.4%
<u>Q5-4. In City parks</u>								
Very Safe	10.8%	16.8%	10.6%	13.5%	16.5%	14.5%	12.8%	13.7%
Safe	41.2%	32.6%	41.5%	50.0%	51.5%	48.1%	39.3%	43.6%
Neutral	33.3%	29.5%	26.6%	23.1%	26.2%	27.4%	28.0%	27.7%
Unsafe	12.7%	18.9%	20.2%	11.5%	3.9%	9.1%	17.1%	13.3%
Very Unsafe	2.0%	2.1%	1.1%	1.9%	1.9%	0.8%	2.7%	1.8%

Q5. PERCEPTION OF SAFETY. Please rate your feeling of safety in the following situations on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q5-5. Overall feeling of safety in Montrose</u>								
Very Safe	19.2%	21.4%	19.8%	21.7%	26.2%	21.8%	21.6%	21.7%
Safe	57.7%	54.1%	59.4%	56.5%	63.6%	61.1%	55.7%	58.3%
Neutral	15.4%	21.4%	14.9%	15.7%	7.5%	13.1%	16.5%	14.9%
Unsafe	5.8%	3.1%	4.0%	6.1%	0.9%	3.2%	4.8%	4.0%
Very Unsafe	1.9%	0.0%	2.0%	0.0%	1.9%	0.8%	1.5%	1.1%
<u>Q5-6. Adequacy of street lighting</u>								
Very Safe	11.4%	18.8%	12.2%	8.6%	15.0%	12.0%	14.0%	13.0%
Safe	39.0%	35.4%	38.8%	47.4%	55.1%	46.4%	40.8%	43.5%
Neutral	24.8%	21.9%	29.6%	23.3%	22.4%	25.2%	23.5%	24.3%
Unsafe	19.0%	17.7%	16.3%	17.2%	5.6%	14.4%	15.8%	15.1%
Very Unsafe	5.7%	6.3%	3.1%	3.4%	1.9%	2.0%	5.9%	4.0%

Q6. CODE ENFORCEMENT. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q6-1. Enforcing clean-up of debris & junk on private property</u>								
Very Satisfied	13.0%	7.1%	1.2%	4.8%	2.0%	5.8%	5.4%	5.6%
Satisfied	20.7%	20.2%	18.6%	18.1%	30.0%	23.1%	20.2%	21.6%
Neutral	25.0%	31.0%	25.6%	26.7%	34.0%	29.3%	27.7%	28.5%
Dissatisfied	26.1%	32.1%	43.0%	32.4%	28.0%	29.3%	34.7%	32.1%
Very Dissatisfied	15.2%	9.5%	11.6%	18.1%	6.0%	12.4%	12.0%	12.2%
<u>Q6-2. Enforcing mowing & cutting of weeds on private property</u>								
Very Satisfied	8.6%	8.1%	1.1%	5.7%	2.0%	4.8%	5.3%	5.1%
Satisfied	21.5%	24.4%	23.3%	18.1%	30.7%	23.0%	24.1%	23.6%
Neutral	31.2%	34.9%	27.8%	30.5%	36.6%	32.6%	31.8%	32.2%
Dissatisfied	25.8%	22.1%	34.4%	26.7%	24.8%	29.1%	24.5%	26.7%
Very Dissatisfied	12.9%	10.5%	13.3%	19.0%	5.9%	10.4%	14.3%	12.4%

Q6. CODE ENFORCEMENT. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q6-3. Enforcing sign regulations</u>								
Very Satisfied	9.3%	7.7%	2.5%	5.1%	4.6%	8.6%	3.2%	5.8%
Satisfied	32.6%	28.2%	35.8%	32.3%	43.7%	32.5%	36.5%	34.6%
Neutral	45.3%	51.3%	39.5%	45.5%	47.1%	44.0%	47.3%	45.7%
Dissatisfied	7.0%	11.5%	16.0%	10.1%	2.3%	11.0%	7.7%	9.3%
Very Dissatisfied	5.8%	1.3%	6.2%	7.1%	2.3%	3.8%	5.4%	4.6%
<u>Q6-4. Prohibiting vehicles, RVs, & trailers parked on City streets & public areas</u>								
Very Satisfied	8.8%	8.3%	2.4%	5.7%	3.1%	6.3%	5.0%	5.6%
Satisfied	18.7%	26.2%	28.2%	24.8%	38.5%	26.9%	27.7%	27.3%
Neutral	40.7%	35.7%	37.6%	30.5%	28.1%	33.6%	34.9%	34.3%
Dissatisfied	17.6%	17.9%	16.5%	24.8%	20.8%	20.2%	19.3%	19.7%
Very Dissatisfied	14.3%	11.9%	15.3%	14.3%	9.4%	13.0%	13.0%	13.0%

Q6. CODE ENFORCEMENT. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q6-5. Efforts to remove abandoned or inoperable vehicles</u>								
Very Satisfied	11.5%	9.2%	6.3%	6.4%	3.6%	7.2%	7.5%	7.4%
Satisfied	24.1%	21.1%	30.0%	17.0%	33.3%	22.2%	27.6%	24.9%
Neutral	36.8%	40.8%	36.3%	37.2%	38.1%	36.7%	38.8%	37.8%
Dissatisfied	13.8%	19.7%	18.8%	24.5%	16.7%	19.8%	17.8%	18.8%
Very Dissatisfied	13.8%	9.2%	8.8%	14.9%	8.3%	14.0%	8.4%	11.2%

Q7. Which TWO of the City's code enforcement services listed in Question 6 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q7. Top choice

Enforcing clean-up of debris & junk on private property	48.1%	39.8%	43.3%	37.1%	40.9%	37.7%	45.5%	41.8%
Enforcing mowing & cutting of weeds on private property	6.6%	14.3%	15.4%	12.9%	13.6%	12.8%	12.3%	12.5%
Enforcing sign regulations	10.4%	7.1%	5.8%	6.9%	7.3%	9.3%	5.8%	7.5%
Prohibiting vehicles, RVs, & trailers parked on City streets & public areas	10.4%	11.2%	9.6%	15.5%	14.5%	12.1%	12.6%	12.4%
Efforts to remove abandoned or inoperable vehicles	7.5%	13.3%	4.8%	6.0%	8.2%	9.3%	6.5%	7.9%
None chosen	17.0%	14.3%	21.2%	21.6%	15.5%	18.7%	17.3%	18.0%

Q7. Which TWO of the City's code enforcement services listed in Question 6 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q7. 2nd choice

Enforcing clean-up of debris & junk on private property	17.0%	17.3%	14.4%	19.0%	14.5%	14.4%	18.4%	16.5%
Enforcing mowing & cutting of weeds on private property	26.4%	17.3%	32.7%	23.3%	31.8%	28.4%	24.5%	26.4%
Enforcing sign regulations	2.8%	8.2%	1.0%	5.2%	1.8%	4.3%	3.2%	3.7%
Prohibiting vehicles, RVs, & trailers parked on City streets & public areas	13.2%	16.3%	13.5%	8.6%	17.3%	14.4%	13.0%	13.7%
Efforts to remove abandoned or inoperable vehicles	17.9%	20.4%	12.5%	18.1%	10.9%	14.4%	17.3%	15.9%
None chosen	22.6%	20.4%	26.0%	25.9%	23.6%	24.1%	23.5%	23.8%

Q7. Which TWO of the City's code enforcement services listed in Question 6 do you think should receive the most emphasis from City leaders over the next TWO years? (top 2)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q7. Sum of Top 2 Choices</u>								
Enforcing clean-up of debris & junk on private property	65.1%	57.1%	57.7%	56.0%	55.5%	52.1%	63.9%	58.2%
Enforcing mowing & cutting of weeds on private property	33.0%	31.6%	48.1%	36.2%	45.5%	41.2%	36.8%	39.0%
Enforcing sign regulations	13.2%	15.3%	6.7%	12.1%	9.1%	13.6%	9.0%	11.2%
Prohibiting vehicles, RVs, & trailers parked on City streets & public areas	23.6%	27.6%	23.1%	24.1%	31.8%	26.5%	25.6%	26.0%
Efforts to remove abandoned or inoperable vehicles	25.5%	33.7%	17.3%	24.1%	19.1%	23.7%	23.8%	23.8%
None chosen	17.0%	14.3%	21.2%	21.6%	15.5%	18.7%	17.3%	18.0%

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-1. Residential trash collection services</u>								
Very Satisfied	36.4%	40.4%	44.4%	48.1%	58.7%	44.7%	47.1%	46.0%
Satisfied	53.5%	51.1%	47.5%	38.0%	34.9%	47.6%	41.8%	44.6%
Neutral	4.0%	6.4%	4.0%	10.2%	5.5%	5.3%	6.8%	6.1%
Dissatisfied	5.1%	0.0%	2.0%	1.9%	0.9%	1.2%	2.7%	2.0%
Very Dissatisfied	1.0%	2.1%	2.0%	1.9%	0.0%	1.2%	1.5%	1.4%
<u>Q8-2. Curbside recycling services</u>								
Very Satisfied	37.5%	37.8%	44.3%	46.2%	54.4%	42.7%	45.8%	44.3%
Satisfied	44.8%	42.2%	35.1%	31.1%	31.1%	41.8%	31.6%	36.6%
Neutral	7.3%	10.0%	9.3%	14.2%	11.7%	10.9%	10.3%	10.6%
Dissatisfied	9.4%	5.6%	10.3%	2.8%	2.9%	2.1%	9.9%	6.1%
Very Dissatisfied	1.0%	4.4%	1.0%	5.7%	0.0%	2.5%	2.4%	2.4%

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-3. Yard waste removal services</u>								
Very Satisfied	14.3%	20.9%	23.8%	15.3%	24.7%	17.9%	21.5%	19.7%
Satisfied	33.3%	25.6%	30.0%	38.8%	31.2%	33.0%	30.9%	32.0%
Neutral	21.4%	23.3%	22.5%	24.5%	32.3%	27.1%	22.9%	24.9%
Dissatisfied	27.4%	19.8%	20.0%	16.3%	9.7%	18.3%	18.4%	18.4%
Very Dissatisfied	3.6%	10.5%	3.8%	5.1%	2.2%	3.7%	6.3%	5.0%
<u>Q8-4. Wastewater (sewer) treatment service</u>								
Very Satisfied	20.5%	23.5%	26.7%	19.8%	35.1%	26.0%	24.3%	25.2%
Satisfied	55.7%	51.8%	45.3%	49.0%	43.6%	50.2%	47.8%	49.0%
Neutral	22.7%	22.4%	25.6%	24.0%	20.2%	21.5%	24.3%	22.9%
Dissatisfied	0.0%	1.2%	1.2%	5.2%	1.1%	1.8%	1.8%	1.8%
Very Dissatisfied	1.1%	1.2%	1.2%	2.1%	0.0%	0.4%	1.8%	1.1%

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-5. Responsiveness to utility issues</u>								
Very Satisfied	25.9%	15.8%	22.2%	22.7%	27.6%	25.2%	20.8%	23.0%
Satisfied	33.3%	50.0%	48.1%	45.4%	46.0%	45.2%	43.9%	44.5%
Neutral	34.6%	26.3%	22.2%	22.7%	26.4%	25.7%	26.9%	26.3%
Dissatisfied	4.9%	6.6%	4.9%	6.2%	0.0%	3.3%	5.7%	4.5%
Very Dissatisfied	1.2%	1.3%	2.5%	3.1%	0.0%	0.5%	2.8%	1.7%
<u>Q8-6. Sewer services fees</u>								
Very Satisfied	13.8%	11.4%	13.1%	9.3%	16.3%	13.7%	12.0%	12.8%
Satisfied	38.3%	45.5%	32.3%	43.0%	39.4%	39.4%	39.8%	39.6%
Neutral	39.4%	34.1%	38.4%	32.7%	32.7%	36.9%	33.9%	35.4%
Dissatisfied	7.4%	5.7%	13.1%	12.1%	9.6%	8.7%	10.8%	9.8%
Very Dissatisfied	1.1%	3.4%	3.0%	2.8%	1.9%	1.2%	3.6%	2.4%

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q8-7. Trash services fees</u>								
Very Satisfied	12.8%	12.1%	13.0%	12.3%	17.1%	14.0%	13.0%	13.5%
Satisfied	43.6%	47.3%	39.0%	42.5%	39.0%	42.6%	41.7%	42.1%
Neutral	33.0%	33.0%	37.0%	32.1%	37.1%	35.1%	33.9%	34.5%
Dissatisfied	8.5%	3.3%	10.0%	11.3%	5.7%	6.6%	9.1%	7.9%
Very Dissatisfied	2.1%	4.4%	1.0%	1.9%	1.0%	1.7%	2.4%	2.0%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-1. Water pressure on a typical day</u>								
Very Satisfied	32.0%	25.3%	30.7%	26.8%	35.2%	28.2%	31.7%	30.0%
Satisfied	51.0%	57.9%	49.5%	57.1%	48.1%	56.0%	49.6%	52.7%
Neutral	7.0%	6.3%	6.9%	8.9%	12.0%	7.7%	9.0%	8.3%
Dissatisfied	8.0%	9.5%	11.9%	6.3%	4.6%	7.3%	8.6%	7.9%
Very Dissatisfied	2.0%	1.1%	1.0%	0.9%	0.0%	0.8%	1.1%	1.0%
<u>Q9-2. Taste of your tap water</u>								
Very Satisfied	32.0%	33.3%	26.0%	32.7%	33.0%	28.2%	34.5%	31.5%
Satisfied	42.0%	41.7%	47.0%	50.0%	41.3%	48.0%	41.2%	44.5%
Neutral	10.0%	12.5%	14.0%	8.2%	17.4%	14.1%	10.9%	12.4%
Dissatisfied	14.0%	7.3%	12.0%	4.5%	5.5%	8.1%	9.0%	8.5%
Very Dissatisfied	2.0%	5.2%	1.0%	4.5%	2.8%	1.6%	4.5%	3.1%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-3. Color of your tap water</u>								
Very Satisfied	36.6%	36.5%	33.7%	33.6%	34.9%	33.6%	36.3%	35.0%
Satisfied	47.5%	45.8%	51.5%	55.8%	44.0%	50.4%	47.8%	49.0%
Neutral	13.9%	14.6%	10.9%	8.8%	17.4%	13.2%	13.0%	13.1%
Dissatisfied	1.0%	2.1%	4.0%	0.9%	0.9%	2.4%	1.1%	1.7%
Very Dissatisfied	1.0%	1.0%	0.0%	0.9%	2.8%	0.4%	1.9%	1.2%
<u>Q9-4. Smell of your tap water</u>								
Very Satisfied	35.0%	36.5%	31.3%	32.7%	35.8%	33.5%	34.9%	34.2%
Satisfied	44.0%	44.8%	46.5%	52.2%	42.2%	49.6%	42.8%	46.0%
Neutral	14.0%	11.5%	11.1%	10.6%	17.4%	12.1%	13.8%	13.0%
Dissatisfied	6.0%	4.2%	10.1%	1.8%	2.8%	4.4%	5.2%	4.8%
Very Dissatisfied	1.0%	3.1%	1.0%	2.7%	1.8%	0.4%	3.3%	1.9%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-5. Clarity of your tap water (free of particles, not cloudy)</u>								
Very Satisfied	36.0%	33.3%	32.3%	33.3%	36.7%	34.4%	34.3%	34.4%
Satisfied	48.0%	43.8%	49.5%	55.0%	45.0%	49.4%	47.4%	48.3%
Neutral	11.0%	15.6%	11.1%	5.4%	13.8%	11.3%	11.2%	11.3%
Dissatisfied	4.0%	5.2%	7.1%	5.4%	2.8%	4.5%	5.2%	4.9%
Very Dissatisfied	1.0%	2.1%	0.0%	0.9%	1.8%	0.4%	1.9%	1.2%
<u>Q9-6. The amount you pay for City's water</u>								
Very Satisfied	13.7%	14.0%	14.1%	10.4%	15.1%	10.2%	16.5%	13.4%
Satisfied	38.9%	35.5%	31.3%	44.3%	42.5%	40.8%	36.6%	38.7%
Neutral	30.5%	24.7%	29.3%	17.0%	25.5%	25.7%	24.8%	25.3%
Dissatisfied	13.7%	19.4%	19.2%	21.7%	14.2%	18.4%	16.9%	17.6%
Very Dissatisfied	3.2%	6.5%	6.1%	6.6%	2.8%	4.9%	5.1%	5.0%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q9-7. City efforts to keep your drinking water safe</u>								
Very Satisfied	24.7%	27.8%	28.1%	27.3%	31.6%	26.7%	29.1%	27.9%
Satisfied	46.1%	41.8%	43.8%	49.5%	44.2%	47.1%	43.5%	45.2%
Neutral	22.5%	24.1%	23.6%	17.2%	20.0%	20.8%	21.7%	21.3%
Dissatisfied	6.7%	5.1%	3.4%	3.0%	3.2%	4.5%	3.9%	4.2%
Very Dissatisfied	0.0%	1.3%	1.1%	3.0%	1.1%	0.9%	1.7%	1.3%

Q10. UTILITIES. Below is a list of different types of utilities. Please rate each one on its reputation for reliability using a scale of 1 to 5 where "5" means "Always Reliable" and 1 means "Never Reliable." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-1. Your electric company</u>								
Always Reliable	47.5%	46.4%	43.4%	40.7%	53.8%	44.4%	48.1%	46.3%
Usually Reliable	36.6%	47.4%	43.4%	53.1%	41.5%	47.6%	41.8%	44.6%
Often Reliable	14.9%	6.2%	11.1%	3.5%	4.7%	6.5%	9.3%	7.9%
Seldom Reliable	0.0%	0.0%	2.0%	1.8%	0.0%	1.6%	0.0%	0.8%
Never Reliable	1.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.7%	0.4%
<u>Q10-2. Your natural gas company</u>								
Always Reliable	50.0%	50.5%	50.5%	50.5%	55.8%	51.5%	51.6%	51.5%
Usually Reliable	37.0%	42.9%	37.9%	41.9%	40.4%	40.1%	40.0%	40.0%
Often Reliable	12.0%	5.5%	11.6%	4.8%	2.9%	6.3%	8.0%	7.2%
Seldom Reliable	1.1%	0.0%	0.0%	1.9%	1.0%	1.7%	0.0%	0.8%
Never Reliable	0.0%	1.1%	0.0%	1.0%	0.0%	0.4%	0.4%	0.4%

Q10. UTILITIES. Below is a list of different types of utilities. Please rate each one on its reputation for reliability using a scale of 1 to 5 where "5" means "Always Reliable" and 1 means "Never Reliable." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-3. Your cable television company</u>								
Always Reliable	15.9%	10.6%	2.7%	4.7%	14.6%	6.7%	11.6%	9.1%
Usually Reliable	22.7%	19.7%	34.2%	38.4%	41.5%	33.0%	32.6%	32.8%
Often Reliable	36.4%	42.4%	39.7%	29.1%	29.3%	36.9%	32.6%	34.8%
Seldom Reliable	20.5%	12.1%	17.8%	17.4%	11.0%	16.8%	14.0%	15.4%
Never Reliable	4.5%	15.2%	5.5%	10.5%	3.7%	6.7%	9.3%	8.0%
<u>Q10-4. Your satellite television company</u>								
Always Reliable	19.5%	11.4%	8.9%	13.6%	18.5%	12.2%	16.7%	14.4%
Usually Reliable	39.0%	34.1%	35.6%	44.1%	48.1%	37.4%	44.2%	40.7%
Often Reliable	29.3%	27.3%	40.0%	22.0%	24.1%	33.3%	22.5%	28.0%
Seldom Reliable	7.3%	18.2%	11.1%	10.2%	9.3%	11.4%	10.8%	11.1%
Never Reliable	4.9%	9.1%	4.4%	10.2%	0.0%	5.7%	5.8%	5.8%

Q10. UTILITIES. Below is a list of different types of utilities. Please rate each one on its reputation for reliability using a scale of 1 to 5 where "5" means "Always Reliable" and 1 means "Never Reliable." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q10-5. Your internet service provider</u>								
Always Reliable	6.6%	6.2%	5.1%	6.5%	13.0%	7.2%	7.6%	7.4%
Usually Reliable	37.4%	35.1%	39.4%	40.2%	46.7%	38.8%	40.6%	39.7%
Often Reliable	37.4%	26.8%	37.4%	33.6%	29.3%	36.3%	29.7%	32.9%
Seldom Reliable	14.3%	18.6%	12.1%	9.3%	8.7%	12.2%	12.9%	12.6%
Never Reliable	4.4%	13.4%	6.1%	10.3%	2.2%	5.5%	9.2%	7.4%
<u>Q10-6. Your cellular phone company</u>								
Always Reliable	10.9%	16.7%	21.6%	21.6%	25.3%	17.5%	20.8%	19.2%
Usually Reliable	46.5%	49.0%	44.3%	43.2%	54.7%	50.0%	45.0%	47.4%
Often Reliable	27.7%	22.9%	23.7%	25.2%	16.8%	22.1%	24.6%	23.4%
Seldom Reliable	12.9%	11.5%	7.2%	7.2%	3.2%	8.8%	8.1%	8.4%
Never Reliable	2.0%	0.0%	3.1%	2.7%	0.0%	1.7%	1.5%	1.6%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q11-1. Overall maintenance of City streets</u>								
Very Satisfied	8.7%	1.0%	5.0%	6.1%	4.7%	4.4%	5.9%	5.2%
Satisfied	26.2%	38.1%	33.7%	33.0%	34.6%	35.5%	30.9%	33.1%
Neutral	25.2%	14.4%	18.8%	25.2%	27.1%	23.5%	21.3%	22.4%
Dissatisfied	27.2%	33.0%	33.7%	24.3%	21.5%	24.7%	30.5%	27.7%
Very Dissatisfied	12.6%	13.4%	8.9%	11.3%	12.1%	12.0%	11.4%	11.7%
<u>Q11-2. Maintenance of major roadways</u>								
Very Satisfied	10.7%	4.1%	7.0%	9.6%	8.5%	8.7%	7.4%	8.1%
Satisfied	36.9%	43.3%	37.0%	43.5%	52.8%	44.4%	41.3%	42.8%
Neutral	17.5%	18.6%	21.0%	21.7%	17.9%	17.1%	21.6%	19.4%
Dissatisfied	24.3%	23.7%	25.0%	18.3%	15.1%	21.8%	20.4%	21.1%
Very Dissatisfied	10.7%	10.3%	10.0%	7.0%	5.7%	7.9%	9.3%	8.6%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q11-3. Maintenance of streets in your neighborhood</u>								
Very Satisfied	8.8%	6.2%	6.0%	8.8%	8.4%	7.6%	7.8%	7.7%
Satisfied	33.3%	36.1%	41.0%	38.1%	43.0%	36.4%	40.1%	38.3%
Neutral	15.7%	25.8%	17.0%	18.6%	27.1%	22.4%	19.3%	20.8%
Dissatisfied	23.5%	20.6%	28.0%	21.2%	15.9%	22.8%	20.8%	21.8%
Very Dissatisfied	18.6%	11.3%	8.0%	13.3%	5.6%	10.8%	11.9%	11.4%
<u>Q11-4. Maintenance of sidewalks in Montrose</u>								
Very Satisfied	5.0%	2.1%	7.1%	6.1%	7.5%	4.4%	6.7%	5.6%
Satisfied	29.7%	40.2%	30.3%	38.6%	36.8%	39.5%	31.2%	35.2%
Neutral	26.7%	14.4%	27.3%	21.9%	34.0%	26.2%	23.8%	25.0%
Dissatisfied	23.8%	19.6%	25.3%	21.1%	14.2%	17.3%	23.8%	20.7%
Very Dissatisfied	14.9%	23.7%	10.1%	12.3%	7.5%	12.5%	14.5%	13.5%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q11-5. Maintenance of City buildings</u>								
Very Satisfied	14.7%	7.6%	13.3%	18.8%	16.3%	13.6%	15.1%	14.3%
Satisfied	57.9%	64.1%	60.2%	53.6%	57.1%	60.2%	56.8%	58.4%
Neutral	22.1%	23.9%	23.5%	23.2%	25.5%	24.6%	22.8%	23.6%
Dissatisfied	4.2%	3.3%	2.0%	2.7%	1.0%	0.8%	4.2%	2.6%
Very Dissatisfied	1.1%	1.1%	1.0%	1.8%	0.0%	0.8%	1.2%	1.0%
<u>Q11-6. Maintenance & appearance of City park restrooms</u>								
Very Satisfied	7.2%	3.7%	7.9%	8.9%	8.4%	5.1%	9.3%	7.3%
Satisfied	27.8%	42.0%	34.8%	33.3%	41.0%	39.3%	31.9%	35.5%
Neutral	26.8%	23.5%	33.7%	37.8%	38.6%	33.6%	30.5%	32.0%
Dissatisfied	26.8%	17.3%	16.9%	16.7%	10.8%	15.4%	20.4%	18.0%
Very Dissatisfied	11.3%	13.6%	6.7%	3.3%	1.2%	6.5%	8.0%	7.3%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q11-7. Maintenance of stormwater ditches & drains</u>								
Very Satisfied	7.4%	7.7%	6.9%	6.7%	10.2%	6.2%	9.2%	7.7%
Satisfied	37.9%	44.0%	35.6%	38.5%	38.6%	41.4%	36.6%	38.9%
Neutral	34.7%	26.4%	41.4%	33.7%	37.5%	35.7%	33.6%	34.6%
Dissatisfied	15.8%	15.4%	11.5%	16.3%	11.4%	12.8%	15.5%	14.2%
Very Dissatisfied	4.2%	6.6%	4.6%	4.8%	2.3%	4.0%	5.0%	4.5%
<u>Q11-8. Mowing & trimming along City streets & other public areas</u>								
Very Satisfied	17.6%	9.3%	10.8%	8.7%	11.2%	11.9%	11.1%	11.5%
Satisfied	51.0%	55.7%	57.8%	54.8%	55.1%	56.1%	53.7%	54.9%
Neutral	20.6%	17.5%	23.5%	27.0%	24.3%	22.5%	23.0%	22.8%
Dissatisfied	7.8%	12.4%	4.9%	8.7%	8.4%	6.7%	10.0%	8.4%
Very Dissatisfied	2.9%	5.2%	2.9%	0.9%	0.9%	2.8%	2.2%	2.5%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q11-9. Overall cleanliness of City streets & other public areas</u>								
Very Satisfied	14.6%	10.2%	10.8%	13.9%	14.8%	14.2%	11.8%	12.9%
Satisfied	47.6%	54.1%	54.9%	56.5%	58.3%	55.9%	52.9%	54.4%
Neutral	28.2%	22.4%	22.5%	20.0%	20.4%	19.7%	25.4%	22.6%
Dissatisfied	6.8%	9.2%	9.8%	7.0%	5.6%	7.5%	7.7%	7.6%
Very Dissatisfied	2.9%	4.1%	2.0%	2.6%	0.9%	2.8%	2.2%	2.5%
<u>Q11-10. Maintenance & appearance of City parks & open spaces</u>								
Very Satisfied	12.6%	15.3%	13.7%	19.3%	21.5%	18.9%	14.4%	16.6%
Satisfied	54.4%	58.2%	53.9%	61.4%	55.1%	54.7%	58.5%	56.7%
Neutral	19.4%	13.3%	26.5%	14.0%	18.7%	20.5%	16.3%	18.3%
Dissatisfied	13.6%	10.2%	2.9%	3.5%	3.7%	5.1%	8.1%	6.7%
Very Dissatisfied	0.0%	3.1%	2.9%	1.8%	0.9%	0.8%	2.6%	1.7%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q11-11. Quality of landscaping in medians on City streets</u>								
Very Satisfied	22.3%	10.5%	8.8%	16.5%	16.0%	14.0%	15.9%	15.0%
Satisfied	42.7%	47.4%	55.9%	49.6%	50.0%	50.8%	47.6%	49.1%
Neutral	18.4%	16.8%	24.5%	23.5%	29.2%	24.0%	21.4%	22.6%
Dissatisfied	9.7%	16.8%	8.8%	7.0%	4.7%	7.2%	11.1%	9.2%
Very Dissatisfied	6.8%	8.4%	2.0%	3.5%	0.0%	4.0%	4.1%	4.0%
<u>Q11-12. Snow removal on City streets</u>								
Very Satisfied	12.4%	8.2%	15.0%	7.9%	12.3%	10.9%	11.2%	11.1%
Satisfied	28.9%	40.8%	38.0%	43.9%	40.6%	37.2%	39.9%	38.6%
Neutral	23.7%	22.4%	21.0%	21.1%	27.4%	25.5%	20.9%	23.1%
Dissatisfied	13.4%	17.3%	17.0%	19.3%	17.9%	16.2%	17.9%	17.1%
Very Dissatisfied	21.6%	11.2%	9.0%	7.9%	1.9%	10.1%	10.1%	10.1%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q12. Top choice</u>								
Overall maintenance of City streets	26.4%	30.6%	36.5%	28.4%	40.9%	33.5%	31.8%	32.6%
Maintenance of major roadways	6.6%	7.1%	5.8%	6.0%	3.6%	3.1%	8.3%	5.8%
Maintenance of streets in your neighborhood	7.5%	6.1%	9.6%	5.2%	8.2%	9.3%	5.4%	7.3%
Maintenance of sidewalks in Montrose	13.2%	10.2%	8.7%	12.1%	7.3%	10.9%	9.7%	10.3%
Maintenance & appearance of City park restrooms	8.5%	6.1%	4.8%	4.3%	1.8%	3.1%	6.9%	5.1%
Maintenance of stormwater ditches & drains	1.9%	1.0%	3.8%	4.3%	3.6%	2.3%	3.6%	3.0%
Mowing & trimming along City streets & other public areas	0.9%	1.0%	2.9%	1.7%	1.8%	1.9%	1.4%	1.7%
Overall cleanliness of City streets & other public areas	2.8%	0.0%	1.9%	2.6%	0.9%	1.2%	2.2%	1.7%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q12. Top choice (Cont.)

Maintenance & appearance of City parks & open spaces	1.9%	3.1%	3.8%	0.9%	0.9%	2.3%	1.8%	2.1%
Quality of landscaping in medians on City streets	1.9%	2.0%	1.0%	0.9%	0.9%	1.2%	1.4%	1.3%
Snow removal on City streets	17.0%	23.5%	11.5%	15.5%	10.0%	14.4%	16.2%	15.4%
None chosen	11.3%	9.2%	9.6%	18.1%	20.0%	16.7%	11.2%	13.9%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q12. 2nd choice

Overall maintenance of City streets	12.3%	16.3%	7.7%	15.5%	7.3%	12.1%	11.6%	11.8%
Maintenance of major roadways	17.9%	17.3%	17.3%	6.0%	11.8%	16.3%	11.6%	13.9%
Maintenance of streets in your neighborhood	8.5%	4.1%	4.8%	11.2%	10.9%	7.8%	8.3%	8.1%
Maintenance of sidewalks in Montrose	9.4%	11.2%	13.5%	9.5%	11.8%	8.6%	13.4%	11.0%
Maintenance of City buildings	0.0%	0.0%	1.0%	0.0%	3.6%	0.8%	1.1%	0.9%
Maintenance & appearance of City park restrooms	9.4%	6.1%	5.8%	4.3%	0.0%	3.9%	6.1%	5.1%
Maintenance of stormwater ditches & drains	5.7%	6.1%	3.8%	5.2%	5.5%	4.7%	5.8%	5.2%
Mowing & trimming along City streets & other public areas	0.9%	3.1%	1.9%	6.9%	2.7%	3.1%	3.2%	3.2%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q12. 2nd choice (Cont.)</u>								
Overall cleanliness of City streets & other public areas	0.9%	5.1%	1.9%	4.3%	5.5%	4.3%	2.9%	3.6%
Maintenance & appearance of City parks & open spaces	8.5%	7.1%	7.7%	2.6%	4.5%	5.8%	6.1%	6.0%
Quality of landscaping in medians on City streets	3.8%	2.0%	3.8%	4.3%	4.5%	2.7%	4.7%	3.7%
Snow removal on City streets	6.6%	9.2%	12.5%	8.6%	8.2%	8.9%	9.0%	9.0%
None chosen	16.0%	12.2%	18.3%	21.6%	23.6%	21.0%	16.2%	18.5%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q12. 3rd choice</u>								
Overall maintenance of City streets	10.4%	11.2%	9.6%	4.3%	5.5%	7.4%	8.7%	8.1%
Maintenance of major roadways	8.5%	5.1%	2.9%	12.9%	10.0%	7.0%	9.0%	8.1%
Maintenance of streets in your neighborhood	6.6%	10.2%	8.7%	4.3%	6.4%	7.8%	6.5%	7.1%
Maintenance of sidewalks in Montrose	16.0%	7.1%	7.7%	11.2%	6.4%	11.7%	7.9%	9.7%
Maintenance of City buildings	0.9%	0.0%	1.0%	0.9%	0.0%	0.0%	1.1%	0.6%
Maintenance & appearance of City park restrooms	4.7%	11.2%	6.7%	3.4%	10.0%	5.8%	8.3%	7.1%
Maintenance of stormwater ditches & drains	2.8%	3.1%	5.8%	4.3%	2.7%	4.3%	3.2%	3.7%
Mowing & trimming along City streets & other public areas	1.9%	2.0%	3.8%	5.2%	4.5%	2.3%	4.7%	3.6%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q12. 3rd choice (Cont.)

Overall cleanliness of City streets & other public areas	7.5%	4.1%	7.7%	6.9%	5.5%	4.3%	8.3%	6.4%
Maintenance & appearance of City parks & open spaces	2.8%	8.2%	2.9%	5.2%	2.7%	3.9%	4.7%	4.3%
Quality of landscaping in medians on City streets	7.5%	9.2%	6.7%	4.3%	3.6%	4.7%	7.6%	6.2%
Snow removal on City streets	13.2%	8.2%	11.5%	9.5%	11.8%	12.5%	9.4%	10.9%
None chosen	17.0%	20.4%	25.0%	27.6%	30.9%	28.4%	20.6%	24.3%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q12. Sum of Top 3 Choices</u>								
Overall maintenance of City streets	49.1%	58.2%	53.8%	48.3%	53.6%	52.9%	52.0%	52.4%
Maintenance of major roadways	33.0%	29.6%	26.0%	25.0%	25.5%	26.5%	28.9%	27.7%
Maintenance of streets in your neighborhood	22.6%	20.4%	23.1%	20.7%	25.5%	24.9%	20.2%	22.5%
Maintenance of sidewalks in Montrose	38.7%	28.6%	29.8%	32.8%	25.5%	31.1%	31.0%	31.1%
Maintenance of City buildings	0.9%	0.0%	1.9%	0.9%	3.6%	0.8%	2.2%	1.5%
Maintenance & appearance of City park restrooms	22.6%	23.5%	17.3%	12.1%	11.8%	12.8%	21.3%	17.2%
Maintenance of stormwater ditches & drains	10.4%	10.2%	13.5%	13.8%	11.8%	11.3%	12.6%	12.0%
Mowing & trimming along City streets & other public areas	3.8%	6.1%	8.7%	13.8%	9.1%	7.4%	9.4%	8.4%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

N=534

Q31. Your age					Q37. Your gender		Total
18-34	35-44	45-54	55-64	65+	Male	Female	

Q12. Sum of Top 3 Choices (Cont.)

Overall cleanliness of City streets & other public areas	11.3%	9.2%	11.5%	13.8%	11.8%	9.7%	13.4%	11.6%
Maintenance & appearance of City parks & open spaces	13.2%	18.4%	14.4%	8.6%	8.2%	12.1%	12.6%	12.4%
Quality of landscaping in medians on City streets	13.2%	13.3%	11.5%	9.5%	9.1%	8.6%	13.7%	11.2%
Snow removal on City streets	36.8%	40.8%	35.6%	33.6%	30.0%	35.8%	34.7%	35.2%
None chosen	11.3%	9.2%	9.6%	18.1%	20.0%	16.7%	11.2%	13.9%

Q13. Which of the following improvements would you like to see in the community's parks system?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q13. What improvements would you like to see in community's parks system</u>								
Park entrance signs	17.9%	12.2%	18.3%	15.5%	11.8%	13.6%	16.6%	15.2%
Restrooms	58.5%	55.1%	44.2%	40.5%	34.5%	40.5%	51.6%	46.3%
Walking/biking trails	36.8%	44.9%	33.7%	36.2%	22.7%	33.9%	35.4%	34.6%
Picnic table/benches	34.9%	36.7%	26.0%	25.9%	15.5%	21.0%	33.6%	27.5%
Picnic shelters	30.2%	30.6%	21.2%	24.1%	15.5%	19.8%	28.2%	24.2%
Drinking fountains	40.6%	39.8%	32.7%	25.0%	17.3%	26.8%	34.3%	30.7%
Shade trees	41.5%	36.7%	28.8%	24.1%	19.1%	28.8%	30.7%	29.8%
Trash removal/cans	41.5%	38.8%	31.7%	28.4%	21.8%	29.6%	34.7%	32.2%
Park lighting	35.8%	37.8%	26.9%	25.9%	18.2%	24.1%	32.9%	28.7%

Q13. Which of the following improvements would you like to see in the community's parks system?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q13. What improvements would you like to see in community's parks system</u>								
Flower beds	29.2%	20.4%	19.2%	14.7%	13.6%	15.2%	23.1%	19.3%
Parking	19.8%	15.3%	16.3%	13.8%	10.9%	13.6%	16.6%	15.2%
Trail lighting	43.4%	40.8%	32.7%	27.6%	11.8%	24.9%	36.5%	30.9%
Playground equipment	48.1%	30.6%	17.3%	16.4%	8.2%	21.4%	26.0%	23.8%
Sidewalks	28.3%	23.5%	24.0%	21.6%	13.6%	21.4%	22.7%	22.1%
Handicap accessibility	18.9%	26.5%	19.2%	15.5%	18.2%	15.2%	23.5%	19.5%
Basketball courts	16.0%	19.4%	15.4%	6.0%	5.5%	12.1%	12.3%	12.2%
Bike racks	27.4%	23.5%	23.1%	13.8%	6.4%	19.1%	18.1%	18.5%
Sports fields	17.0%	15.3%	8.7%	3.4%	1.8%	11.3%	6.9%	9.0%
Tennis courts	10.4%	16.3%	9.6%	6.0%	6.4%	8.2%	10.8%	9.6%
Sports field lighting	11.3%	18.4%	8.7%	4.3%	3.6%	8.6%	9.4%	9.0%
Public WiFi	40.6%	41.8%	34.6%	30.2%	14.5%	28.0%	35.7%	32.0%
Mobile device charging stations	27.4%	20.4%	16.3%	8.6%	7.3%	13.2%	18.1%	15.7%
Shade structures	39.6%	35.7%	30.8%	37.1%	22.7%	27.2%	38.6%	33.1%
Other	15.1%	12.2%	10.6%	12.1%	13.6%	13.2%	12.3%	12.7%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. Top choice</u>								
Park entrance signs	1.9%	1.0%	3.8%	1.7%	3.6%	3.1%	1.8%	2.4%
Restrooms	21.7%	18.4%	20.2%	12.9%	17.3%	14.8%	20.9%	18.0%
Walking/biking trails	11.3%	15.3%	16.3%	17.2%	10.9%	15.2%	13.4%	14.2%
Picnic table/benches	2.8%	0.0%	2.9%	0.9%	0.9%	0.4%	2.5%	1.5%
Picnic shelters	2.8%	2.0%	3.8%	1.7%	1.8%	2.7%	2.2%	2.4%
Drinking fountains	1.9%	3.1%	1.0%	0.9%	1.8%	2.3%	1.1%	1.7%
Shade trees	3.8%	3.1%	3.8%	3.4%	0.0%	2.7%	2.9%	2.8%
Trash removal/cans	7.5%	2.0%	4.8%	3.4%	4.5%	4.7%	4.3%	4.5%
Park lighting	3.8%	3.1%	3.8%	5.2%	0.9%	2.3%	4.3%	3.4%
Flower beds	0.0%	1.0%	0.0%	0.0%	1.8%	0.8%	0.4%	0.6%
Parking	0.9%	2.0%	0.0%	1.7%	2.7%	2.3%	0.7%	1.5%
Trail lighting	4.7%	2.0%	1.0%	2.6%	0.0%	1.9%	2.2%	2.1%
Playground equipment	6.6%	3.1%	1.0%	0.0%	0.9%	1.2%	3.2%	2.2%
Sidewalks	2.8%	0.0%	3.8%	4.3%	5.5%	2.3%	4.3%	3.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q14. Top choice (Cont.)

Handicap accessibility	2.8%	6.1%	1.0%	3.4%	5.5%	1.6%	5.8%	3.7%
Basketball courts	0.0%	1.0%	1.0%	0.0%	0.0%	0.8%	0.0%	0.4%
Bike racks	2.8%	1.0%	1.0%	0.0%	0.0%	0.8%	1.1%	0.9%
Sports fields	1.9%	1.0%	0.0%	0.0%	0.0%	0.8%	0.4%	0.6%
Tennis courts	1.9%	2.0%	1.0%	2.6%	0.9%	0.8%	2.5%	1.7%
Public WiFi	2.8%	9.2%	2.9%	4.3%	4.5%	5.8%	3.6%	4.7%
Shade structures	0.9%	3.1%	2.9%	2.6%	3.6%	1.9%	3.2%	2.6%
Other	5.7%	6.1%	3.8%	3.4%	2.7%	5.1%	3.6%	4.3%
None chosen	8.5%	14.3%	20.2%	27.6%	30.0%	25.7%	15.5%	20.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. 2nd choice</u>								
Park entrance signs	1.9%	0.0%	1.0%	3.4%	0.0%	1.2%	1.4%	1.3%
Restrooms	8.5%	10.2%	7.7%	5.2%	5.5%	5.8%	8.7%	7.3%
Walking/biking trails	4.7%	10.2%	6.7%	3.4%	5.5%	6.2%	5.8%	6.0%
Picnic table/benches	2.8%	1.0%	1.9%	6.0%	4.5%	3.1%	3.6%	3.4%
Picnic shelters	2.8%	3.1%	2.9%	2.6%	1.8%	1.6%	3.6%	2.6%
Drinking fountains	5.7%	8.2%	10.6%	3.4%	6.4%	7.0%	6.5%	6.7%
Shade trees	4.7%	9.2%	1.0%	3.4%	4.5%	4.3%	4.7%	4.5%
Trash removal/cans	5.7%	3.1%	5.8%	5.2%	10.0%	6.6%	5.4%	6.0%
Park lighting	5.7%	4.1%	1.9%	6.9%	5.5%	5.4%	4.3%	4.9%
Flower beds	2.8%	1.0%	0.0%	2.6%	2.7%	1.6%	2.2%	1.9%
Parking	0.0%	1.0%	3.8%	0.0%	0.9%	1.2%	1.1%	1.1%
Trail lighting	8.5%	6.1%	6.7%	3.4%	1.8%	4.7%	5.8%	5.2%
Playground equipment	6.6%	4.1%	1.9%	3.4%	0.9%	3.5%	3.2%	3.4%
Sidewalks	4.7%	3.1%	1.9%	1.7%	0.9%	3.5%	1.4%	2.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. 2nd choice (Cont.)</u>								
Handicap accessibility	1.9%	0.0%	2.9%	3.4%	3.6%	1.6%	3.2%	2.4%
Basketball courts	0.0%	1.0%	0.0%	0.9%	0.9%	0.4%	0.7%	0.6%
Bike racks	1.9%	0.0%	1.9%	1.7%	0.0%	1.2%	1.1%	1.1%
Sports fields	1.9%	1.0%	1.0%	0.0%	0.9%	1.2%	0.7%	0.9%
Tennis courts	0.0%	5.1%	1.9%	0.0%	1.8%	1.2%	2.2%	1.7%
Sports field lighting	1.9%	0.0%	0.0%	0.0%	0.0%	0.8%	0.0%	0.4%
Public WiFi	4.7%	5.1%	7.7%	6.0%	1.8%	2.3%	7.6%	5.1%
Mobile device charging stations	3.8%	2.0%	1.0%	1.7%	0.9%	1.9%	1.8%	1.9%
Shade structures	2.8%	3.1%	1.9%	1.7%	1.8%	1.6%	2.9%	2.2%
Other	4.7%	0.0%	2.9%	0.9%	0.9%	1.2%	2.5%	1.9%
None chosen	11.3%	18.4%	25.0%	32.8%	36.4%	31.1%	19.5%	25.1%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. 3rd choice</u>								
Park entrance signs	0.0%	1.0%	1.9%	0.0%	1.8%	0.8%	1.1%	0.9%
Restrooms	8.5%	11.2%	3.8%	4.3%	6.4%	6.2%	7.2%	6.7%
Walking/biking trails	4.7%	5.1%	3.8%	5.2%	3.6%	5.1%	4.0%	4.5%
Picnic table/benches	1.9%	1.0%	1.9%	0.9%	2.7%	0.8%	2.5%	1.7%
Picnic shelters	0.0%	6.1%	2.9%	3.4%	3.6%	3.1%	3.2%	3.2%
Drinking fountains	8.5%	3.1%	4.8%	3.4%	1.8%	5.1%	3.6%	4.3%
Shade trees	5.7%	5.1%	4.8%	2.6%	2.7%	3.5%	4.7%	4.1%
Trash removal/cans	2.8%	6.1%	3.8%	3.4%	3.6%	2.3%	5.4%	3.9%
Park lighting	4.7%	2.0%	1.0%	1.7%	2.7%	1.2%	3.6%	2.4%
Flower beds	5.7%	6.1%	3.8%	0.9%	2.7%	3.5%	4.0%	3.7%
Parking	6.6%	0.0%	1.0%	2.6%	1.8%	1.9%	2.9%	2.4%
Trail lighting	7.5%	6.1%	5.8%	2.6%	3.6%	3.5%	6.5%	5.1%
Playground equipment	6.6%	2.0%	2.9%	4.3%	0.0%	2.7%	3.6%	3.2%
Sidewalks	1.9%	2.0%	2.9%	4.3%	0.9%	3.1%	1.8%	2.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. 3rd choice (Cont.)</u>								
Handicap accessibility	0.9%	4.1%	2.9%	2.6%	3.6%	2.7%	2.9%	2.8%
Basketball courts	0.9%	4.1%	0.0%	1.7%	0.0%	1.2%	1.4%	1.3%
Bike racks	4.7%	1.0%	1.9%	0.9%	0.0%	2.3%	1.1%	1.7%
Sports fields	2.8%	1.0%	1.0%	0.9%	0.0%	1.2%	1.1%	1.1%
Tennis courts	0.9%	1.0%	2.9%	0.0%	0.9%	0.4%	1.8%	1.1%
Sports field lighting	0.0%	0.0%	0.0%	0.9%	0.9%	0.8%	0.0%	0.4%
Public WiFi	4.7%	3.1%	5.8%	8.6%	0.9%	4.3%	5.1%	4.7%
Mobile device charging stations	1.9%	2.0%	2.9%	1.7%	2.7%	1.2%	3.2%	2.2%
Shade structures	3.8%	2.0%	4.8%	5.2%	5.5%	4.7%	4.0%	4.3%
Other	0.0%	2.0%	1.0%	0.0%	1.8%	1.2%	0.7%	0.9%
None chosen	14.2%	22.4%	31.7%	37.9%	45.5%	37.4%	24.5%	30.7%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. Sum of Top 3 Choices</u>								
Park entrance signs	3.8%	2.0%	6.7%	5.2%	5.5%	5.1%	4.3%	4.7%
Restrooms	38.7%	39.8%	31.7%	22.4%	29.1%	26.8%	36.8%	32.0%
Walking/biking trails	20.8%	30.6%	26.9%	25.9%	20.0%	26.5%	23.1%	24.7%
Picnic table/benches	7.5%	2.0%	6.7%	7.8%	8.2%	4.3%	8.7%	6.6%
Picnic shelters	5.7%	11.2%	9.6%	7.8%	7.3%	7.4%	9.0%	8.2%
Drinking fountains	16.0%	14.3%	16.3%	7.8%	10.0%	14.4%	11.2%	12.7%
Shade trees	14.2%	17.3%	9.6%	9.5%	7.3%	10.5%	12.3%	11.4%
Trash removal/cans	16.0%	11.2%	14.4%	12.1%	18.2%	13.6%	15.2%	14.4%
Park lighting	14.2%	9.2%	6.7%	13.8%	9.1%	8.9%	12.3%	10.7%
Flower beds	8.5%	8.2%	3.8%	3.4%	7.3%	5.8%	6.5%	6.2%
Parking	7.5%	3.1%	4.8%	4.3%	5.5%	5.4%	4.7%	5.1%
Trail lighting	20.8%	14.3%	13.5%	8.6%	5.5%	10.1%	14.4%	12.4%
Playground equipment	19.8%	9.2%	5.8%	7.8%	1.8%	7.4%	10.1%	8.8%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q14. Sum of Top 3 Choices (Cont.)</u>								
Sidewalks	9.4%	5.1%	8.7%	10.3%	7.3%	8.9%	7.6%	8.2%
Handicap accessibility	5.7%	10.2%	6.7%	9.5%	12.7%	5.8%	11.9%	9.0%
Basketball courts	0.9%	6.1%	1.0%	2.6%	0.9%	2.3%	2.2%	2.2%
Bike racks	9.4%	2.0%	4.8%	2.6%	0.0%	4.3%	3.2%	3.7%
Sports fields	6.6%	3.1%	1.9%	0.9%	0.9%	3.1%	2.2%	2.6%
Tennis courts	2.8%	8.2%	5.8%	2.6%	3.6%	2.3%	6.5%	4.5%
Sports field lighting	1.9%	0.0%	0.0%	0.9%	0.9%	1.6%	0.0%	0.7%
Public WiFi	12.3%	17.3%	16.3%	19.0%	7.3%	12.5%	16.2%	14.4%
Mobile device charging stations	5.7%	4.1%	3.8%	3.4%	3.6%	3.1%	5.1%	4.1%
Shade structures	7.5%	8.2%	9.6%	9.5%	10.9%	8.2%	10.1%	9.2%
Other	10.4%	8.2%	7.7%	4.3%	5.5%	7.4%	6.9%	7.1%
None chosen	8.5%	14.3%	20.2%	27.6%	30.0%	25.7%	15.5%	20.4%

Q15. While preserving open spaces and riparian areas along much of the river corridor, which of the following amenities or uses would you like to see added along the Uncompahgre River?

N=534

Q31. Your age					Q37. Your gender		Total
18-34	35-44	45-54	55-64	65+	Male	Female	

Q15. What amenities or uses would you like to see added along the Uncompahgre River

Parks	54.7%	65.3%	52.9%	51.7%	45.5%	52.5%	54.9%	53.7%
Hotels	5.7%	11.2%	4.8%	4.3%	9.1%	7.4%	6.5%	6.9%
Walking/biking trails	74.5%	77.6%	70.2%	67.2%	62.7%	68.5%	71.8%	70.2%
Restaurants	37.7%	49.0%	37.5%	26.7%	25.5%	31.9%	37.5%	34.8%
Recreation-oriented businesses	38.7%	32.7%	26.0%	20.7%	18.2%	26.1%	27.8%	27.0%
Multi-unit residential development	11.3%	9.2%	6.7%	7.8%	5.5%	8.6%	7.6%	8.1%
Other	9.4%	6.1%	12.5%	12.1%	10.0%	10.5%	9.7%	10.1%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q16. Top choice</u>								
Parks	22.6%	20.4%	22.1%	23.3%	25.5%	21.0%	24.5%	22.8%
Hotels	0.9%	3.1%	1.9%	0.9%	6.4%	2.7%	2.5%	2.6%
Walking/biking trails	41.5%	40.8%	38.5%	32.8%	21.8%	34.2%	35.4%	34.8%
Restaurants	9.4%	17.3%	9.6%	9.5%	7.3%	9.3%	11.6%	10.5%
Recreation-oriented businesses	4.7%	2.0%	3.8%	0.0%	3.6%	3.1%	2.5%	2.8%
Multi-unit residential development	3.8%	2.0%	1.0%	2.6%	0.9%	1.2%	2.9%	2.1%
Other	0.9%	2.0%	2.9%	4.3%	6.4%	4.7%	2.2%	3.4%
None chosen	16.0%	12.2%	20.2%	26.7%	28.2%	23.7%	18.4%	21.0%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q16. 2nd choice</u>								
Parks	21.7%	23.5%	20.2%	20.7%	10.0%	18.7%	19.5%	19.1%
Hotels	0.9%	1.0%	1.0%	1.7%	0.0%	0.8%	1.1%	0.9%
Walking/biking trails	18.9%	26.5%	18.3%	20.7%	28.2%	21.0%	23.8%	22.5%
Restaurants	14.2%	12.2%	12.5%	6.9%	8.2%	9.7%	11.6%	10.7%
Recreation-oriented businesses	14.2%	13.3%	11.5%	6.9%	6.4%	10.9%	9.7%	10.3%
Multi-unit residential development	2.8%	0.0%	4.8%	0.9%	1.8%	0.8%	3.2%	2.1%
Other	2.8%	2.0%	1.0%	2.6%	1.8%	1.9%	2.2%	2.1%
None chosen	24.5%	21.4%	30.8%	39.7%	43.6%	36.2%	28.9%	32.4%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q16. 3rd choice</u>								
Parks	10.4%	14.3%	5.8%	5.2%	4.5%	7.8%	7.9%	7.9%
Hotels	0.9%	3.1%	1.0%	1.7%	2.7%	1.6%	2.2%	1.9%
Walking/biking trails	8.5%	7.1%	5.8%	2.6%	2.7%	4.7%	5.8%	5.2%
Restaurants	10.4%	16.3%	12.5%	8.6%	8.2%	9.3%	12.6%	11.0%
Recreation-oriented businesses	15.1%	11.2%	12.5%	13.8%	6.4%	9.3%	14.1%	11.8%
Multi-unit residential development	4.7%	3.1%	2.9%	4.3%	0.9%	3.1%	3.2%	3.2%
Other	6.6%	2.0%	6.7%	4.3%	0.9%	3.1%	5.1%	4.1%
None chosen	43.4%	42.9%	52.9%	59.5%	73.6%	61.1%	49.1%	54.9%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q16. Sum of Top 3 Choices</u>								
Parks	54.7%	58.2%	48.1%	49.1%	40.0%	47.5%	52.0%	49.8%
Hotels	2.8%	7.1%	3.8%	4.3%	9.1%	5.1%	5.8%	5.4%
Walking/biking trails	68.9%	74.5%	62.5%	56.0%	52.7%	59.9%	65.0%	62.5%
Restaurants	34.0%	45.9%	34.6%	25.0%	23.6%	28.4%	35.7%	32.2%
Recreation-oriented businesses	34.0%	26.5%	27.9%	20.7%	16.4%	23.3%	26.4%	24.9%
Multi-unit residential development	11.3%	5.1%	8.7%	7.8%	3.6%	5.1%	9.4%	7.3%
Other	10.4%	6.1%	10.6%	11.2%	9.1%	9.7%	9.4%	9.6%
None chosen	16.0%	12.2%	20.2%	26.7%	28.2%	23.7%	18.4%	21.0%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-1. Ease of travel by car in Montrose</u>								
Very Satisfied	5.9%	8.3%	9.9%	8.0%	13.0%	7.6%	10.4%	9.1%
Satisfied	35.6%	31.3%	33.7%	44.6%	45.4%	36.0%	40.7%	38.4%
Neutral	23.8%	16.7%	21.8%	9.8%	16.7%	22.8%	12.7%	17.6%
Dissatisfied	21.8%	22.9%	17.8%	26.8%	19.4%	19.2%	24.3%	21.8%
Very Dissatisfied	12.9%	20.8%	16.8%	10.7%	5.6%	14.4%	11.9%	13.1%
<u>Q17-2. Ease of travel by bicycle in Montrose</u>								
Very Satisfied	3.9%	6.3%	2.6%	4.8%	3.1%	3.1%	5.2%	4.2%
Satisfied	35.5%	28.8%	27.3%	36.9%	30.8%	33.5%	30.4%	31.9%
Neutral	27.6%	25.0%	35.1%	36.9%	49.2%	34.6%	34.0%	34.3%
Dissatisfied	18.4%	21.3%	27.3%	14.3%	13.8%	19.4%	18.8%	19.1%
Very Dissatisfied	14.5%	18.8%	7.8%	7.1%	3.1%	9.4%	11.5%	10.5%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-3. Ease of pedestrian travel in Montrose</u>								
Very Satisfied	4.1%	4.3%	6.3%	5.7%	7.4%	4.3%	6.7%	5.6%
Satisfied	40.2%	33.7%	38.5%	47.2%	40.4%	42.9%	37.7%	40.2%
Neutral	27.8%	29.3%	31.3%	26.4%	37.2%	30.5%	30.2%	30.3%
Dissatisfied	17.5%	19.6%	16.7%	14.2%	12.8%	12.9%	19.0%	16.1%
Very Dissatisfied	10.3%	13.0%	7.3%	6.6%	2.1%	9.4%	6.3%	7.8%
<u>Q17-4. Safety of travel by car in Montrose</u>								
Very Satisfied	8.8%	9.4%	11.8%	8.1%	11.2%	10.8%	9.0%	9.8%
Satisfied	42.2%	39.6%	32.4%	46.8%	46.7%	38.2%	44.9%	41.7%
Neutral	22.5%	22.9%	25.5%	23.4%	23.4%	25.9%	21.3%	23.6%
Dissatisfied	16.7%	19.8%	21.6%	18.0%	14.0%	17.9%	18.0%	18.0%
Very Dissatisfied	9.8%	8.3%	8.8%	3.6%	4.7%	7.2%	6.7%	6.9%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-5. Safety of travel by bicycle in Montrose</u>								
Very Satisfied	2.3%	2.4%	1.2%	2.2%	1.4%	1.5%	2.3%	1.9%
Satisfied	19.3%	17.1%	24.4%	32.2%	23.0%	25.6%	21.2%	23.3%
Neutral	31.8%	37.8%	30.5%	31.1%	54.1%	34.7%	38.2%	36.5%
Dissatisfied	29.5%	23.2%	34.1%	24.4%	17.6%	25.6%	26.3%	26.0%
Very Dissatisfied	17.0%	19.5%	9.8%	10.0%	4.1%	12.6%	12.0%	12.3%
<u>Q17-6. Safety of pedestrian travel in Montrose</u>								
Very Satisfied	3.1%	3.3%	4.2%	6.4%	8.8%	5.2%	5.1%	5.1%
Satisfied	29.6%	30.4%	32.3%	36.7%	38.5%	36.9%	30.4%	33.5%
Neutral	30.6%	33.7%	35.4%	32.1%	38.5%	34.8%	33.2%	34.0%
Dissatisfied	23.5%	18.5%	21.9%	18.3%	12.1%	15.0%	22.5%	18.9%
Very Dissatisfied	13.3%	14.1%	6.3%	6.4%	2.2%	8.2%	8.7%	8.4%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-7. Safety of pedestrian crossings on Townsend Ave</u>								
Very Satisfied	2.0%	4.3%	2.1%	1.9%	2.0%	3.0%	1.9%	2.4%
Satisfied	21.0%	27.7%	29.5%	28.7%	25.3%	28.0%	25.0%	26.4%
Neutral	26.0%	21.3%	28.4%	29.6%	41.4%	33.5%	25.8%	29.4%
Dissatisfied	31.0%	26.6%	23.2%	29.6%	22.2%	23.3%	29.6%	26.6%
Very Dissatisfied	20.0%	20.2%	16.8%	10.2%	9.1%	12.3%	17.7%	15.1%
<u>Q17-8. Safety of pedestrian crossings on Main St</u>								
Very Satisfied	5.0%	6.3%	2.0%	3.7%	3.9%	4.1%	4.2%	4.2%
Satisfied	30.7%	35.8%	36.4%	34.3%	37.3%	39.9%	30.2%	34.9%
Neutral	27.7%	21.1%	21.2%	28.7%	34.3%	25.9%	27.5%	26.7%
Dissatisfied	20.8%	23.2%	28.3%	28.7%	20.6%	21.4%	27.1%	24.4%
Very Dissatisfied	15.8%	13.7%	12.1%	4.6%	3.9%	8.6%	11.1%	9.9%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-9. Availability of sidewalks</u>								
Very Satisfied	5.0%	6.3%	4.1%	3.6%	7.8%	5.3%	5.3%	5.3%
Satisfied	34.7%	37.9%	36.7%	44.6%	39.2%	40.8%	36.9%	38.8%
Neutral	28.7%	29.5%	35.7%	22.3%	33.3%	30.2%	29.3%	29.7%
Dissatisfied	20.8%	14.7%	15.3%	20.5%	13.7%	14.7%	19.4%	17.1%
Very Dissatisfied	10.9%	11.6%	8.2%	8.9%	5.9%	9.0%	9.1%	9.1%
<u>Q17-10. Availability of bike lanes</u>								
Very Satisfied	2.1%	8.2%	3.3%	4.1%	4.9%	5.5%	3.5%	4.5%
Satisfied	21.3%	15.3%	26.4%	20.6%	28.4%	24.2%	20.5%	22.3%
Neutral	35.1%	35.3%	30.8%	39.2%	49.4%	37.9%	37.6%	37.7%
Dissatisfied	25.5%	22.4%	30.8%	24.7%	14.8%	19.6%	27.9%	23.9%
Very Dissatisfied	16.0%	18.8%	8.8%	11.3%	2.5%	12.8%	10.5%	11.6%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q17-11. Availability of paved walking/biking trails (off-street)</u>								
Very Satisfied	3.1%	5.3%	6.4%	4.8%	6.9%	6.8%	3.7%	5.3%
Satisfied	28.9%	24.5%	24.5%	25.0%	34.5%	25.2%	29.3%	27.3%
Neutral	30.9%	28.7%	27.7%	33.7%	37.9%	32.5%	31.0%	31.7%
Dissatisfied	26.8%	29.8%	33.0%	28.8%	17.2%	25.6%	28.9%	27.3%
Very Dissatisfied	10.3%	11.7%	8.5%	7.7%	3.4%	9.8%	7.0%	8.4%

Q18. The city continues to improve transportation corridors to reduce traffic congestion. Improvements on which of the following roadways do you believe would be most valuable in addressing current and future traffic flow issues?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q18. Improvements on what roadways would be most valuable in addressing current & future traffic flow issues</u>								
Main Street (Townsend Avenue to San Juan Avenue)	54.7%	51.0%	43.3%	41.4%	45.5%	42.4%	51.3%	47.0%
Chipeta Road	26.4%	18.4%	22.1%	18.1%	13.6%	21.0%	18.4%	19.7%
Niagara Road	37.7%	44.9%	26.0%	32.8%	34.5%	31.5%	38.3%	35.0%
Hillcrest Drive	42.5%	40.8%	32.7%	31.9%	38.2%	38.9%	35.4%	37.1%
Grand/Rio Grande Avenue	45.3%	34.7%	35.6%	35.3%	35.5%	39.7%	35.0%	37.3%
6700 Road (Highway 50 to Sunnyside Road)	22.6%	24.5%	30.8%	21.6%	33.6%	29.2%	24.2%	26.6%
Ogden Road	17.0%	18.4%	13.5%	15.5%	10.9%	14.0%	15.9%	15.0%
East Oak Grove Road	11.3%	14.3%	19.2%	10.3%	10.0%	14.8%	11.2%	12.9%
Woodgate Road	27.4%	16.3%	24.0%	19.0%	27.3%	21.8%	23.8%	22.8%
Other	20.8%	19.4%	23.1%	18.1%	17.3%	17.5%	21.7%	19.7%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q19. Top choice</u>								
Main Street (Townsend Avenue to San Juan Avenue)	30.2%	31.6%	30.8%	25.0%	28.2%	24.1%	33.6%	29.0%
Chipeta Road	3.8%	4.1%	4.8%	4.3%	3.6%	6.6%	1.8%	4.1%
Niagara Road	11.3%	9.2%	3.8%	6.9%	4.5%	6.6%	7.6%	7.1%
Hillcrest Drive	7.5%	8.2%	9.6%	8.6%	9.1%	10.5%	6.9%	8.6%
Grand/Rio Grande Avenue	12.3%	6.1%	10.6%	10.3%	10.0%	13.6%	6.5%	9.9%
6700 Road (Highway 50 to Sunnyside Road)	3.8%	6.1%	6.7%	8.6%	9.1%	8.2%	5.8%	6.9%
Ogden Road	0.9%	1.0%	1.0%	0.9%	3.6%	1.2%	1.8%	1.5%
East Oak Grove Road	0.0%	1.0%	3.8%	1.7%	0.0%	1.6%	1.1%	1.3%
Woodgate Road	2.8%	4.1%	3.8%	3.4%	6.4%	3.5%	4.7%	4.1%
Other	12.3%	16.3%	13.5%	9.5%	9.1%	10.9%	13.0%	12.0%
None chosen	15.1%	12.2%	11.5%	20.7%	16.4%	13.2%	17.3%	15.4%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q19. 2nd choice</u>								
Main Street (Townsend Avenue to San Juan Avenue)	6.6%	7.1%	6.7%	6.9%	6.4%	6.6%	6.9%	6.7%
Chipeta Road	10.4%	6.1%	3.8%	6.0%	3.6%	5.4%	6.5%	6.0%
Niagara Road	12.3%	14.3%	10.6%	10.3%	16.4%	13.6%	11.9%	12.7%
Hillcrest Drive	16.0%	8.2%	11.5%	13.8%	8.2%	13.6%	9.7%	11.6%
Grand/Rio Grande Avenue	17.0%	18.4%	13.5%	7.8%	9.1%	10.9%	14.8%	12.9%
6700 Road (Highway 50 to Sunnyside Road)	3.8%	8.2%	6.7%	6.9%	5.5%	6.6%	5.8%	6.2%
Ogden Road	4.7%	7.1%	5.8%	1.7%	3.6%	5.1%	4.0%	4.5%
East Oak Grove Road	1.9%	0.0%	4.8%	3.4%	9.1%	3.9%	4.0%	3.9%
Woodgate Road	3.8%	3.1%	7.7%	2.6%	5.5%	4.3%	4.7%	4.5%
Other	2.8%	2.0%	4.8%	3.4%	0.9%	2.7%	2.9%	2.8%
None chosen	20.8%	25.5%	24.0%	37.1%	31.8%	27.2%	28.9%	28.1%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q19. 3rd choice</u>								
Main Street (Townsend Avenue to San Juan Avenue)	7.5%	9.2%	7.7%	2.6%	6.4%	5.8%	7.2%	6.6%
Chipeta Road	3.8%	5.1%	3.8%	4.3%	2.7%	5.1%	2.9%	3.9%
Niagara Road	5.7%	14.3%	5.8%	6.9%	6.4%	6.2%	9.0%	7.7%
Hillcrest Drive	15.1%	7.1%	8.7%	3.4%	7.3%	6.6%	9.7%	8.2%
Grand/Rio Grande Avenue	5.7%	6.1%	10.6%	12.1%	10.0%	10.9%	7.2%	9.0%
6700 Road (Highway 50 to Sunnyside Road)	10.4%	6.1%	11.5%	5.2%	9.1%	10.5%	6.5%	8.4%
Ogden Road	3.8%	5.1%	3.8%	5.2%	0.9%	2.7%	4.7%	3.7%
East Oak Grove Road	4.7%	9.2%	5.8%	1.7%	1.8%	5.8%	3.2%	4.5%
Woodgate Road	9.4%	3.1%	4.8%	8.6%	9.1%	6.6%	7.6%	7.1%
Other	2.8%	1.0%	1.9%	2.6%	1.8%	1.9%	2.2%	2.1%
None chosen	31.1%	33.7%	35.6%	47.4%	44.5%	37.7%	39.7%	38.8%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q19. Sum of Top 3 Choices</u>								
Main Street (Townsend Avenue to San Juan Avenue)	44.3%	48.0%	45.2%	34.5%	40.9%	36.6%	47.7%	42.3%
Chipeta Road	17.9%	15.3%	12.5%	14.7%	10.0%	17.1%	11.2%	14.0%
Niagara Road	29.2%	37.8%	20.2%	24.1%	27.3%	26.5%	28.5%	27.5%
Hillcrest Drive	38.7%	23.5%	29.8%	25.9%	24.5%	30.7%	26.4%	28.5%
Grand/Rio Grande Avenue	34.9%	30.6%	34.6%	30.2%	29.1%	35.4%	28.5%	31.8%
6700 Road (Highway 50 to Sunnyside Road)	17.9%	20.4%	25.0%	20.7%	23.6%	25.3%	18.1%	21.5%
Ogden Road	9.4%	13.3%	10.6%	7.8%	8.2%	8.9%	10.5%	9.7%
East Oak Grove Road	6.6%	10.2%	14.4%	6.9%	10.9%	11.3%	8.3%	9.7%
Woodgate Road	16.0%	10.2%	16.3%	14.7%	20.9%	14.4%	17.0%	15.7%
Other	17.9%	19.4%	20.2%	15.5%	11.8%	15.6%	18.1%	16.9%
None chosen	15.1%	12.2%	11.5%	20.7%	16.4%	13.2%	17.3%	15.4%

Q20. The City sees the importance of making the community more attractive to locals and visitors. Which of the following projects do you believe would be most beneficial in beautifying the community?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q20. What projects would be most beneficial in beautifying the community</u>								
Eastern gateway (Highway 50)	41.5%	48.0%	42.3%	43.1%	32.7%	44.7%	38.3%	41.4%
Northern gateway (N Townsend)	45.3%	60.2%	52.9%	50.0%	46.4%	53.3%	48.4%	50.7%
Southern gateway (S Townsend)	27.4%	33.7%	31.7%	32.8%	27.3%	30.7%	30.3%	30.5%
Undergrounding overhead utilities	34.9%	31.6%	43.3%	32.8%	30.0%	38.5%	30.7%	34.5%
Enhanced median plantings	35.8%	40.8%	40.4%	33.6%	28.2%	31.9%	39.0%	35.6%
Decorative light pole banners	16.0%	10.2%	13.5%	10.3%	7.3%	9.7%	13.0%	11.4%
Improved public spaces downtown	46.2%	48.0%	43.3%	36.2%	34.5%	37.4%	45.1%	41.4%
Renovation & expansion of Montrose Pavilion	12.3%	17.3%	8.7%	17.2%	20.9%	15.2%	15.5%	15.4%
Other	12.3%	14.3%	12.5%	7.8%	8.2%	10.1%	11.6%	10.9%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21. Top choice</u>								
Eastern gateway (Highway 50)	11.3%	17.3%	12.5%	20.7%	17.3%	13.6%	18.1%	15.9%
Northern gateway (N Townsend)	15.1%	18.4%	22.1%	21.6%	15.5%	19.1%	18.1%	18.5%
Southern gateway (S Townsend)	2.8%	7.1%	9.6%	6.0%	7.3%	7.0%	6.1%	6.6%
Undergrounding overhead utilities	12.3%	8.2%	15.4%	10.3%	14.5%	13.6%	10.8%	12.2%
Enhanced median plantings	11.3%	6.1%	7.7%	5.2%	4.5%	6.2%	7.6%	6.9%
Decorative light pole banners	2.8%	0.0%	1.0%	0.9%	0.0%	1.2%	0.7%	0.9%
Improved public spaces downtown	16.0%	13.3%	11.5%	6.0%	1.8%	10.9%	8.3%	9.6%
Renovation & expansion of Montrose Pavilion	4.7%	3.1%	2.9%	6.0%	9.1%	3.9%	6.5%	5.2%
Other	6.6%	10.2%	3.8%	5.2%	4.5%	5.1%	6.9%	6.0%
None chosen	17.0%	16.3%	13.5%	18.1%	25.5%	19.5%	17.0%	18.2%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21. 2nd choice</u>								
Eastern gateway (Highway 50)	10.4%	15.3%	13.5%	14.7%	4.5%	14.4%	9.0%	11.6%
Northern gateway (N Townsend)	13.2%	18.4%	19.2%	15.5%	15.5%	16.7%	15.9%	16.3%
Southern gateway (S Townsend)	8.5%	6.1%	7.7%	6.9%	6.4%	5.8%	8.3%	7.1%
Undergrounding overhead utilities	13.2%	13.3%	9.6%	13.8%	7.3%	12.8%	10.1%	11.4%
Enhanced median plantings	7.5%	9.2%	12.5%	10.3%	6.4%	6.6%	11.6%	9.2%
Decorative light pole banners	3.8%	4.1%	2.9%	0.0%	1.8%	1.9%	2.9%	2.4%
Improved public spaces downtown	13.2%	6.1%	2.9%	6.9%	9.1%	5.1%	10.1%	7.7%
Renovation & expansion of Montrose Pavilion	3.8%	2.0%	3.8%	4.3%	3.6%	3.1%	4.0%	3.6%
Other	0.0%	0.0%	4.8%	0.9%	2.7%	1.2%	2.2%	1.7%
None chosen	26.4%	25.5%	23.1%	26.7%	42.7%	32.3%	26.0%	29.0%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21. 3rd choice</u>								
Eastern gateway (Highway 50)	9.4%	8.2%	7.7%	5.2%	3.6%	5.8%	7.6%	6.7%
Northern gateway (N Townsend)	2.8%	13.3%	3.8%	10.3%	3.6%	7.4%	6.1%	6.7%
Southern gateway (S Townsend)	8.5%	6.1%	9.6%	10.3%	7.3%	8.9%	7.9%	8.4%
Undergrounding overhead utilities	5.7%	6.1%	10.6%	4.3%	1.8%	5.1%	6.1%	5.6%
Enhanced median plantings	14.2%	14.3%	12.5%	9.5%	10.9%	12.1%	12.3%	12.2%
Decorative light pole banners	6.6%	2.0%	3.8%	2.6%	1.8%	2.7%	4.0%	3.4%
Improved public spaces downtown	12.3%	12.2%	14.4%	11.2%	13.6%	11.3%	14.1%	12.7%
Renovation & expansion of Montrose Pavilion	3.8%	4.1%	1.0%	3.4%	4.5%	3.1%	3.6%	3.4%
Other	2.8%	0.0%	2.9%	1.7%	1.8%	2.3%	1.4%	1.9%
None chosen	34.0%	33.7%	33.7%	41.4%	50.9%	41.2%	36.8%	39.0%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q21. Sum of Top 3 Choices</u>								
Eastern gateway (Highway 50)	31.1%	40.8%	33.7%	40.5%	25.5%	33.9%	34.7%	34.3%
Northern gateway (N Townsend)	31.1%	50.0%	45.2%	47.4%	34.5%	43.2%	40.1%	41.6%
Southern gateway (S Townsend)	19.8%	19.4%	26.9%	23.3%	20.9%	21.8%	22.4%	22.1%
Undergrounding overhead utilities	31.1%	27.6%	35.6%	28.4%	23.6%	31.5%	27.1%	29.2%
Enhanced median plantings	33.0%	29.6%	32.7%	25.0%	21.8%	24.9%	31.4%	28.3%
Decorative light pole banners	13.2%	6.1%	7.7%	3.4%	3.6%	5.8%	7.6%	6.7%
Improved public spaces downtown	41.5%	31.6%	28.8%	24.1%	24.5%	27.2%	32.5%	30.0%
Renovation & expansion of Montrose Pavilion	12.3%	9.2%	7.7%	13.8%	17.3%	10.1%	14.1%	12.2%
Other	9.4%	10.2%	11.5%	7.8%	9.1%	8.6%	10.5%	9.6%
None chosen	17.0%	16.3%	13.5%	18.1%	25.5%	19.5%	17.0%	18.2%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-1. Overall tourism promotion program</u>								
Very Satisfied	10.7%	4.9%	9.6%	10.0%	8.1%	11.0%	6.7%	8.8%
Satisfied	45.2%	34.6%	42.2%	38.0%	52.3%	43.1%	41.8%	42.4%
Neutral	33.3%	39.5%	38.6%	36.0%	34.9%	31.6%	40.9%	36.4%
Dissatisfied	9.5%	16.0%	8.4%	12.0%	2.3%	12.0%	7.6%	9.7%
Very Dissatisfied	1.2%	4.9%	1.2%	4.0%	2.3%	2.4%	3.1%	2.8%
<u>Q22-2. Montrose tourism/brand identity</u>								
Very Satisfied	11.4%	2.5%	12.0%	8.2%	8.2%	10.0%	7.1%	8.5%
Satisfied	45.5%	38.3%	38.6%	39.8%	43.5%	40.2%	42.0%	41.1%
Neutral	25.0%	42.0%	39.8%	35.7%	44.7%	37.3%	37.2%	37.2%
Dissatisfied	14.8%	13.6%	7.2%	11.2%	2.4%	10.5%	9.3%	9.9%
Very Dissatisfied	3.4%	3.7%	2.4%	5.1%	1.2%	1.9%	4.4%	3.2%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-3. Official visitor guide (Visit Montrose)</u>								
Very Satisfied	14.6%	10.3%	16.3%	13.9%	22.1%	17.6%	13.5%	15.5%
Satisfied	53.7%	39.7%	52.3%	41.6%	39.5%	41.4%	48.9%	45.3%
Neutral	25.6%	35.9%	27.9%	36.6%	37.2%	32.9%	32.7%	32.8%
Dissatisfied	4.9%	9.0%	2.3%	3.0%	0.0%	4.8%	2.7%	3.7%
Very Dissatisfied	1.2%	5.1%	1.2%	5.0%	1.2%	3.3%	2.2%	2.8%
<u>Q22-4. Tourism website (VisitMontrose.com)</u>								
Very Satisfied	12.7%	5.9%	12.0%	9.4%	13.0%	13.3%	8.2%	10.6%
Satisfied	49.4%	35.3%	50.7%	36.5%	37.7%	36.7%	46.9%	42.0%
Neutral	35.4%	42.6%	34.7%	49.4%	49.3%	43.3%	41.3%	42.3%
Dissatisfied	0.0%	11.8%	1.3%	1.2%	0.0%	3.9%	1.5%	2.7%
Very Dissatisfied	2.5%	4.4%	1.3%	3.5%	0.0%	2.8%	2.0%	2.4%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-5. Downtown Visitor Center</u>								
Very Satisfied	12.0%	5.8%	19.0%	15.2%	18.1%	14.7%	14.0%	14.3%
Satisfied	46.7%	31.9%	41.8%	33.7%	39.8%	37.7%	39.6%	38.7%
Neutral	30.7%	52.2%	31.6%	39.1%	31.3%	36.1%	37.2%	36.7%
Dissatisfied	8.0%	2.9%	6.3%	7.6%	10.8%	8.9%	5.8%	7.3%
Very Dissatisfied	2.7%	7.2%	1.3%	4.3%	0.0%	2.6%	3.4%	3.0%
<u>Q22-6. Customer service at retail businesses</u>								
Very Satisfied	10.5%	6.6%	8.0%	5.6%	10.3%	6.4%	9.8%	8.1%
Satisfied	40.0%	46.2%	50.0%	45.4%	54.6%	46.6%	47.8%	47.3%
Neutral	27.4%	34.1%	24.0%	32.4%	26.8%	32.2%	25.9%	28.9%
Dissatisfied	15.8%	9.9%	14.0%	12.0%	7.2%	12.3%	11.4%	11.8%
Very Dissatisfied	6.3%	3.3%	4.0%	4.6%	1.0%	2.5%	5.1%	3.9%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q22-7. Customer service at restaurants</u>								
Very Satisfied	13.5%	9.7%	9.0%	7.4%	12.2%	9.2%	11.3%	10.3%
Satisfied	38.5%	49.5%	54.0%	54.6%	57.1%	52.9%	49.0%	50.9%
Neutral	26.0%	26.9%	25.0%	25.0%	24.5%	23.9%	26.8%	25.5%
Dissatisfied	13.5%	9.7%	11.0%	10.2%	6.1%	10.9%	9.3%	10.1%
Very Dissatisfied	8.3%	4.3%	1.0%	2.8%	0.0%	2.9%	3.5%	3.2%

Q23. SPECIAL EVENTS. Events enhance the quality of life for locals and attract visitors to Montrose. Which of the following types of special events would you like to see promoted in our community?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q23. What types of special events would you like to see promoted in our community</u>								
Sports (competitive and leisure)	48.1%	43.9%	40.4%	37.9%	30.0%	42.0%	37.9%	39.9%
Expos and festivals	65.1%	70.4%	69.2%	67.2%	53.6%	64.2%	65.7%	65.0%
Arts, cultural, & heritage	50.0%	53.1%	49.0%	48.3%	46.4%	46.3%	52.0%	49.3%
Outdoor concerts/performances	71.7%	74.5%	68.3%	61.2%	51.8%	61.5%	68.6%	65.2%
Indoor concerts/performances	40.6%	57.1%	51.0%	51.7%	41.8%	48.2%	48.4%	48.3%
Other	5.7%	5.1%	6.7%	2.6%	2.7%	4.3%	4.7%	4.5%

Q24. Which TWO of the event types listed in Question 23 above do you think should receive the most attention from community organizations over the next THREE years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q24. Top choice

Sports (competitive and leisure)	20.8%	15.3%	14.4%	15.5%	11.8%	16.7%	14.4%	15.5%
Expos and festivals	22.6%	17.3%	29.8%	29.3%	30.0%	26.5%	25.6%	26.0%
Arts, cultural, & heritage	9.4%	17.3%	14.4%	11.2%	13.6%	11.7%	14.4%	13.1%
Outdoor concerts/performances	25.5%	26.5%	21.2%	19.8%	12.7%	19.1%	22.7%	21.0%
Indoor concerts/performances	4.7%	10.2%	6.7%	5.2%	10.0%	7.0%	7.6%	7.3%
Other	0.9%	1.0%	1.9%	2.6%	0.9%	0.8%	2.2%	1.5%
None chosen	16.0%	12.2%	11.5%	16.4%	20.9%	18.3%	13.0%	15.5%

Q24. Which TWO of the event types listed in Question 23 above do you think should receive the most attention from community organizations over the next THREE years?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q24. 2nd choice

Sports (competitive and leisure)	9.4%	15.3%	4.8%	9.5%	6.4%	8.6%	9.4%	9.0%
Expos and festivals	22.6%	27.6%	19.2%	13.8%	13.6%	21.0%	17.3%	19.1%
Arts, cultural, & heritage	11.3%	9.2%	10.6%	16.4%	19.1%	13.2%	13.7%	13.5%
Outdoor concerts/performances	24.5%	21.4%	27.9%	20.7%	18.2%	19.8%	24.9%	22.5%
Indoor concerts/performances	8.5%	10.2%	18.3%	19.0%	14.5%	14.0%	14.4%	14.2%
Other	3.8%	0.0%	1.0%	0.0%	0.0%	0.8%	1.1%	0.9%
None chosen	19.8%	16.3%	18.3%	20.7%	28.2%	22.6%	19.1%	20.8%

Q24. Which TWO of the event types listed in Question 23 above do you think should receive the most attention from community organizations over the next THREE years? (top 2)

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	

Q24. Sum of Top 2 Choices

Sports (competitive and leisure)	30.2%	30.6%	19.2%	25.0%	18.2%	25.3%	23.8%	24.5%
Expos and festivals	45.3%	44.9%	49.0%	43.1%	43.6%	47.5%	43.0%	45.1%
Arts, cultural, & heritage	20.8%	26.5%	25.0%	27.6%	32.7%	24.9%	28.2%	26.6%
Outdoor concerts/performances	50.0%	48.0%	49.0%	40.5%	30.9%	38.9%	47.7%	43.4%
Indoor concerts/performances	13.2%	20.4%	25.0%	24.1%	24.5%	21.0%	22.0%	21.5%
Other	4.7%	1.0%	2.9%	2.6%	0.9%	1.6%	3.2%	2.4%
None chosen	16.0%	12.2%	11.5%	16.4%	20.9%	18.3%	13.0%	15.5%

Q25. CUSTOMER SERVICE. Have you interacted with (called, gone online, or visited) the city with a question, problem, or complaint during the past year?

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q25. Have you interacted with City during past year</u>								
Yes	36.8%	36.7%	38.5%	53.4%	44.5%	42.0%	42.6%	42.3%
No	63.2%	63.3%	61.5%	46.6%	55.5%	58.0%	57.4%	57.7%

Q25a. (If YES to Question 25) How easy was it to contact the person you needed to reach?

N=226	<u>Q31. Your age</u>					<u>Q37. Your gender</u>		<u>Total</u>
	<u>18-34</u>	<u>35-44</u>	<u>45-54</u>	<u>55-64</u>	<u>65+</u>	<u>Male</u>	<u>Female</u>	
<u>Q25a. How easy was it to contact the person you needed to reach</u>								
Very easy	51.3%	33.3%	47.5%	45.2%	34.7%	39.8%	44.9%	42.5%
Somewhat easy	38.5%	47.2%	30.0%	22.6%	53.1%	39.8%	34.7%	37.2%
Difficult	7.7%	11.1%	15.0%	27.4%	4.1%	15.7%	12.7%	14.2%
Very difficult	2.6%	8.3%	7.5%	3.2%	8.2%	4.6%	6.8%	5.8%
Don't know	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.8%	0.4%

Q25b. (If YES to Question 25) Several factors that may influence your perception of the quality of customer service you receive from city employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described on a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")

N=226	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q25b-1. They were courteous & polite</u>								
Always	59.0%	58.3%	60.5%	60.0%	54.3%	54.7%	61.9%	58.4%
Usually	28.2%	25.0%	28.9%	28.3%	41.3%	34.0%	27.4%	30.6%
Sometimes	7.7%	11.1%	7.9%	10.0%	2.2%	6.6%	8.8%	7.8%
Seldom	2.6%	2.8%	0.0%	1.7%	2.2%	2.8%	0.9%	1.8%
Never	2.6%	2.8%	2.6%	0.0%	0.0%	1.9%	0.9%	1.4%
<u>Q25b-2. They gave prompt, accurate, & complete answers to questions</u>								
Always	43.6%	47.2%	51.3%	45.0%	34.8%	43.4%	44.7%	44.1%
Usually	28.2%	22.2%	33.3%	20.0%	43.5%	31.1%	27.2%	29.1%
Sometimes	15.4%	19.4%	7.7%	30.0%	17.4%	15.1%	22.8%	19.1%
Seldom	10.3%	8.3%	5.1%	3.3%	0.0%	6.6%	3.5%	5.0%
Never	2.6%	2.8%	2.6%	1.7%	4.3%	3.8%	1.8%	2.7%

Q25b. (If YES to Question 25) Several factors that may influence your perception of the quality of customer service you receive from city employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described on a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")

N=226	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q25b-3. They did what they said they would do in a timely manner</u>								
Always	50.0%	45.7%	48.6%	43.9%	30.2%	41.2%	45.4%	43.3%
Usually	28.9%	28.6%	35.1%	24.6%	51.2%	34.3%	32.4%	33.3%
Sometimes	7.9%	14.3%	5.4%	21.1%	11.6%	11.8%	13.9%	12.9%
Seldom	7.9%	8.6%	8.1%	8.8%	7.0%	8.8%	7.4%	8.1%
Never	5.3%	2.9%	2.7%	1.8%	0.0%	3.9%	0.9%	2.4%
<u>Q25b-4. They helped you resolve your issue to your satisfaction</u>								
Always	48.6%	38.9%	53.8%	43.1%	37.0%	43.4%	44.5%	44.0%
Usually	24.3%	30.6%	28.2%	20.7%	39.1%	29.2%	27.3%	28.2%
Sometimes	0.0%	13.9%	5.1%	24.1%	17.4%	9.4%	17.3%	13.4%
Seldom	13.5%	13.9%	5.1%	8.6%	2.2%	10.4%	6.4%	8.3%
Never	13.5%	2.8%	7.7%	3.4%	4.3%	7.5%	4.5%	6.0%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q26-1. The availability of information about City programs & services</u>								
Very Satisfied	9.4%	6.9%	8.9%	7.3%	14.1%	6.0%	12.4%	9.3%
Satisfied	33.3%	42.5%	51.1%	50.0%	47.5%	45.7%	44.4%	45.0%
Neutral	30.2%	37.9%	31.1%	27.3%	33.3%	33.6%	30.0%	31.7%
Dissatisfied	21.9%	10.3%	7.8%	14.5%	4.0%	11.6%	12.0%	11.8%
Very Dissatisfied	5.2%	2.3%	1.1%	0.9%	1.0%	3.0%	1.2%	2.1%
<u>Q26-2. City efforts to keep you informed about local issues</u>								
Very Satisfied	8.5%	6.7%	7.4%	4.6%	13.1%	6.5%	9.4%	8.1%
Satisfied	28.7%	30.3%	38.3%	38.9%	40.4%	36.5%	34.6%	35.5%
Neutral	29.8%	38.2%	38.3%	38.0%	36.4%	36.5%	35.8%	36.2%
Dissatisfied	27.7%	20.2%	14.9%	16.7%	7.1%	15.7%	18.5%	17.1%
Very Dissatisfied	5.3%	4.5%	1.1%	1.9%	3.0%	4.8%	1.6%	3.1%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q26-3. The level of public involvement in City decision making</u>								
Very Satisfied	5.5%	1.3%	3.5%	3.0%	3.3%	2.8%	3.9%	3.4%
Satisfied	20.9%	21.5%	23.5%	25.3%	28.9%	25.5%	22.8%	24.1%
Neutral	29.7%	30.4%	38.8%	41.4%	43.3%	41.7%	32.5%	36.9%
Dissatisfied	30.8%	26.6%	23.5%	24.2%	12.2%	18.1%	28.5%	23.4%
Very Dissatisfied	13.2%	20.3%	10.6%	6.1%	12.2%	12.0%	12.3%	12.2%
<u>Q26-4. The level of public involvement in the City's budget process</u>								
Very Satisfied	6.3%	4.2%	2.4%	3.4%	6.0%	5.0%	3.9%	4.5%
Satisfied	15.0%	16.9%	17.1%	19.5%	25.0%	19.5%	18.1%	18.8%
Neutral	35.0%	40.8%	46.3%	50.6%	46.4%	48.5%	39.7%	44.1%
Dissatisfied	30.0%	19.7%	23.2%	21.8%	13.1%	18.0%	25.0%	21.5%
Very Dissatisfied	13.8%	18.3%	11.0%	4.6%	9.5%	9.0%	13.2%	11.1%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q26-5. The quality of programming on City's cable television channel (Channel 191)</u>								
Very Satisfied	5.6%	0.0%	4.5%	3.3%	6.1%	5.0%	2.8%	3.9%
Satisfied	27.8%	22.0%	15.9%	25.0%	24.5%	22.3%	23.9%	23.0%
Neutral	44.4%	58.5%	59.1%	55.0%	53.1%	51.2%	57.8%	54.3%
Dissatisfied	13.9%	9.8%	15.9%	10.0%	12.2%	14.0%	10.1%	12.2%
Very Dissatisfied	8.3%	9.8%	4.5%	6.7%	4.1%	7.4%	5.5%	6.5%
<u>Q26-6. The quality of City's website (CityofMontrose.org)</u>								
Very Satisfied	7.8%	4.1%	10.5%	4.5%	10.0%	7.1%	7.4%	7.3%
Satisfied	39.0%	45.9%	39.5%	37.5%	38.6%	34.4%	45.0%	40.0%
Neutral	48.1%	39.2%	43.4%	52.3%	47.1%	48.6%	44.1%	46.2%
Dissatisfied	3.9%	6.8%	6.6%	5.7%	4.3%	8.2%	3.0%	5.5%
Very Dissatisfied	1.3%	4.1%	0.0%	0.0%	0.0%	1.6%	0.5%	1.0%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q26-7. The quality of City's citizen newsletter (City Beat)</u>								
Very Satisfied	8.5%	5.0%	11.0%	7.0%	11.6%	6.5%	11.1%	8.8%
Satisfied	25.4%	40.0%	37.0%	33.7%	38.4%	38.6%	31.7%	35.2%
Neutral	50.8%	41.7%	43.8%	50.0%	47.7%	44.0%	50.0%	47.0%
Dissatisfied	10.2%	8.3%	5.5%	9.3%	1.2%	8.7%	4.4%	6.6%
Very Dissatisfied	5.1%	5.0%	2.7%	0.0%	1.2%	2.2%	2.8%	2.5%
<u>Q26-8. The ability to report specific issues & ideas via City's mobile application (A Better Montrose)</u>								
Very Satisfied	16.3%	11.9%	9.3%	6.8%	9.8%	10.5%	10.5%	10.5%
Satisfied	23.3%	28.6%	14.0%	18.6%	21.6%	26.3%	16.1%	21.0%
Neutral	41.9%	50.0%	58.1%	66.1%	60.8%	52.6%	59.7%	56.3%
Dissatisfied	9.3%	2.4%	14.0%	8.5%	7.8%	5.3%	11.3%	8.4%
Very Dissatisfied	9.3%	7.1%	4.7%	0.0%	0.0%	5.3%	2.4%	3.8%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q26-9. The timeliness & frequency of information on social media</u>								
Very Satisfied	7.7%	3.9%	8.6%	4.5%	5.0%	4.4%	7.3%	6.0%
Satisfied	21.5%	27.5%	20.7%	23.9%	30.0%	25.5%	23.8%	24.6%
Neutral	44.6%	51.0%	53.4%	55.2%	55.0%	51.1%	52.4%	51.8%
Dissatisfied	18.5%	7.8%	13.8%	16.4%	10.0%	12.4%	14.6%	13.6%
Very Dissatisfied	7.7%	9.8%	3.4%	0.0%	0.0%	6.6%	1.8%	4.0%

Q27. Which of the following are your primary sources of information about city issues, services, and events?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q27. Your primary sources of information about City issues, services, & events</u>								
City newsletter (City Beat)	18.9%	28.6%	45.2%	41.4%	62.7%	46.7%	33.2%	39.7%
Public meetings (City Council and/or Planning Commission)	6.6%	5.1%	4.8%	9.5%	14.5%	8.2%	8.3%	8.2%
City website (CityofMontrose.org)	33.0%	35.7%	31.7%	22.4%	17.3%	24.1%	31.0%	27.7%
Live & on-demand video of City Council meetings	1.9%	3.1%	3.8%	4.3%	6.4%	3.5%	4.3%	3.9%
Social media (Facebook & Twitter)	55.7%	53.1%	27.9%	23.3%	8.2%	24.9%	40.4%	33.0%
Newspaper	51.9%	55.1%	70.2%	71.6%	80.0%	69.3%	63.2%	66.1%
Radio	34.0%	35.7%	30.8%	22.4%	25.5%	30.4%	28.5%	29.4%
Posted notices	14.2%	15.3%	6.7%	18.1%	10.9%	12.5%	13.7%	13.1%
Channel 191	0.0%	1.0%	5.8%	3.4%	6.4%	4.3%	2.5%	3.4%
Water/sewer bill insert	26.4%	32.7%	34.6%	38.8%	52.7%	40.5%	34.3%	37.3%
Other	8.5%	6.1%	7.7%	11.2%	7.3%	7.0%	9.4%	8.2%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q28. Top choice</u>								
City newsletter (City Beat)	8.5%	10.2%	17.3%	12.1%	18.2%	16.7%	10.1%	13.3%
Public meetings (City Council and/or Planning Commission)	1.9%	0.0%	1.0%	1.7%	3.6%	2.7%	0.7%	1.7%
City website (CityofMontrose.org)	10.4%	13.3%	12.5%	6.0%	5.5%	5.1%	13.4%	9.4%
Live & on-demand video of City Council meetings	0.0%	1.0%	1.0%	0.0%	0.0%	0.4%	0.4%	0.4%
Social media (Facebook & Twitter)	34.0%	31.6%	13.5%	6.9%	0.0%	10.9%	22.0%	16.7%
Newspaper	9.4%	17.3%	26.9%	37.9%	49.1%	31.9%	25.6%	28.7%
Radio	7.5%	6.1%	4.8%	3.4%	0.0%	5.4%	3.2%	4.3%
Posted notices	2.8%	0.0%	0.0%	1.7%	0.0%	0.8%	1.1%	0.9%
Channel 191	0.0%	0.0%	1.0%	0.0%	0.9%	0.4%	0.4%	0.4%
Water/sewer bill insert	3.8%	6.1%	3.8%	6.0%	4.5%	4.7%	5.1%	4.9%
Other	1.9%	2.0%	2.9%	5.2%	2.7%	2.3%	3.6%	3.0%
None chosen	19.8%	12.2%	15.4%	19.0%	15.5%	18.7%	14.4%	16.5%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q28. 2nd choice</u>								
City newsletter (City Beat)	5.7%	8.2%	12.5%	15.5%	19.1%	12.5%	12.3%	12.4%
Public meetings (City Council and/or Planning Commission)	3.8%	4.1%	1.0%	1.7%	3.6%	3.5%	2.2%	2.8%
City website (CityofMontrose.org)	14.2%	7.1%	5.8%	9.5%	7.3%	8.2%	9.4%	8.8%
Live & on-demand video of City Council meetings	0.0%	0.0%	1.9%	0.9%	1.8%	0.4%	1.4%	0.9%
Social media (Facebook & Twitter)	8.5%	16.3%	9.6%	4.3%	5.5%	6.6%	10.5%	8.6%
Newspaper	17.9%	18.4%	21.2%	12.9%	10.9%	14.8%	17.3%	16.1%
Radio	15.1%	15.3%	10.6%	6.0%	8.2%	10.9%	10.8%	10.9%
Posted notices	1.9%	2.0%	0.0%	2.6%	1.8%	1.9%	1.4%	1.7%
Channel 191	0.9%	1.0%	0.0%	0.0%	0.9%	0.8%	0.4%	0.6%
Water/sewer bill insert	4.7%	7.1%	9.6%	12.9%	10.9%	9.7%	8.7%	9.2%
Other	2.8%	1.0%	1.9%	3.4%	0.9%	1.9%	2.2%	2.1%
None chosen	24.5%	19.4%	26.0%	30.2%	29.1%	28.8%	23.5%	26.0%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q28. 3rd choice</u>								
City newsletter (City Beat)	5.7%	10.2%	5.8%	8.6%	12.7%	8.9%	8.3%	8.6%
Public meetings (City Council and/or Planning Commission)	1.9%	1.0%	0.0%	1.7%	3.6%	2.7%	0.7%	1.7%
City website (CityofMontrose.org)	8.5%	15.3%	10.6%	3.4%	3.6%	7.8%	8.3%	8.1%
Live & on-demand video of City Council meetings	0.0%	3.1%	2.9%	2.6%	1.8%	1.9%	2.2%	2.1%
Social media (Facebook & Twitter)	7.5%	3.1%	2.9%	5.2%	2.7%	3.1%	5.4%	4.3%
Newspaper	13.2%	8.2%	11.5%	5.2%	7.3%	8.9%	9.0%	9.0%
Radio	5.7%	9.2%	4.8%	6.9%	5.5%	4.7%	7.9%	6.4%
Posted notices	7.5%	6.1%	3.8%	6.0%	1.8%	4.3%	5.8%	5.1%
Channel 191	0.0%	1.0%	3.8%	3.4%	2.7%	3.1%	1.4%	2.2%
Water/sewer bill insert	7.5%	9.2%	17.3%	10.3%	15.5%	14.0%	10.1%	12.0%
Other	2.8%	1.0%	0.0%	2.6%	1.8%	1.6%	1.8%	1.7%
None chosen	39.6%	32.7%	36.5%	44.0%	40.9%	38.9%	39.0%	39.0%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events? (top 3)

N=534	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q28. Sum of Top 3 Choices</u>								
City newsletter (City Beat)	19.8%	28.6%	35.6%	36.2%	50.0%	38.1%	30.7%	34.3%
Public meetings (City Council and/or Planning Commission)	7.5%	5.1%	1.9%	5.2%	10.9%	8.9%	3.6%	6.2%
City website (CityofMontrose.org)	33.0%	35.7%	28.8%	19.0%	16.4%	21.0%	31.0%	26.2%
Live & on-demand video of City Council meetings	0.0%	4.1%	5.8%	3.4%	3.6%	2.7%	4.0%	3.4%
Social media (Facebook & Twitter)	50.0%	51.0%	26.0%	16.4%	8.2%	20.6%	37.9%	29.6%
Newspaper	40.6%	43.9%	59.6%	56.0%	67.3%	55.6%	52.0%	53.7%
Radio	28.3%	30.6%	20.2%	16.4%	13.6%	21.0%	22.0%	21.5%
Posted notices	12.3%	8.2%	3.8%	10.3%	3.6%	7.0%	8.3%	7.7%
Channel 191	0.9%	2.0%	4.8%	3.4%	4.5%	4.3%	2.2%	3.2%
Water/sewer bill insert	16.0%	22.4%	30.8%	29.3%	30.9%	28.4%	23.8%	26.0%
Other	7.5%	4.1%	4.8%	11.2%	5.5%	5.8%	7.6%	6.7%
None chosen	19.8%	12.2%	15.4%	19.0%	15.5%	18.7%	14.4%	16.5%

Q29. Which of the following do you currently use?

N=534

	Q31. Your age					Q37. Your gender		Total
	18-34	35-44	45-54	55-64	65+	Male	Female	
<u>Q29. Which following do you currently use</u>								
Facebook	77.4%	78.6%	61.5%	55.2%	40.9%	55.3%	68.6%	62.2%
YouTube	50.0%	39.8%	33.7%	27.6%	23.6%	35.8%	33.6%	34.6%
Twitter	6.6%	11.2%	8.7%	5.2%	1.8%	7.8%	5.4%	6.6%
Text Messaging	86.8%	86.7%	79.8%	65.5%	49.1%	66.5%	79.1%	73.0%
Email	87.7%	89.8%	90.4%	81.0%	79.1%	81.3%	89.2%	85.4%
Internet	84.0%	82.7%	90.4%	87.1%	73.6%	79.8%	87.0%	83.5%
Other	5.7%	2.0%	3.8%	6.9%	4.5%	3.9%	5.4%	4.7%
None	2.8%	1.0%	1.0%	4.3%	10.0%	6.2%	1.8%	3.9%

Appendix B:
**Crosstabular Data by Numbers
of Years Lived in the City
and Own Vs. Rent**

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q1-1. Quality of police services</u>									
Very Satisfied	30.7%	41.0%	32.8%	37.7%	37.5%	28.8%	34.8%	32.7%	34.3%
Satisfied	45.5%	38.5%	44.3%	27.5%	44.4%	49.5%	41.6%	45.1%	42.5%
Neutral	15.8%	12.8%	13.1%	26.1%	12.5%	13.5%	15.6%	14.2%	15.2%
Dissatisfied	7.9%	6.4%	8.2%	4.3%	4.2%	7.2%	6.5%	7.1%	6.6%
Very Dissatisfied	0.0%	1.3%	1.6%	4.3%	1.4%	0.9%	1.6%	0.9%	1.4%
<u>Q1-2. Enforcement of City codes & ordinances</u>									
Very Satisfied	18.7%	12.0%	14.0%	10.6%	9.5%	9.3%	12.2%	13.9%	12.6%
Satisfied	33.0%	28.0%	36.8%	33.3%	33.8%	38.9%	33.6%	37.0%	34.5%
Neutral	36.3%	36.0%	28.1%	28.8%	39.2%	27.8%	32.0%	34.3%	32.4%
Dissatisfied	9.9%	16.0%	17.5%	22.7%	10.8%	16.7%	16.0%	12.0%	15.1%
Very Dissatisfied	2.2%	8.0%	3.5%	4.5%	6.8%	7.4%	6.2%	2.8%	5.4%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q1-3. Condition of City streets

Very Satisfied	2.7%	2.4%	3.3%	4.1%	1.3%	2.7%	3.0%	1.6%	2.7%
Satisfied	27.9%	31.0%	36.7%	15.1%	25.0%	19.6%	23.9%	30.3%	25.6%
Neutral	25.2%	17.9%	18.3%	28.8%	25.0%	15.2%	21.4%	21.3%	21.4%
Dissatisfied	33.3%	36.9%	31.7%	24.7%	38.2%	39.3%	35.2%	32.8%	34.5%
Very Dissatisfied	10.8%	11.9%	10.0%	27.4%	10.5%	23.2%	16.5%	13.9%	15.8%

Q1-4. Management of stormwater runoff & flood prevention

Very Satisfied	9.1%	13.9%	16.9%	12.1%	1.5%	8.3%	10.5%	8.1%	9.9%
Satisfied	37.4%	39.2%	37.3%	39.4%	43.3%	32.4%	37.9%	37.8%	38.0%
Neutral	38.4%	31.6%	32.2%	27.3%	38.8%	38.0%	34.4%	36.9%	34.9%
Dissatisfied	11.1%	12.7%	13.6%	15.2%	13.4%	17.6%	13.7%	14.4%	13.8%
Very Dissatisfied	4.0%	2.5%	0.0%	6.1%	3.0%	3.7%	3.5%	2.7%	3.3%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q1-5. Quality of trash, recycling, & yard waste collection services

Very Satisfied	26.1%	39.5%	40.0%	41.1%	38.7%	26.6%	34.8%	31.3%	34.0%
Satisfied	52.3%	45.7%	47.3%	39.7%	44.0%	54.1%	48.5%	46.1%	48.0%
Neutral	12.6%	11.1%	3.6%	11.0%	12.0%	15.6%	10.6%	14.8%	11.5%
Dissatisfied	7.2%	2.5%	5.5%	4.1%	4.0%	2.8%	3.8%	7.0%	4.5%
Very Dissatisfied	1.8%	1.2%	3.6%	4.1%	1.3%	0.9%	2.3%	0.9%	2.0%

Q1-6. Quality of drinking water

Very Satisfied	26.4%	37.8%	33.3%	34.3%	43.2%	45.9%	37.1%	35.6%	36.7%
Satisfied	45.5%	43.9%	45.0%	47.1%	45.9%	39.6%	46.2%	37.3%	44.3%
Neutral	18.2%	11.0%	13.3%	14.3%	5.4%	10.8%	11.9%	14.4%	12.4%
Dissatisfied	7.3%	6.1%	8.3%	1.4%	5.4%	3.6%	3.8%	11.0%	5.4%
Very Dissatisfied	2.7%	1.2%	0.0%	2.9%	0.0%	0.0%	1.0%	1.7%	1.2%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q1-7. Quality of wastewater (sewer) services

Very Satisfied	23.0%	31.7%	31.5%	35.3%	32.9%	23.6%	29.6%	26.5%	28.8%
Satisfied	55.0%	47.6%	51.9%	36.8%	47.4%	52.8%	49.3%	48.7%	49.3%
Neutral	21.0%	19.5%	13.0%	22.1%	15.8%	19.8%	18.5%	20.4%	18.9%
Dissatisfied	0.0%	0.0%	1.9%	4.4%	2.6%	2.8%	1.6%	2.7%	1.8%
Very Dissatisfied	1.0%	1.2%	1.9%	1.5%	1.3%	0.9%	1.1%	1.8%	1.2%

Q1-8. Traffic flow & congestion management

Very Satisfied	2.8%	3.6%	1.6%	4.2%	1.3%	2.7%	2.7%	2.5%	2.7%
Satisfied	27.5%	19.0%	19.7%	8.5%	19.5%	13.4%	18.2%	20.2%	18.6%
Neutral	20.2%	19.0%	18.0%	25.4%	19.5%	17.9%	20.1%	18.5%	19.7%
Dissatisfied	32.1%	36.9%	36.1%	29.6%	39.0%	28.6%	32.1%	37.8%	33.5%
Very Dissatisfied	17.4%	21.4%	24.6%	32.4%	20.8%	37.5%	26.9%	21.0%	25.5%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q1-9. Quality of City parks & open spaces

Very Satisfied	23.2%	23.8%	27.9%	22.5%	21.8%	19.3%	23.3%	20.3%	22.6%
Satisfied	51.8%	50.0%	49.2%	47.9%	56.4%	46.8%	50.9%	49.6%	50.7%
Neutral	13.4%	16.7%	11.5%	18.3%	15.4%	23.9%	16.3%	18.7%	16.8%
Dissatisfied	9.8%	7.1%	9.8%	8.5%	5.1%	6.4%	7.5%	8.1%	7.6%
Very Dissatisfied	1.8%	2.4%	1.6%	2.8%	1.3%	3.7%	2.0%	3.3%	2.3%

Q1-10. Effectiveness of City communication with the public

Very Satisfied	9.9%	9.2%	12.5%	12.3%	2.8%	7.9%	9.3%	6.9%	8.7%
Satisfied	30.8%	36.8%	32.1%	35.4%	50.0%	34.7%	37.1%	35.6%	36.9%
Neutral	53.8%	38.2%	48.2%	41.5%	37.5%	47.5%	42.8%	52.5%	44.8%
Dissatisfied	5.5%	11.8%	7.1%	7.7%	5.6%	6.9%	8.2%	4.0%	7.2%
Very Dissatisfied	0.0%	3.9%	0.0%	3.1%	4.2%	3.0%	2.7%	1.0%	2.3%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q1-11. Quality of customer service provided by City employees

Very Satisfied	22.9%	18.8%	22.8%	18.8%	21.7%	12.5%	20.0%	17.9%	19.5%
Satisfied	46.9%	57.5%	56.1%	46.4%	44.9%	47.1%	50.1%	47.2%	49.6%
Neutral	21.9%	22.5%	17.5%	27.5%	29.0%	32.7%	24.3%	29.2%	25.3%
Dissatisfied	8.3%	0.0%	3.5%	4.3%	1.4%	5.8%	4.0%	4.7%	4.1%
Very Dissatisfied	0.0%	1.3%	0.0%	2.9%	2.9%	1.9%	1.6%	0.9%	1.5%

Q1-12. Quality of municipal court services

Very Satisfied	8.5%	13.2%	22.2%	10.0%	12.0%	8.7%	12.1%	10.0%	11.5%
Satisfied	42.4%	30.2%	27.8%	28.0%	40.0%	37.7%	34.2%	37.5%	35.2%
Neutral	45.8%	47.2%	47.2%	46.0%	38.0%	44.9%	45.4%	43.8%	44.9%
Dissatisfied	1.7%	5.7%	2.8%	8.0%	6.0%	5.8%	4.6%	6.3%	5.0%
Very Dissatisfied	1.7%	3.8%	0.0%	8.0%	4.0%	2.9%	3.8%	2.5%	3.4%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q1-13. Quality of tourism/community promotion services

Very Satisfied	15.0%	11.3%	15.4%	13.6%	4.7%	5.2%	10.5%	11.8%	10.8%
Satisfied	43.0%	42.3%	42.3%	34.8%	54.7%	29.2%	40.7%	38.2%	40.0%
Neutral	30.0%	32.4%	34.6%	36.4%	26.6%	47.9%	35.8%	34.5%	35.6%
Dissatisfied	11.0%	7.0%	7.7%	12.1%	12.5%	10.4%	9.3%	12.7%	10.1%
Very Dissatisfied	1.0%	7.0%	0.0%	3.0%	1.6%	7.3%	3.8%	2.7%	3.5%

Q1-14. Quality of City economic development efforts

Very Satisfied	7.6%	6.8%	11.5%	10.9%	3.2%	7.1%	7.7%	8.3%	7.8%
Satisfied	34.8%	25.7%	25.0%	25.0%	40.3%	14.3%	26.5%	28.1%	26.8%
Neutral	32.6%	36.5%	32.7%	29.7%	30.6%	49.0%	35.6%	39.6%	36.6%
Dissatisfied	18.5%	23.0%	21.2%	20.3%	16.1%	18.4%	20.2%	15.6%	19.2%
Very Dissatisfied	6.5%	8.1%	9.6%	14.1%	9.7%	11.2%	10.0%	8.3%	9.6%

Q1. MAJOR CATEGORIES OF CITY SERVICES. Please rate your overall satisfaction with major categories of services provided by the City of Montrose on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q1-15. Quality of services at Montrose Pavilion

Very Satisfied	23.7%	25.7%	25.9%	18.5%	13.4%	10.6%	19.7%	17.6%	19.2%
Satisfied	47.3%	43.2%	48.1%	46.2%	62.7%	50.0%	49.7%	49.0%	49.7%
Neutral	26.9%	27.0%	20.4%	30.8%	20.9%	29.8%	25.1%	30.4%	26.3%
Dissatisfied	2.2%	4.1%	5.6%	3.1%	3.0%	8.5%	4.9%	2.9%	4.4%
Very Dissatisfied	0.0%	0.0%	0.0%	1.5%	0.0%	1.1%	0.6%	0.0%	0.4%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q2. Top choice</u>									
Quality of police services	7.8%	8.3%	9.7%	6.8%	14.1%	5.3%	8.6%	8.0%	8.4%
Enforcement of City codes & ordinances	2.6%	3.6%	4.8%	2.7%	2.6%	9.6%	5.4%	1.6%	4.5%
Condition of City streets	27.8%	20.2%	29.0%	28.8%	20.5%	33.3%	27.5%	27.2%	27.3%
Management of stormwater runoff & flood prevention	2.6%	1.2%	3.2%	1.4%	1.3%	0.9%	1.0%	4.0%	1.7%
Quality of trash, recycling, & yard waste collection services	0.9%	1.2%	1.6%	1.4%	2.6%	0.9%	1.2%	1.6%	1.3%
Quality of drinking water	5.2%	2.4%	3.2%	0.0%	3.8%	0.9%	2.2%	4.0%	2.6%
Traffic flow & congestion management	26.1%	32.1%	25.8%	38.4%	34.6%	27.2%	31.1%	27.2%	30.3%
Quality of City parks & open spaces	5.2%	6.0%	1.6%	0.0%	2.6%	0.9%	2.5%	4.0%	2.8%
Effectiveness of City communication with the public	1.7%	2.4%	0.0%	0.0%	0.0%	0.9%	0.5%	2.4%	0.9%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Q2. Top choice (Cont.)									
Quality of customer service provided by City employees	0.9%	0.0%	0.0%	0.0%	1.3%	1.8%	1.0%	0.0%	0.7%
Quality of municipal court services	0.0%	0.0%	0.0%	1.4%	0.0%	0.0%	0.2%	0.0%	0.2%
Quality of tourism/community promotion services	1.7%	1.2%	3.2%	1.4%	3.8%	0.0%	1.0%	4.0%	1.7%
Quality of City economic development efforts	6.1%	14.3%	6.5%	1.4%	5.1%	6.1%	7.8%	2.4%	6.6%
Quality of services at Montrose Pavilion	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.2%	0.0%	0.2%
None chosen	11.3%	7.1%	11.3%	16.4%	7.7%	11.4%	9.8%	13.6%	10.7%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q2. 2nd choice</u>									
Quality of police services	2.6%	4.8%	4.8%	5.5%	3.8%	4.4%	4.9%	2.4%	4.3%
Enforcement of City codes & ordinances	7.8%	11.9%	8.1%	5.5%	12.8%	1.8%	8.6%	4.0%	7.5%
Condition of City streets	19.1%	19.0%	25.8%	23.3%	20.5%	20.2%	20.8%	20.8%	20.8%
Management of stormwater runoff & flood prevention	3.5%	4.8%	0.0%	1.4%	3.8%	5.3%	3.4%	3.2%	3.4%
Quality of trash, recycling, & yard waste collection services	2.6%	1.2%	1.6%	2.7%	3.8%	0.9%	2.2%	1.6%	2.1%
Quality of drinking water	7.8%	2.4%	3.2%	2.7%	0.0%	3.5%	2.9%	7.2%	3.9%
Quality of wastewater (sewer) services	0.9%	0.0%	0.0%	0.0%	1.3%	0.9%	0.5%	0.8%	0.6%
Traffic flow & congestion management	20.0%	17.9%	22.6%	23.3%	19.2%	32.5%	23.5%	22.4%	23.2%
Quality of City parks & open spaces	6.1%	6.0%	4.8%	4.1%	5.1%	1.8%	5.1%	2.4%	4.5%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Effectiveness of City communication with the public	2.6%	2.4%	3.2%	2.7%	1.3%	2.6%	2.7%	1.6%	2.4%
Quality of customer service provided by City employees	0.9%	0.0%	0.0%	0.0%	1.3%	0.0%	0.5%	0.0%	0.4%
Quality of municipal court services	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.0%	0.8%	0.2%
Quality of tourism/community promotion services	3.5%	7.1%	4.8%	1.4%	5.1%	4.4%	4.7%	3.2%	4.3%
Quality of City economic development efforts	7.8%	7.1%	4.8%	6.8%	9.0%	3.5%	5.4%	9.6%	6.6%
Quality of services at Montrose Pavilion	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.2%	0.0%	0.2%
None chosen	14.8%	15.5%	16.1%	20.5%	11.5%	17.5%	14.5%	20.0%	15.7%

Q2. 2nd choice (Cont.)

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q2. 3rd choice</u>									
Quality of police services	6.1%	2.4%	4.8%	8.2%	2.6%	2.6%	3.7%	7.2%	4.5%
Enforcement of City codes & ordinances	2.6%	3.6%	4.8%	9.6%	2.6%	7.9%	5.4%	4.8%	5.2%
Condition of City streets	7.0%	20.2%	3.2%	8.2%	17.9%	14.0%	14.5%	4.8%	12.2%
Management of stormwater runoff & flood prevention	3.5%	7.1%	4.8%	6.8%	5.1%	6.1%	5.9%	4.0%	5.4%
Quality of trash, recycling, & yard waste collection services	3.5%	1.2%	3.2%	2.7%	2.6%	2.6%	3.2%	0.8%	2.6%
Quality of drinking water	4.3%	2.4%	3.2%	1.4%	3.8%	1.8%	2.7%	3.2%	2.8%
Quality of wastewater (sewer) services	2.6%	1.2%	1.6%	1.4%	0.0%	0.0%	1.0%	1.6%	1.1%
Traffic flow & congestion management	9.6%	13.1%	8.1%	9.6%	12.8%	12.3%	10.5%	12.0%	10.9%
Quality of City parks & open spaces	8.7%	7.1%	8.1%	4.1%	6.4%	5.3%	6.6%	7.2%	6.7%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q2. 3rd choice (Cont.)</u>									
Effectiveness of City communication with the public	6.1%	3.6%	3.2%	1.4%	5.1%	2.6%	3.4%	4.8%	3.7%
Quality of customer service provided by City employees	1.7%	0.0%	1.6%	1.4%	2.6%	2.6%	1.5%	2.4%	1.7%
Quality of municipal court services	0.9%	0.0%	1.6%	1.4%	1.3%	0.9%	0.7%	1.6%	0.9%
Quality of tourism/community promotion services	6.1%	8.3%	3.2%	1.4%	2.6%	2.6%	4.2%	4.0%	4.3%
Quality of City economic development efforts	8.7%	7.1%	17.7%	16.4%	9.0%	14.9%	12.5%	10.4%	12.0%
Quality of services at Montrose Pavilion	1.7%	1.2%	6.5%	0.0%	5.1%	2.6%	2.7%	2.4%	2.6%
None chosen	27.0%	21.4%	24.2%	26.0%	20.5%	21.1%	21.6%	28.8%	23.2%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q2. 4th choice</u>									
Quality of police services	4.3%	2.4%	1.6%	1.4%	2.6%	6.1%	2.9%	4.8%	3.4%
Enforcement of City codes & ordinances	2.6%	3.6%	8.1%	4.1%	5.1%	6.1%	5.1%	3.2%	4.7%
Condition of City streets	7.0%	6.0%	4.8%	5.5%	5.1%	7.0%	5.9%	6.4%	6.0%
Management of stormwater runoff & flood prevention	1.7%	3.6%	4.8%	2.7%	2.6%	5.3%	3.4%	3.2%	3.4%
Quality of trash, recycling, & yard waste collection services	1.7%	7.1%	0.0%	2.7%	5.1%	3.5%	2.7%	5.6%	3.4%
Quality of drinking water	2.6%	1.2%	4.8%	2.7%	0.0%	0.9%	2.2%	1.6%	2.1%
Quality of wastewater (sewer) services	0.0%	0.0%	0.0%	1.4%	1.3%	0.9%	0.5%	0.8%	0.6%
Traffic flow & congestion management	9.6%	4.8%	6.5%	5.5%	7.7%	2.6%	5.6%	7.2%	6.0%
Quality of City parks & open spaces	7.0%	11.9%	8.1%	5.5%	10.3%	7.0%	8.3%	7.2%	8.1%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Q2. 4th choice (Cont.)									
Effectiveness of City communication with the public	5.2%	9.5%	9.7%	4.1%	3.8%	5.3%	5.9%	6.4%	6.0%
Quality of customer service provided by City employees	1.7%	1.2%	0.0%	0.0%	3.8%	1.8%	1.7%	0.8%	1.5%
Quality of municipal court services	0.0%	1.2%	0.0%	2.7%	1.3%	0.9%	1.2%	0.0%	0.9%
Quality of tourism/community promotion services	4.3%	6.0%	6.5%	5.5%	3.8%	7.0%	5.9%	4.0%	5.4%
Quality of City economic development efforts	10.4%	15.5%	9.7%	13.7%	11.5%	6.1%	11.5%	9.6%	11.0%
Quality of services at Montrose Pavilion	5.2%	0.0%	4.8%	4.1%	1.3%	4.4%	2.9%	4.8%	3.4%
None chosen	36.5%	26.2%	30.6%	38.4%	34.6%	35.1%	34.1%	34.4%	34.3%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years? (top 4)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q2. Sum of Top 4 Choices

Quality of police services	20.9%	17.9%	21.0%	21.9%	23.1%	18.4%	20.1%	22.4%	20.6%
Enforcement of City codes & ordinances	15.7%	22.6%	25.8%	21.9%	23.1%	25.4%	24.5%	13.6%	21.9%
Condition of City streets	60.9%	65.5%	62.9%	65.8%	64.1%	74.6%	68.6%	59.2%	66.3%
Management of stormwater runoff & flood prevention	11.3%	16.7%	12.9%	12.3%	12.8%	17.5%	13.7%	14.4%	13.9%
Quality of trash, recycling, & yard waste collection services	8.7%	10.7%	6.5%	9.6%	14.1%	7.9%	9.3%	9.6%	9.4%
Quality of drinking water	20.0%	8.3%	14.5%	6.8%	7.7%	7.0%	10.0%	16.0%	11.4%
Quality of wastewater (sewer) services	3.5%	1.2%	1.6%	2.7%	2.6%	1.8%	2.0%	3.2%	2.2%
Traffic flow & congestion management	65.2%	67.9%	62.9%	76.7%	74.4%	74.6%	70.8%	68.8%	70.4%
Quality of City parks & open spaces	27.0%	31.0%	22.6%	13.7%	24.4%	14.9%	22.5%	20.8%	22.1%

Q2. Which FOUR of the major categories of City services listed in Question 1 do you think should receive the most emphasis from City leaders over the next TWO years? (top 4)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q2. Sum of Top 4 Choices (Cont.)

Effectiveness of City communication with the public	15.7%	17.9%	16.1%	8.2%	10.3%	11.4%	12.5%	15.2%	13.1%
Quality of customer service provided by City employees	5.2%	1.2%	1.6%	1.4%	9.0%	6.1%	4.7%	3.2%	4.3%
Quality of municipal court services	0.9%	1.2%	1.6%	5.5%	2.6%	2.6%	2.2%	2.4%	2.2%
Quality of tourism/community promotion services	15.7%	22.6%	17.7%	9.6%	15.4%	14.0%	15.7%	15.2%	15.7%
Quality of City economic development efforts	33.0%	44.0%	38.7%	38.4%	34.6%	30.7%	37.3%	32.0%	36.1%
Quality of services at Montrose Pavilion	7.0%	1.2%	11.3%	4.1%	7.7%	7.9%	6.1%	7.2%	6.4%
None chosen	11.3%	7.1%	11.3%	16.4%	7.7%	11.4%	9.8%	13.6%	10.7%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q3-1. Overall quality of life</u>									
Very Satisfied	25.9%	29.3%	30.0%	18.1%	38.2%	23.9%	28.9%	20.7%	27.2%
Satisfied	61.6%	56.1%	53.3%	55.6%	47.4%	52.2%	54.9%	55.4%	54.9%
Neutral	9.8%	11.0%	13.3%	13.9%	11.8%	12.4%	10.5%	16.5%	11.9%
Dissatisfied	2.7%	3.7%	1.7%	9.7%	2.6%	11.5%	5.0%	7.4%	5.5%
Very Dissatisfied	0.0%	0.0%	1.7%	2.8%	0.0%	0.0%	0.7%	0.0%	0.6%
<u>Q3-2. Overall cost of living</u>									
Very Satisfied	8.0%	10.8%	9.8%	8.5%	3.9%	3.5%	7.7%	5.8%	7.2%
Satisfied	48.2%	39.8%	41.0%	28.2%	32.5%	31.9%	39.2%	31.4%	37.5%
Neutral	21.4%	16.9%	18.0%	18.3%	33.8%	25.7%	23.3%	19.8%	22.5%
Dissatisfied	19.6%	30.1%	26.2%	28.2%	20.8%	30.1%	23.8%	32.2%	25.7%
Very Dissatisfied	2.7%	2.4%	4.9%	16.9%	9.1%	8.8%	6.0%	10.7%	7.0%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q3-3. Overall quality of new development

Very Satisfied	6.7%	1.3%	8.6%	5.6%	2.8%	2.7%	4.2%	5.0%	4.4%
Satisfied	36.2%	27.8%	27.6%	23.6%	35.2%	25.9%	31.6%	23.3%	29.8%
Neutral	34.3%	46.8%	37.9%	38.9%	36.6%	42.9%	38.4%	44.2%	39.7%
Dissatisfied	18.1%	20.3%	20.7%	19.4%	16.9%	21.4%	19.1%	20.0%	19.2%
Very Dissatisfied	4.8%	3.8%	5.2%	12.5%	8.5%	7.1%	6.8%	7.5%	6.9%

Q3-4. Overall appearance of community

Very Satisfied	9.9%	6.0%	11.3%	9.7%	5.2%	8.0%	8.0%	9.0%	8.2%
Satisfied	50.5%	44.6%	51.6%	40.3%	51.9%	48.2%	48.0%	48.4%	48.2%
Neutral	22.5%	28.9%	29.0%	30.6%	29.9%	27.7%	28.4%	24.6%	27.4%
Dissatisfied	14.4%	19.3%	6.5%	13.9%	11.7%	13.4%	13.7%	13.9%	13.7%
Very Dissatisfied	2.7%	1.2%	1.6%	5.6%	1.3%	2.7%	2.0%	4.1%	2.5%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q3-5. Overall appearance of community parks</u>									
Very Satisfied	19.5%	19.3%	24.6%	18.6%	17.1%	15.2%	17.8%	22.1%	18.7%
Satisfied	52.2%	53.0%	49.2%	50.0%	64.5%	52.7%	56.3%	45.1%	53.7%
Neutral	17.7%	18.1%	11.5%	20.0%	14.5%	19.6%	16.5%	19.7%	17.2%
Dissatisfied	9.7%	9.6%	11.5%	10.0%	2.6%	10.7%	8.3%	11.5%	9.0%
Very Dissatisfied	0.9%	0.0%	3.3%	1.4%	1.3%	1.8%	1.3%	1.6%	1.3%
<u>Q3-6. Preservation of natural areas (open space, river corridor, greenbelts)</u>									
Very Satisfied	18.9%	20.7%	21.7%	18.3%	19.4%	14.3%	17.6%	22.1%	18.6%
Satisfied	48.6%	51.2%	41.7%	46.5%	58.3%	46.4%	49.9%	46.7%	49.2%
Neutral	22.5%	20.7%	23.3%	22.5%	13.9%	28.6%	22.6%	20.5%	22.1%
Dissatisfied	9.9%	7.3%	13.3%	9.9%	6.9%	9.8%	9.4%	9.0%	9.3%
Very Dissatisfied	0.0%	0.0%	0.0%	2.8%	1.4%	0.9%	0.5%	1.6%	0.8%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q3-7. Montrose as a place to live

Very Satisfied	28.6%	36.1%	30.6%	24.7%	34.2%	32.7%	33.7%	25.2%	31.9%
Satisfied	59.8%	43.4%	43.5%	45.2%	42.1%	38.9%	45.2%	47.2%	45.5%
Neutral	7.1%	14.5%	17.7%	21.9%	19.7%	15.9%	14.9%	16.3%	15.2%
Dissatisfied	3.6%	4.8%	6.5%	5.5%	2.6%	10.6%	5.2%	8.1%	5.9%
Very Dissatisfied	0.9%	1.2%	1.6%	2.7%	1.3%	1.8%	1.0%	3.3%	1.5%

Q3-8. Montrose as a place to raise children

Very Satisfied	22.2%	24.4%	27.3%	17.6%	33.3%	29.4%	25.5%	28.6%	26.4%
Satisfied	44.4%	34.6%	34.5%	39.7%	31.9%	36.7%	38.1%	33.9%	37.0%
Neutral	21.1%	28.2%	25.5%	29.4%	25.0%	22.0%	26.3%	19.6%	24.7%
Dissatisfied	8.9%	9.0%	12.7%	10.3%	5.6%	10.1%	8.2%	12.5%	9.2%
Very Dissatisfied	3.3%	3.8%	0.0%	2.9%	4.2%	1.8%	1.9%	5.4%	2.7%

Q3. PERCEPTIONS OF THE COMMUNITY. Items that may influence your perception of the Montrose community are listed below. Please indicate how satisfied you are with: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q3-9. Access to quality affordable housing

Very Satisfied	5.8%	10.4%	10.9%	3.1%	4.3%	4.8%	7.2%	4.2%	6.4%
Satisfied	34.0%	19.5%	23.6%	20.0%	26.1%	20.0%	25.4%	21.2%	24.5%
Neutral	21.4%	28.6%	34.5%	33.8%	26.1%	41.0%	33.7%	21.2%	30.6%
Dissatisfied	30.1%	29.9%	23.6%	21.5%	30.4%	23.8%	24.3%	33.9%	26.6%
Very Dissatisfied	8.7%	11.7%	7.3%	21.5%	13.0%	10.5%	9.4%	19.5%	11.9%

Q3-10. Job opportunities

Very Satisfied	3.0%	1.3%	5.3%	2.9%	0.0%	0.9%	1.6%	3.4%	2.0%
Satisfied	16.8%	11.3%	15.8%	7.4%	15.1%	10.3%	12.4%	15.1%	13.2%
Neutral	30.7%	28.8%	21.1%	29.4%	26.0%	21.5%	27.2%	22.7%	26.0%
Dissatisfied	24.8%	31.3%	29.8%	42.6%	34.2%	45.8%	36.0%	31.9%	35.0%
Very Dissatisfied	24.8%	27.5%	28.1%	17.6%	24.7%	21.5%	22.8%	26.9%	23.8%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q4-1. How quickly police respond to emergencies

Very Satisfied	23.9%	29.2%	30.6%	21.1%	28.1%	21.1%	26.3%	20.7%	25.0%
Satisfied	49.3%	44.6%	49.0%	45.6%	53.1%	52.6%	47.9%	54.3%	49.3%
Neutral	25.4%	24.6%	14.3%	22.8%	12.5%	21.1%	20.6%	20.7%	20.8%
Dissatisfied	1.4%	1.5%	2.0%	7.0%	6.3%	4.2%	3.5%	4.3%	3.7%
Very Dissatisfied	0.0%	0.0%	4.1%	3.5%	0.0%	1.1%	1.6%	0.0%	1.2%

Q4-2. Enforcement of local traffic laws

Very Satisfied	11.6%	19.5%	17.5%	10.1%	12.3%	12.5%	13.0%	15.3%	13.5%
Satisfied	42.1%	33.8%	36.8%	40.6%	41.1%	31.7%	37.3%	37.8%	37.3%
Neutral	28.4%	20.8%	26.3%	27.5%	26.0%	29.8%	27.0%	26.1%	27.0%
Dissatisfied	12.6%	15.6%	10.5%	15.9%	15.1%	19.2%	14.9%	16.2%	15.1%
Very Dissatisfied	5.3%	10.4%	8.8%	5.8%	5.5%	6.7%	7.8%	4.5%	7.1%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q4-3. City's crime prevention efforts

Very Satisfied	11.7%	21.4%	16.7%	9.7%	14.9%	10.2%	13.3%	14.7%	13.6%
Satisfied	36.4%	34.3%	38.9%	35.5%	44.8%	37.8%	39.8%	31.4%	37.7%
Neutral	36.4%	32.9%	31.5%	30.6%	25.4%	29.6%	31.0%	32.4%	31.5%
Dissatisfied	14.3%	5.7%	9.3%	19.4%	11.9%	14.3%	10.8%	18.6%	12.6%
Very Dissatisfied	1.3%	5.7%	3.7%	4.8%	3.0%	8.2%	5.1%	2.9%	4.6%

Q4-4. Overall quality of animal control services

Very Satisfied	10.5%	21.1%	17.9%	14.9%	20.3%	10.5%	15.6%	13.2%	15.1%
Satisfied	47.7%	47.4%	42.9%	40.3%	44.9%	42.9%	46.4%	38.7%	44.5%
Neutral	34.9%	23.7%	32.1%	26.9%	27.5%	33.3%	27.9%	36.8%	30.1%
Dissatisfied	5.8%	6.6%	5.4%	13.4%	4.3%	9.5%	7.3%	9.4%	7.7%
Very Dissatisfied	1.2%	1.3%	1.8%	4.5%	2.9%	3.8%	2.8%	1.9%	2.6%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q4-5. Parking regulation enforcement (time-limited & no- parking areas)

Very Satisfied	9.0%	9.2%	19.6%	8.9%	7.9%	8.6%	10.4%	8.2%	9.9%
Satisfied	38.5%	41.5%	28.3%	30.4%	42.9%	36.6%	37.1%	36.7%	36.9%
Neutral	39.7%	38.5%	43.5%	48.2%	38.1%	44.1%	40.7%	45.9%	42.1%
Dissatisfied	11.5%	6.2%	4.3%	7.1%	6.3%	8.6%	7.5%	8.2%	7.6%
Very Dissatisfied	1.3%	4.6%	4.3%	5.4%	4.8%	2.2%	4.2%	1.0%	3.4%

Q4-6. Graffiti prevention & removal

Very Satisfied	15.7%	15.8%	14.5%	6.9%	9.4%	10.8%	11.7%	14.1%	12.2%
Satisfied	41.0%	46.1%	40.0%	37.9%	50.0%	35.5%	41.3%	42.4%	41.5%
Neutral	30.1%	26.3%	23.6%	36.2%	25.0%	33.3%	30.5%	26.3%	29.7%
Dissatisfied	12.0%	9.2%	16.4%	12.1%	12.5%	11.8%	11.7%	13.1%	12.0%
Very Dissatisfied	1.2%	2.6%	5.5%	6.9%	3.1%	8.6%	4.8%	4.0%	4.6%

Q4. PUBLIC SAFETY AND LAW ENFORCEMENT SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q4-7. Visibility of police officers

Very Satisfied	17.6%	22.9%	21.0%	20.0%	21.1%	16.4%	20.1%	18.1%	19.6%
Satisfied	51.9%	50.6%	46.8%	42.9%	55.3%	47.3%	48.6%	50.9%	49.0%
Neutral	22.2%	14.5%	22.6%	25.7%	15.8%	27.3%	21.8%	19.8%	21.5%
Dissatisfied	6.5%	7.2%	4.8%	8.6%	6.6%	6.4%	6.3%	9.5%	7.0%
Very Dissatisfied	1.9%	4.8%	4.8%	2.9%	1.3%	2.7%	3.3%	1.7%	2.9%

Q5. PERCEPTION OF SAFETY. Please rate your feeling of safety in the following situations on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q5-1. In your neighborhood during the day

Very Safe	59.6%	62.7%	51.6%	47.1%	64.0%	39.8%	53.3%	53.7%	53.5%
Safe	38.6%	31.3%	38.7%	40.0%	33.3%	52.2%	40.2%	40.5%	40.2%
Neutral	0.9%	6.0%	4.8%	8.6%	2.7%	7.1%	5.2%	3.3%	4.8%
Unsafe	0.9%	0.0%	3.2%	1.4%	0.0%	0.9%	0.7%	1.7%	1.0%
Very Unsafe	0.0%	0.0%	1.6%	2.9%	0.0%	0.0%	0.5%	0.8%	0.6%

Q5-2. In your neighborhood at night

Very Safe	35.1%	41.7%	21.0%	22.9%	45.3%	21.2%	31.9%	27.3%	31.0%
Safe	45.6%	40.5%	58.1%	48.6%	41.3%	48.7%	46.8%	48.8%	47.1%
Neutral	13.2%	10.7%	8.1%	15.7%	6.7%	21.2%	13.6%	11.6%	13.1%
Unsafe	5.3%	4.8%	8.1%	8.6%	6.7%	3.5%	5.0%	9.1%	5.9%
Very Unsafe	0.9%	2.4%	4.8%	4.3%	0.0%	5.3%	2.7%	3.3%	2.9%

Q5. PERCEPTION OF SAFETY. Please rate your feeling of safety in the following situations on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q5-3. In commercial & retail areas

Very Safe	20.2%	22.0%	16.9%	18.8%	21.3%	21.4%	18.8%	24.4%	20.2%
Safe	56.1%	54.9%	57.6%	56.5%	61.3%	42.0%	54.9%	51.3%	53.9%
Neutral	22.8%	18.3%	18.6%	13.0%	14.7%	30.4%	21.1%	20.2%	20.8%
Unsafe	0.9%	3.7%	6.8%	10.1%	2.7%	6.3%	5.0%	3.4%	4.6%
Very Unsafe	0.0%	1.2%	0.0%	1.4%	0.0%	0.0%	0.3%	0.8%	0.4%

Q5-4. In City parks

Very Safe	16.4%	17.7%	13.6%	9.0%	8.8%	13.9%	13.1%	14.7%	13.7%
Safe	48.2%	38.0%	32.2%	47.8%	52.9%	38.9%	45.7%	37.1%	43.6%
Neutral	27.3%	31.6%	27.1%	22.4%	25.0%	31.5%	27.3%	29.3%	27.7%
Unsafe	7.3%	12.7%	25.4%	17.9%	11.8%	12.0%	12.3%	16.4%	13.3%
Very Unsafe	0.9%	0.0%	1.7%	3.0%	1.5%	3.7%	1.6%	2.6%	1.8%

Q5. PERCEPTION OF SAFETY. Please rate your feeling of safety in the following situations on a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q5-5. Overall feeling of safety in Montrose

Very Safe	21.9%	27.4%	17.7%	18.8%	22.7%	20.4%	20.8%	24.0%	21.7%
Safe	64.0%	56.0%	61.3%	62.3%	60.0%	49.6%	60.8%	50.4%	58.3%
Neutral	11.4%	13.1%	17.7%	7.2%	12.0%	24.8%	14.4%	16.5%	14.9%
Unsafe	1.8%	3.6%	1.6%	10.1%	4.0%	3.5%	3.2%	6.6%	4.0%
Very Unsafe	0.9%	0.0%	1.6%	1.4%	1.3%	1.8%	0.7%	2.5%	1.1%

Q5-6. Adequacy of street lighting

Very Safe	11.6%	14.5%	11.7%	14.1%	14.5%	10.7%	12.8%	13.1%	13.0%
Safe	44.6%	41.0%	46.7%	38.0%	48.7%	42.9%	43.9%	42.6%	43.5%
Neutral	29.5%	18.1%	16.7%	26.8%	18.4%	30.4%	25.3%	21.3%	24.3%
Unsafe	12.5%	20.5%	21.7%	14.1%	15.8%	11.6%	14.3%	18.0%	15.1%
Very Unsafe	1.8%	6.0%	3.3%	7.0%	2.6%	4.5%	3.8%	4.9%	4.0%

Q6. CODE ENFORCEMENT. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q6-1. Enforcing clean-up of debris & junk on private property

Very Satisfied	5.4%	8.2%	8.8%	4.7%	4.5%	3.6%	4.6%	8.9%	5.6%
Satisfied	26.1%	19.2%	17.5%	25.0%	25.8%	18.2%	21.6%	21.8%	21.6%
Neutral	25.0%	27.4%	24.6%	31.3%	24.2%	34.5%	29.2%	25.7%	28.5%
Dissatisfied	30.4%	28.8%	38.6%	28.1%	34.8%	31.8%	31.4%	34.7%	32.1%
Very Dissatisfied	13.0%	16.4%	10.5%	10.9%	10.6%	11.8%	13.1%	8.9%	12.2%

Q6-2. Enforcing mowing & cutting of weeds on private property

Very Satisfied	6.3%	6.8%	8.6%	3.0%	6.0%	1.8%	3.8%	9.5%	5.1%
Satisfied	22.9%	36.5%	20.7%	25.8%	25.4%	14.7%	23.5%	23.8%	23.6%
Neutral	36.5%	17.6%	29.3%	33.3%	26.9%	42.2%	33.0%	29.5%	32.2%
Dissatisfied	25.0%	23.0%	29.3%	25.8%	26.9%	29.4%	26.2%	28.6%	26.7%
Very Dissatisfied	9.4%	16.2%	12.1%	12.1%	14.9%	11.9%	13.5%	8.6%	12.4%

Q6. CODE ENFORCEMENT. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q6-3. Enforcing sign regulations

Very Satisfied	4.7%	7.2%	11.8%	3.3%	6.7%	2.9%	5.6%	6.4%	5.8%
Satisfied	38.8%	42.0%	25.5%	33.3%	35.0%	31.4%	35.0%	33.0%	34.6%
Neutral	40.0%	43.5%	51.0%	45.0%	40.0%	52.9%	45.4%	46.8%	45.7%
Dissatisfied	12.9%	1.4%	7.8%	11.7%	11.7%	9.8%	8.9%	10.6%	9.3%
Very Dissatisfied	3.5%	5.8%	3.9%	6.7%	6.7%	2.9%	5.0%	3.2%	4.6%

Q6-4. Prohibiting vehicles, RVs, & trailers parked on City streets & public areas

Very Satisfied	6.2%	4.2%	12.5%	6.5%	4.6%	2.9%	4.4%	9.9%	5.6%
Satisfied	27.8%	31.9%	32.1%	29.0%	24.6%	22.1%	27.5%	26.7%	27.3%
Neutral	34.0%	31.9%	28.6%	30.6%	38.5%	38.5%	33.9%	35.6%	34.3%
Dissatisfied	23.7%	20.8%	14.3%	19.4%	16.9%	19.2%	19.4%	20.8%	19.7%
Very Dissatisfied	8.2%	11.1%	12.5%	14.5%	15.4%	17.3%	14.7%	6.9%	13.0%

Q6. CODE ENFORCEMENT. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q6-5. Efforts to remove abandoned or inoperable vehicles

Very Satisfied	6.6%	7.7%	13.7%	7.4%	8.3%	4.2%	6.5%	10.2%	7.4%
Satisfied	31.9%	26.2%	23.5%	24.1%	25.0%	18.9%	25.4%	23.5%	24.9%
Neutral	28.6%	41.5%	37.3%	37.0%	36.7%	45.3%	38.4%	35.7%	37.8%
Dissatisfied	23.1%	18.5%	13.7%	14.8%	18.3%	18.9%	17.3%	23.5%	18.8%
Very Dissatisfied	9.9%	6.2%	11.8%	16.7%	11.7%	12.6%	12.4%	7.1%	11.2%

Q7. Which TWO of the City's code enforcement services listed in Question 6 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Enforcing clean-up of debris & junk on private property	44.3%	42.9%	46.8%	38.4%	42.3%	37.7%	42.4%	40.0%	41.8%
Enforcing mowing & cutting of weeds on private property	7.8%	14.3%	11.3%	15.1%	12.8%	14.9%	12.7%	12.0%	12.5%
Enforcing sign regulations	9.6%	6.0%	6.5%	6.8%	7.7%	7.0%	6.6%	10.4%	7.5%
Prohibiting vehicles, RVs, & trailers parked on City streets & public areas	12.2%	11.9%	12.9%	11.0%	15.4%	12.3%	13.2%	9.6%	12.4%
Efforts to remove abandoned or inoperable vehicles	7.8%	8.3%	8.1%	8.2%	6.4%	8.8%	7.8%	8.0%	7.9%
None chosen	18.3%	16.7%	14.5%	20.5%	15.4%	19.3%	17.2%	20.0%	18.0%

Q7. Top choice

Q7. Which TWO of the City's code enforcement services listed in Question 6 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q7. 2nd choice</u>									
Enforcing clean-up of debris & junk on private property	15.7%	20.2%	11.3%	16.4%	20.5%	15.8%	16.4%	16.8%	16.5%
Enforcing mowing & cutting of weeds on private property	27.0%	22.6%	21.0%	26.0%	25.6%	32.5%	27.5%	23.2%	26.4%
Enforcing sign regulations	3.5%	6.0%	3.2%	2.7%	2.6%	4.4%	3.7%	4.0%	3.7%
Prohibiting vehicles, RVs, & trailers parked on City streets & public areas	9.6%	17.9%	24.2%	15.1%	10.3%	9.6%	14.0%	12.8%	13.7%
Efforts to remove abandoned or inoperable vehicles	20.9%	10.7%	22.6%	13.7%	19.2%	10.5%	15.2%	18.4%	15.9%
None chosen	23.5%	22.6%	17.7%	26.0%	21.8%	27.2%	23.3%	24.8%	23.8%

Q7. Which TWO of the City's code enforcement services listed in Question 6 do you think should receive the most emphasis from City leaders over the next TWO years? (top 2)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Enforcing clean-up of debris & junk on private property	60.0%	63.1%	58.1%	54.8%	62.8%	53.5%	58.8%	56.8%	58.2%
Enforcing mowing & cutting of weeds on private property	34.8%	36.9%	32.3%	41.1%	38.5%	47.4%	40.2%	35.2%	39.0%
Enforcing sign regulations	13.0%	11.9%	9.7%	9.6%	10.3%	11.4%	10.3%	14.4%	11.2%
Prohibiting vehicles, RVs, & trailers parked on City streets & public areas	21.7%	29.8%	37.1%	26.0%	25.6%	21.9%	27.2%	22.4%	26.0%
Efforts to remove abandoned or inoperable vehicles	28.7%	19.0%	30.6%	21.9%	25.6%	19.3%	23.0%	26.4%	23.8%
None chosen	18.3%	16.7%	14.5%	20.5%	15.4%	19.3%	17.2%	20.0%	18.0%

Q7. Sum of Top 2 Choices

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q8-1. Residential trash collection services

Very Satisfied	46.4%	48.8%	52.6%	42.6%	49.3%	39.4%	47.1%	42.5%	46.0%
Satisfied	40.9%	46.3%	38.6%	45.6%	40.0%	52.3%	44.1%	46.0%	44.6%
Neutral	5.5%	2.4%	5.3%	7.4%	9.3%	7.3%	5.8%	7.1%	6.1%
Dissatisfied	5.5%	1.2%	0.0%	2.9%	1.3%	0.0%	1.8%	2.7%	2.0%
Very Dissatisfied	1.8%	1.2%	3.5%	1.5%	0.0%	0.9%	1.3%	1.8%	1.4%

Q8-2. Curbside recycling services

Very Satisfied	47.2%	49.4%	45.3%	36.9%	46.5%	39.6%	45.7%	39.6%	44.3%
Satisfied	29.2%	31.3%	32.1%	47.7%	33.8%	44.3%	37.1%	34.0%	36.6%
Neutral	8.5%	8.4%	13.2%	10.8%	15.5%	10.4%	10.1%	12.3%	10.6%
Dissatisfied	13.2%	7.2%	5.7%	3.1%	2.8%	2.8%	4.7%	11.3%	6.1%
Very Dissatisfied	1.9%	3.6%	3.8%	1.5%	1.4%	2.8%	2.3%	2.8%	2.4%

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q8-3. Yard waste removal services

Very Satisfied	21.4%	22.5%	17.3%	21.8%	14.7%	18.3%	21.2%	14.7%	19.7%
Satisfied	33.3%	36.6%	17.3%	32.7%	35.3%	33.7%	30.7%	35.8%	32.0%
Neutral	25.0%	23.9%	34.6%	21.8%	25.0%	23.1%	24.1%	28.4%	24.9%
Dissatisfied	14.3%	16.9%	23.1%	14.5%	19.1%	21.2%	19.1%	15.8%	18.4%
Very Dissatisfied	6.0%	0.0%	7.7%	9.1%	5.9%	3.8%	4.9%	5.3%	5.0%

Q8-4. Wastewater (sewer) treatment service

Very Satisfied	26.7%	33.8%	23.1%	27.7%	19.4%	21.2%	25.2%	25.3%	25.2%
Satisfied	46.5%	44.6%	50.0%	44.6%	53.7%	53.5%	49.3%	47.4%	49.0%
Neutral	24.4%	21.6%	25.0%	23.1%	25.4%	19.2%	22.4%	25.3%	22.9%
Dissatisfied	2.3%	0.0%	0.0%	1.5%	1.5%	4.0%	1.7%	2.1%	1.8%
Very Dissatisfied	0.0%	0.0%	1.9%	3.1%	0.0%	2.0%	1.4%	0.0%	1.1%

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q8-5. Responsiveness to utility issues

Very Satisfied	25.0%	31.3%	22.6%	20.0%	23.1%	17.7%	23.6%	21.1%	23.0%
Satisfied	39.3%	32.8%	49.1%	45.5%	50.8%	50.0%	43.5%	47.8%	44.5%
Neutral	29.8%	35.9%	22.6%	21.8%	21.5%	24.0%	26.0%	27.8%	26.3%
Dissatisfied	6.0%	0.0%	3.8%	5.5%	4.6%	6.3%	4.8%	3.3%	4.5%
Very Dissatisfied	0.0%	0.0%	1.9%	7.3%	0.0%	2.1%	2.1%	0.0%	1.7%

Q8-6. Sewer services fees

Very Satisfied	12.7%	16.0%	19.6%	9.0%	8.3%	11.3%	13.4%	10.7%	12.8%
Satisfied	41.2%	39.5%	33.9%	40.3%	48.6%	33.0%	38.9%	41.7%	39.6%
Neutral	32.4%	34.6%	30.4%	41.8%	31.9%	42.5%	34.8%	37.9%	35.4%
Dissatisfied	13.7%	7.4%	14.3%	3.0%	9.7%	9.4%	9.8%	9.7%	9.8%
Very Dissatisfied	0.0%	2.5%	1.8%	6.0%	1.4%	3.8%	3.1%	0.0%	2.4%

Q8. PUBLIC SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q8-7. Trash services fees</u>									
Very Satisfied	13.2%	18.5%	20.0%	10.6%	8.3%	11.1%	13.6%	13.3%	13.5%
Satisfied	44.3%	45.7%	36.4%	43.9%	47.2%	33.3%	42.6%	40.0%	42.1%
Neutral	32.1%	27.2%	32.7%	36.4%	31.9%	46.3%	33.8%	37.1%	34.5%
Dissatisfied	9.4%	7.4%	9.1%	3.0%	11.1%	7.4%	7.7%	8.6%	7.9%
Very Dissatisfied	0.9%	1.2%	1.8%	6.1%	1.4%	1.9%	2.3%	1.0%	2.0%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q9-1. Water pressure on a typical day

Very Satisfied	25.4%	37.8%	27.6%	25.0%	31.6%	31.8%	29.1%	32.8%	30.0%
Satisfied	58.8%	51.2%	48.3%	47.1%	56.6%	50.9%	53.6%	50.0%	52.7%
Neutral	6.1%	4.9%	12.1%	14.7%	6.6%	8.2%	9.0%	6.0%	8.3%
Dissatisfied	8.8%	6.1%	10.3%	13.2%	3.9%	7.3%	7.3%	10.3%	7.9%
Very Dissatisfied	0.9%	0.0%	1.7%	0.0%	1.3%	1.8%	1.0%	0.9%	1.0%

Q9-2. Taste of your tap water

Very Satisfied	25.0%	32.5%	25.9%	31.3%	31.6%	40.5%	33.3%	24.3%	31.5%
Satisfied	45.5%	47.0%	39.7%	35.8%	50.0%	45.0%	45.4%	41.7%	44.5%
Neutral	11.6%	6.0%	19.0%	17.9%	10.5%	11.7%	11.3%	16.5%	12.4%
Dissatisfied	11.6%	10.8%	12.1%	11.9%	6.6%	1.8%	7.8%	11.3%	8.5%
Very Dissatisfied	6.3%	3.6%	3.4%	3.0%	1.3%	0.9%	2.3%	6.1%	3.1%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q9-3. Color of your tap water</u>									
Very Satisfied	31.6%	38.6%	28.3%	35.3%	32.9%	41.4%	35.7%	32.2%	35.0%
Satisfied	48.2%	49.4%	46.7%	45.6%	56.6%	47.7%	50.4%	44.9%	49.0%
Neutral	15.8%	9.6%	21.7%	13.2%	9.2%	10.8%	11.7%	17.8%	13.1%
Dissatisfied	2.6%	1.2%	1.7%	4.4%	1.3%	0.0%	1.5%	2.5%	1.7%
Very Dissatisfied	1.8%	1.2%	1.7%	1.5%	0.0%	0.0%	0.7%	2.5%	1.2%
<u>Q9-4. Smell of your tap water</u>									
Very Satisfied	31.9%	34.9%	25.4%	35.3%	37.3%	38.7%	35.4%	29.7%	34.2%
Satisfied	42.5%	50.6%	50.8%	36.8%	46.7%	48.6%	46.7%	44.1%	46.0%
Neutral	14.2%	6.0%	16.9%	17.6%	14.7%	9.9%	12.1%	16.1%	13.0%
Dissatisfied	8.0%	4.8%	5.1%	8.8%	1.3%	1.8%	4.0%	7.6%	4.8%
Very Dissatisfied	3.5%	3.6%	1.7%	1.5%	0.0%	0.9%	1.8%	2.5%	1.9%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q9-5. Clarity of your tap water (free of particles, not cloudy)

Very Satisfied	32.1%	34.9%	25.0%	36.4%	32.9%	41.8%	35.3%	30.7%	34.4%
Satisfied	42.9%	53.0%	50.0%	43.9%	53.9%	47.3%	49.0%	46.5%	48.3%
Neutral	17.0%	3.6%	20.0%	10.6%	6.6%	10.9%	10.5%	14.0%	11.3%
Dissatisfied	5.4%	7.2%	3.3%	9.1%	6.6%	0.0%	4.5%	6.1%	4.9%
Very Dissatisfied	2.7%	1.2%	1.7%	0.0%	0.0%	0.0%	0.8%	2.6%	1.2%

Q9-6. The amount you pay for City's water

Very Satisfied	10.8%	13.9%	14.8%	13.6%	14.7%	13.1%	14.7%	8.3%	13.4%
Satisfied	36.9%	38.0%	35.2%	36.4%	45.3%	41.1%	39.1%	37.6%	38.7%
Neutral	30.6%	21.5%	22.2%	27.3%	24.0%	22.4%	22.6%	34.9%	25.3%
Dissatisfied	14.4%	22.8%	22.2%	16.7%	12.0%	19.6%	18.3%	15.6%	17.6%
Very Dissatisfied	7.2%	3.8%	5.6%	6.1%	4.0%	3.7%	5.4%	3.7%	5.0%

Q9. DRINKING WATER SERVICE. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q9-7. City efforts to keep your drinking water safe

Very Satisfied	25.5%	24.7%	28.3%	31.1%	28.4%	30.1%	28.3%	25.8%	27.9%
Satisfied	41.5%	53.4%	41.3%	42.6%	47.8%	43.7%	46.2%	41.9%	45.2%
Neutral	24.5%	17.8%	23.9%	23.0%	19.4%	21.4%	20.4%	24.7%	21.3%
Dissatisfied	5.3%	4.1%	4.3%	3.3%	1.5%	4.9%	3.6%	6.5%	4.2%
Very Dissatisfied	3.2%	0.0%	2.2%	0.0%	3.0%	0.0%	1.4%	1.1%	1.3%

Q10. UTILITIES. Below is a list of different types of utilities. Please rate each one on its reputation for reliability using a scale of 1 to 5 where "5" means "Always Reliable" and 1 means "Never Reliable." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q10-1. Your electric company

Always Reliable	46.8%	54.3%	46.8%	47.1%	38.2%	44.5%	45.8%	47.8%	46.3%
Usually Reliable	45.9%	38.3%	41.9%	40.0%	52.6%	48.2%	46.5%	38.3%	44.6%
Often Reliable	6.4%	7.4%	9.7%	11.4%	6.6%	7.3%	6.8%	12.2%	7.9%
Seldom Reliable	0.9%	0.0%	0.0%	1.4%	2.6%	0.0%	0.8%	0.9%	0.8%
Never Reliable	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.3%	0.9%	0.4%

Q10-2. Your natural gas company

Always Reliable	52.9%	56.3%	59.3%	46.3%	50.7%	45.6%	50.8%	53.8%	51.5%
Usually Reliable	38.5%	33.8%	32.2%	40.3%	44.8%	48.5%	41.6%	34.6%	40.0%
Often Reliable	8.7%	8.8%	6.8%	10.4%	3.0%	4.9%	6.3%	10.6%	7.2%
Seldom Reliable	0.0%	0.0%	0.0%	3.0%	1.5%	1.0%	0.8%	1.0%	0.8%
Never Reliable	0.0%	1.3%	1.7%	0.0%	0.0%	0.0%	0.5%	0.0%	0.4%

Q10. UTILITIES. Below is a list of different types of utilities. Please rate each one on its reputation for reliability using a scale of 1 to 5 where "5" means "Always Reliable" and 1 means "Never Reliable." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q10-3. Your cable television company

Always Reliable	5.9%	12.0%	6.1%	16.3%	6.6%	8.0%	7.8%	12.3%	9.1%
Usually Reliable	42.6%	16.0%	36.7%	34.9%	31.1%	33.3%	33.5%	30.9%	32.8%
Often Reliable	32.4%	36.0%	38.8%	27.9%	34.4%	37.3%	34.6%	35.8%	34.8%
Seldom Reliable	8.8%	28.0%	12.2%	9.3%	21.3%	14.7%	17.8%	7.4%	15.4%
Never Reliable	10.3%	8.0%	6.1%	11.6%	6.6%	6.7%	6.3%	13.6%	8.0%

Q10-4. Your satellite television company

Always Reliable	12.8%	14.3%	14.3%	17.9%	14.3%	12.7%	14.8%	11.3%	14.4%
Usually Reliable	40.4%	28.6%	42.9%	48.7%	40.0%	43.6%	43.4%	32.1%	40.7%
Often Reliable	25.5%	25.7%	35.7%	20.5%	22.9%	34.5%	25.9%	35.8%	28.0%
Seldom Reliable	12.8%	22.9%	3.6%	7.7%	17.1%	5.5%	12.2%	7.5%	11.1%
Never Reliable	8.5%	8.6%	3.6%	5.1%	5.7%	3.6%	3.7%	13.2%	5.8%

Q10. UTILITIES. Below is a list of different types of utilities. Please rate each one on its reputation for reliability using a scale of 1 to 5 where "5" means "Always Reliable" and 1 means "Never Reliable." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q10-5. Your internet service provider

Always Reliable	9.7%	7.6%	5.2%	10.9%	4.1%	4.9%	6.4%	10.1%	7.4%
Usually Reliable	32.0%	39.2%	50.0%	34.4%	42.5%	43.7%	39.6%	40.4%	39.7%
Often Reliable	42.7%	32.9%	24.1%	31.3%	30.1%	31.1%	34.0%	29.4%	32.9%
Seldom Reliable	5.8%	16.5%	13.8%	12.5%	16.4%	13.6%	13.6%	9.2%	12.6%
Never Reliable	9.7%	3.8%	6.9%	10.9%	6.8%	6.8%	6.4%	11.0%	7.4%

Q10-6. Your cellular phone company

Always Reliable	20.0%	18.1%	19.6%	23.5%	20.5%	15.4%	18.2%	21.7%	19.2%
Usually Reliable	44.5%	48.2%	50.0%	42.6%	49.3%	51.0%	48.7%	43.5%	47.4%
Often Reliable	19.1%	25.3%	23.2%	27.9%	24.7%	23.1%	23.7%	22.6%	23.4%
Seldom Reliable	13.6%	7.2%	3.6%	4.4%	5.5%	9.6%	8.1%	9.6%	8.4%
Never Reliable	2.7%	1.2%	3.6%	1.5%	0.0%	1.0%	1.3%	2.6%	1.6%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q11-1. Overall maintenance of City streets

Very Satisfied	7.1%	3.7%	11.3%	4.2%	2.6%	3.6%	5.3%	4.9%	5.2%
Satisfied	43.8%	36.6%	30.6%	22.5%	31.6%	27.7%	31.8%	36.9%	33.1%
Neutral	22.3%	18.3%	21.0%	35.2%	25.0%	15.2%	23.0%	20.5%	22.4%
Dissatisfied	18.8%	32.9%	22.6%	28.2%	30.3%	34.8%	28.3%	26.2%	27.7%
Very Dissatisfied	8.0%	8.5%	14.5%	9.9%	10.5%	18.8%	11.8%	11.5%	11.7%

Q11-2. Maintenance of major roadways

Very Satisfied	10.8%	7.2%	12.9%	8.5%	5.3%	5.5%	7.8%	9.1%	8.1%
Satisfied	47.7%	49.4%	51.6%	32.4%	42.1%	33.6%	42.1%	44.6%	42.8%
Neutral	19.8%	16.9%	9.7%	28.2%	25.0%	18.2%	20.3%	16.5%	19.4%
Dissatisfied	16.2%	21.7%	14.5%	23.9%	21.1%	27.3%	21.8%	19.0%	21.1%
Very Dissatisfied	5.4%	4.8%	11.3%	7.0%	6.6%	15.5%	8.0%	10.7%	8.6%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q11-3. Maintenance of streets in your neighborhood

Very Satisfied	11.5%	14.8%	6.6%	7.0%	2.7%	3.6%	7.6%	8.2%	7.7%
Satisfied	39.8%	35.8%	47.5%	35.2%	45.9%	29.7%	38.4%	37.7%	38.3%
Neutral	21.2%	22.2%	14.8%	19.7%	21.6%	24.3%	20.7%	21.3%	20.8%
Dissatisfied	16.8%	22.2%	21.3%	22.5%	20.3%	25.2%	21.7%	22.1%	21.8%
Very Dissatisfied	10.6%	4.9%	9.8%	15.5%	9.5%	17.1%	11.6%	10.7%	11.4%

Q11-4. Maintenance of sidewalks in Montrose

Very Satisfied	12.7%	2.4%	4.8%	2.9%	3.9%	3.6%	6.0%	4.2%	5.6%
Satisfied	44.5%	36.6%	38.7%	34.8%	31.6%	24.3%	34.2%	38.1%	35.2%
Neutral	21.8%	30.5%	17.7%	24.6%	28.9%	26.1%	26.4%	20.3%	25.0%
Dissatisfied	11.8%	18.3%	24.2%	14.5%	27.6%	28.8%	19.6%	24.6%	20.7%
Very Dissatisfied	9.1%	12.2%	14.5%	23.2%	7.9%	17.1%	13.8%	12.7%	13.5%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q11-5. Maintenance of City buildings

Very Satisfied	15.2%	19.5%	23.3%	18.2%	8.3%	7.3%	13.9%	16.1%	14.3%
Satisfied	63.8%	53.2%	56.7%	50.0%	66.7%	55.0%	58.9%	56.3%	58.4%
Neutral	19.0%	22.1%	16.7%	22.7%	25.0%	33.9%	23.3%	25.0%	23.6%
Dissatisfied	1.0%	5.2%	0.0%	6.1%	0.0%	3.7%	2.6%	2.7%	2.6%
Very Dissatisfied	1.0%	0.0%	3.3%	3.0%	0.0%	0.0%	1.3%	0.0%	1.0%

Q11-6. Maintenance & appearance of City park restrooms

Very Satisfied	10.6%	6.8%	13.0%	9.3%	3.1%	2.2%	7.7%	6.0%	7.3%
Satisfied	42.6%	41.9%	25.9%	33.3%	32.3%	33.3%	35.1%	36.0%	35.5%
Neutral	29.8%	25.7%	25.9%	29.6%	40.0%	38.7%	34.2%	25.0%	32.0%
Dissatisfied	10.6%	20.3%	20.4%	18.5%	20.0%	19.4%	16.2%	24.0%	18.0%
Very Dissatisfied	6.4%	5.4%	14.8%	9.3%	4.6%	6.5%	6.8%	9.0%	7.3%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q11-7. Maintenance of stormwater ditches & drains

Very Satisfied	12.5%	7.9%	14.8%	6.8%	2.9%	3.8%	6.9%	10.7%	7.7%
Satisfied	37.5%	35.5%	42.6%	39.0%	46.4%	33.7%	40.2%	34.0%	38.9%
Neutral	28.1%	43.4%	29.6%	30.5%	39.1%	37.5%	35.2%	33.0%	34.6%
Dissatisfied	17.7%	6.6%	7.4%	23.7%	10.1%	17.3%	13.0%	18.4%	14.2%
Very Dissatisfied	4.2%	6.6%	5.6%	0.0%	1.4%	7.7%	4.7%	3.9%	4.5%

Q11-8. Mowing & trimming along City streets & other public areas

Very Satisfied	14.3%	12.0%	17.7%	14.3%	10.5%	4.5%	10.0%	16.5%	11.5%
Satisfied	50.9%	69.9%	45.2%	57.1%	50.0%	53.6%	58.1%	43.8%	54.9%
Neutral	25.9%	13.3%	21.0%	20.0%	25.0%	27.7%	21.4%	27.3%	22.8%
Dissatisfied	7.1%	3.6%	9.7%	7.1%	13.2%	10.7%	8.0%	9.9%	8.4%
Very Dissatisfied	1.8%	1.2%	6.5%	1.4%	1.3%	3.6%	2.5%	2.5%	2.5%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q11-9. Overall cleanliness of City streets & other public areas</u>									
Very Satisfied	17.7%	15.7%	21.0%	12.7%	9.2%	5.3%	12.7%	13.9%	12.9%
Satisfied	54.9%	51.8%	51.6%	56.3%	60.5%	49.6%	56.3%	47.5%	54.4%
Neutral	15.0%	27.7%	16.1%	22.5%	22.4%	31.0%	21.8%	25.4%	22.6%
Dissatisfied	11.5%	2.4%	6.5%	5.6%	5.3%	11.5%	6.5%	11.5%	7.6%
Very Dissatisfied	0.9%	2.4%	4.8%	2.8%	2.6%	2.7%	2.7%	1.6%	2.5%
<u>Q11-10. Maintenance & appearance of City parks & open spaces</u>									
Very Satisfied	20.5%	20.5%	24.2%	18.3%	13.3%	7.1%	16.7%	16.5%	16.6%
Satisfied	50.9%	56.6%	48.4%	57.7%	62.7%	61.1%	58.2%	51.2%	56.7%
Neutral	17.9%	15.7%	16.1%	18.3%	21.3%	20.4%	17.7%	20.7%	18.3%
Dissatisfied	9.8%	7.2%	4.8%	4.2%	2.7%	8.8%	5.7%	9.9%	6.7%
Very Dissatisfied	0.9%	0.0%	6.5%	1.4%	0.0%	2.7%	1.7%	1.7%	1.7%

Q11. MAINTENANCE SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q11-11. Quality of landscaping in medians on City streets

Very Satisfied	17.7%	16.9%	20.0%	15.5%	11.8%	8.2%	13.0%	21.8%	15.0%
Satisfied	51.3%	48.2%	58.3%	54.9%	50.0%	39.1%	50.4%	44.5%	49.1%
Neutral	21.2%	19.3%	13.3%	9.9%	27.6%	37.3%	23.2%	21.0%	22.6%
Dissatisfied	8.8%	12.0%	1.7%	11.3%	7.9%	10.9%	9.7%	7.6%	9.2%
Very Dissatisfied	0.9%	3.6%	6.7%	8.5%	2.6%	4.5%	3.7%	5.0%	4.0%

Q11-12. Snow removal on City streets

Very Satisfied	16.8%	6.0%	14.5%	13.2%	10.5%	7.1%	10.5%	13.0%	11.1%
Satisfied	37.4%	48.2%	32.3%	22.1%	40.8%	43.4%	40.9%	30.4%	38.6%
Neutral	19.6%	18.1%	22.6%	26.5%	28.9%	24.8%	23.8%	20.9%	23.1%
Dissatisfied	17.8%	15.7%	17.7%	22.1%	13.2%	16.8%	15.8%	21.7%	17.1%
Very Dissatisfied	8.4%	12.0%	12.9%	16.2%	6.6%	8.0%	9.0%	13.9%	10.1%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q12. Top choice</u>									
Overall maintenance of City streets	28.7%	36.9%	30.6%	28.8%	30.8%	38.6%	32.6%	32.8%	32.6%
Maintenance of major roadways	6.1%	3.6%	6.5%	6.8%	5.1%	7.0%	5.4%	7.2%	5.8%
Maintenance of streets in your neighborhood	7.8%	3.6%	4.8%	9.6%	7.7%	8.8%	8.1%	4.8%	7.3%
Maintenance of sidewalks in Montrose	9.6%	11.9%	14.5%	6.8%	11.5%	8.8%	11.3%	7.2%	10.3%
Maintenance & appearance of City park restrooms	6.1%	3.6%	9.7%	4.1%	2.6%	5.3%	4.7%	6.4%	5.1%
Maintenance of stormwater ditches & drains	2.6%	6.0%	0.0%	4.1%	3.8%	1.8%	3.2%	2.4%	3.0%
Mowing & trimming along City streets & other public areas	1.7%	2.4%	0.0%	1.4%	3.8%	0.9%	2.0%	0.8%	1.7%
Overall cleanliness of City streets & other public areas	0.9%	3.6%	0.0%	1.4%	2.6%	1.8%	2.0%	0.8%	1.7%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q12. Top choice (Cont.)

Maintenance & appearance of City parks & open spaces	2.6%	1.2%	0.0%	0.0%	5.1%	2.6%	2.0%	2.4%	2.1%
Quality of landscaping in medians on City streets	1.7%	2.4%	1.6%	1.4%	0.0%	0.9%	1.5%	0.8%	1.3%
Snow removal on City streets	19.1%	15.5%	21.0%	19.2%	10.3%	9.6%	14.2%	19.2%	15.4%
None chosen	13.0%	9.5%	11.3%	16.4%	16.7%	14.0%	13.2%	15.2%	13.9%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q12. 2nd choice</u>									
Overall maintenance of City streets	14.8%	8.3%	11.3%	11.0%	12.8%	12.3%	11.8%	12.0%	11.8%
Maintenance of major roadways	16.5%	17.9%	8.1%	11.0%	11.5%	14.0%	13.7%	14.4%	13.9%
Maintenance of streets in your neighborhood	5.2%	6.0%	6.5%	11.0%	10.3%	9.6%	7.6%	9.6%	8.1%
Maintenance of sidewalks in Montrose	7.0%	9.5%	12.9%	12.3%	10.3%	15.8%	10.8%	12.0%	11.0%
Maintenance of City buildings	0.9%	1.2%	0.0%	0.0%	2.6%	0.9%	1.0%	0.8%	0.9%
Maintenance & appearance of City park restrooms	6.1%	4.8%	12.9%	5.5%	1.3%	2.6%	3.9%	8.8%	5.1%
Maintenance of stormwater ditches & drains	6.1%	6.0%	6.5%	11.0%	1.3%	2.6%	4.9%	6.4%	5.2%
Mowing & trimming along City streets & other public areas	3.5%	3.6%	3.2%	1.4%	2.6%	4.4%	3.2%	3.2%	3.2%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Overall cleanliness of City streets & other public areas	5.2%	3.6%	1.6%	4.1%	2.6%	3.5%	3.4%	4.0%	3.6%
Maintenance & appearance of City parks & open spaces	7.8%	8.3%	9.7%	1.4%	6.4%	3.5%	6.6%	4.0%	6.0%
Quality of landscaping in medians on City streets	3.5%	6.0%	3.2%	1.4%	6.4%	2.6%	4.4%	1.6%	3.7%
Snow removal on City streets	6.1%	10.7%	8.1%	6.8%	11.5%	10.5%	10.3%	4.8%	9.0%
None chosen	17.4%	14.3%	16.1%	23.3%	20.5%	17.5%	18.4%	18.4%	18.5%

Q12. 2nd choice (Cont.)

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

Q35. Do you own or rent your current residence

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Overall maintenance of City streets	8.7%	9.5%	3.2%	8.2%	7.7%	9.6%	8.1%	8.0%	8.1%
Maintenance of major roadways	6.1%	3.6%	9.7%	11.0%	9.0%	10.5%	8.6%	6.4%	8.1%
Maintenance of streets in your neighborhood	7.0%	4.8%	9.7%	15.1%	6.4%	2.6%	6.6%	8.8%	7.1%
Maintenance of sidewalks in Montrose	8.7%	14.3%	4.8%	6.8%	9.0%	13.2%	10.0%	8.8%	9.7%
Maintenance of City buildings	0.0%	0.0%	1.6%	1.4%	0.0%	0.9%	0.7%	0.0%	0.6%
Maintenance & appearance of City park restrooms	8.7%	9.5%	6.5%	1.4%	9.0%	7.0%	7.4%	6.4%	7.1%
Maintenance of stormwater ditches & drains	4.3%	0.0%	3.2%	1.4%	5.1%	7.0%	4.2%	2.4%	3.7%
Mowing & trimming along City streets & other public areas	4.3%	2.4%	4.8%	4.1%	1.3%	4.4%	3.9%	2.4%	3.6%

Q12. 3rd choice

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Overall cleanliness of City streets & other public areas	7.8%	10.7%	8.1%	1.4%	6.4%	4.4%	6.1%	7.2%	6.4%
Maintenance & appearance of City parks & open spaces	5.2%	6.0%	4.8%	2.7%	3.8%	3.5%	3.9%	5.6%	4.3%
Quality of landscaping in medians on City streets	2.6%	9.5%	4.8%	6.8%	5.1%	8.8%	6.6%	4.8%	6.2%
Snow removal on City streets	13.0%	9.5%	12.9%	12.3%	12.8%	6.1%	10.3%	12.8%	10.9%
None chosen	23.5%	20.2%	25.8%	27.4%	24.4%	21.9%	23.5%	26.4%	24.3%

Q12. 3rd choice (Cont.)

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q12. Sum of Top 2 Choices</u>									
Overall maintenance of City streets	52.2%	54.8%	45.2%	47.9%	51.3%	60.5%	52.5%	52.8%	52.4%
Maintenance of major roadways	28.7%	25.0%	24.2%	28.8%	25.6%	31.6%	27.7%	28.0%	27.7%
Maintenance of streets in your neighborhood	20.0%	14.3%	21.0%	35.6%	24.4%	21.1%	22.3%	23.2%	22.5%
Maintenance of sidewalks in Montrose	25.2%	35.7%	32.3%	26.0%	30.8%	37.7%	32.1%	28.0%	31.1%
Maintenance of City buildings	0.9%	1.2%	1.6%	1.4%	2.6%	1.8%	1.7%	0.8%	1.5%
Maintenance & appearance of City park restrooms	20.9%	17.9%	29.0%	11.0%	12.8%	14.9%	15.9%	21.6%	17.2%
Maintenance of stormwater ditches & drains	13.0%	11.9%	9.7%	16.4%	10.3%	11.4%	12.3%	11.2%	12.0%
Mowing & trimming along City streets & other public areas	9.6%	8.3%	8.1%	6.8%	7.7%	9.6%	9.1%	6.4%	8.4%

Q12. Which THREE of the City maintenance services listed in Question 11 do you think should receive the most emphasis from City leaders over the next TWO years? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q12. Sum of Top 2 Choices (Cont.)

Overall cleanliness of City streets & other public areas	13.9%	17.9%	9.7%	6.8%	11.5%	9.6%	11.5%	12.0%	11.6%
Maintenance & appearance of City parks & open spaces	15.7%	15.5%	14.5%	4.1%	15.4%	9.6%	12.5%	12.0%	12.4%
Quality of landscaping in medians on City streets	7.8%	17.9%	9.7%	9.6%	11.5%	12.3%	12.5%	7.2%	11.2%
Snow removal on City streets	38.3%	35.7%	41.9%	38.4%	34.6%	26.3%	34.8%	36.8%	35.2%
None chosen	13.0%	9.5%	11.3%	16.4%	16.7%	14.0%	13.2%	15.2%	13.9%

Q13. Which of the following improvements would you like to see in the community's parks system?

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City							Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent		

Q13. What improvements would you like to see in community's parks system

Park entrance signs	19.1%	21.4%	22.6%	8.2%	10.3%	10.5%	13.2%	21.6%	15.2%
Restrooms	47.0%	52.4%	43.5%	41.1%	51.3%	43.9%	44.4%	52.8%	46.3%
Walking/biking trails	35.7%	39.3%	38.7%	27.4%	38.5%	31.6%	35.5%	32.0%	34.6%
Picnic table/benches	29.6%	33.3%	25.8%	28.8%	26.9%	21.9%	24.0%	39.2%	27.5%
Picnic shelters	24.3%	28.6%	24.2%	27.4%	20.5%	21.9%	23.0%	28.0%	24.2%
Drinking fountains	35.7%	28.6%	40.3%	31.5%	23.1%	27.2%	25.5%	48.0%	30.7%
Shade trees	31.3%	39.3%	30.6%	28.8%	24.4%	24.6%	28.2%	35.2%	29.8%
Trash removal/cans	34.8%	35.7%	24.2%	34.2%	38.5%	25.4%	29.9%	40.0%	32.2%
Park lighting	30.4%	23.8%	25.8%	30.1%	23.1%	34.2%	27.9%	31.2%	28.7%

Q13. Which of the following improvements would you like to see in the community's parks system?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q13. What improvements would you like to see in community's parks system

Flower beds	14.8%	27.4%	24.2%	16.4%	17.9%	16.7%	18.1%	23.2%	19.3%
Parking	13.9%	17.9%	17.7%	12.3%	14.1%	14.0%	14.5%	17.6%	15.2%
Trail lighting	33.9%	32.1%	32.3%	34.2%	26.9%	28.1%	28.2%	40.0%	30.9%
Playground equipment	31.3%	27.4%	14.5%	27.4%	16.7%	20.2%	21.8%	30.4%	23.8%
Sidewalks	21.7%	25.0%	27.4%	21.9%	19.2%	20.2%	21.6%	24.0%	22.1%
Handicap accessibility	19.1%	19.0%	17.7%	21.9%	15.4%	22.8%	17.6%	25.6%	19.5%
Basketball courts	8.7%	13.1%	17.7%	16.4%	7.7%	11.4%	10.8%	16.8%	12.2%
Bike racks	16.5%	22.6%	22.6%	17.8%	17.9%	16.7%	16.9%	24.0%	18.5%
Sports fields	8.7%	11.9%	14.5%	8.2%	7.7%	4.4%	8.1%	12.0%	9.0%
Tennis courts	7.8%	13.1%	21.0%	6.8%	5.1%	7.0%	8.6%	12.8%	9.6%
Sports field lighting	9.6%	9.5%	12.9%	8.2%	7.7%	7.0%	8.3%	11.2%	9.0%
Public WiFi	34.8%	38.1%	35.5%	39.7%	25.6%	21.9%	27.0%	48.8%	32.0%
Mobile device charging stations	13.9%	14.3%	24.2%	20.5%	12.8%	13.2%	11.8%	28.8%	15.7%
Shade structures	33.0%	34.5%	32.3%	35.6%	26.9%	34.2%	31.6%	38.4%	33.1%
Other	11.3%	9.5%	12.9%	16.4%	7.7%	16.7%	13.0%	12.0%	12.7%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q14. Top choice</u>									
Park entrance signs	3.5%	1.2%	1.6%	2.7%	2.6%	2.6%	2.5%	2.4%	2.4%
Restrooms	17.4%	19.0%	22.6%	16.4%	21.8%	14.9%	16.7%	22.4%	18.0%
Walking/biking trails	18.3%	16.7%	12.9%	8.2%	14.1%	14.0%	15.0%	12.0%	14.2%
Picnic table/benches	0.9%	2.4%	1.6%	2.7%	0.0%	1.8%	1.7%	0.8%	1.5%
Picnic shelters	1.7%	1.2%	0.0%	4.1%	2.6%	4.4%	2.9%	0.8%	2.4%
Drinking fountains	1.7%	1.2%	4.8%	1.4%	1.3%	0.9%	0.7%	4.8%	1.7%
Shade trees	2.6%	3.6%	0.0%	5.5%	2.6%	2.6%	3.2%	1.6%	2.8%
Trash removal/cans	5.2%	6.0%	4.8%	2.7%	5.1%	1.8%	3.9%	6.4%	4.5%
Park lighting	3.5%	1.2%	1.6%	1.4%	3.8%	7.0%	3.9%	1.6%	3.4%
Flower beds	0.9%	0.0%	1.6%	0.0%	0.0%	0.9%	0.7%	0.0%	0.6%
Parking	0.9%	1.2%	1.6%	0.0%	3.8%	0.9%	1.7%	0.8%	1.5%
Trail lighting	1.7%	2.4%	1.6%	1.4%	3.8%	1.8%	2.0%	2.4%	2.1%
Playground equipment	4.3%	2.4%	1.6%	2.7%	1.3%	0.9%	1.7%	4.0%	2.2%
Sidewalks	2.6%	3.6%	1.6%	4.1%	3.8%	4.4%	3.7%	2.4%	3.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
Q14. Top choice (Cont.)									
Handicap accessibility	3.5%	6.0%	3.2%	5.5%	1.3%	3.5%	3.2%	5.6%	3.7%
Basketball courts	0.0%	0.0%	1.6%	0.0%	1.3%	0.0%	0.2%	0.8%	0.4%
Bike racks	0.9%	0.0%	1.6%	1.4%	0.0%	1.8%	1.2%	0.0%	0.9%
Sports fields	0.9%	0.0%	1.6%	1.4%	0.0%	0.0%	0.7%	0.0%	0.6%
Tennis courts	0.9%	2.4%	0.0%	2.7%	1.3%	2.6%	1.7%	1.6%	1.7%
Public WiFi	2.6%	4.8%	6.5%	6.8%	6.4%	2.6%	3.7%	8.0%	4.7%
Shade structures	4.3%	3.6%	1.6%	1.4%	1.3%	2.6%	2.5%	3.2%	2.6%
Other	4.3%	4.8%	4.8%	5.5%	2.6%	4.4%	4.9%	2.4%	4.3%
None chosen	17.4%	16.7%	21.0%	21.9%	19.2%	23.7%	21.6%	16.0%	20.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q14. 2nd choice</u>									
Park entrance signs	1.7%	1.2%	3.2%	0.0%	2.6%	0.0%	1.5%	0.8%	1.3%
Restrooms	7.0%	10.7%	4.8%	4.1%	5.1%	9.6%	5.4%	13.6%	7.3%
Walking/biking trails	7.0%	4.8%	11.3%	4.1%	6.4%	4.4%	6.6%	4.0%	6.0%
Picnic table/benches	2.6%	1.2%	4.8%	5.5%	2.6%	4.4%	2.7%	5.6%	3.4%
Picnic shelters	4.3%	3.6%	1.6%	4.1%	1.3%	0.9%	2.5%	3.2%	2.6%
Drinking fountains	7.8%	4.8%	3.2%	6.8%	3.8%	10.5%	6.6%	7.2%	6.7%
Shade trees	4.3%	7.1%	6.5%	0.0%	5.1%	4.4%	5.1%	2.4%	4.5%
Trash removal/cans	9.6%	3.6%	1.6%	4.1%	10.3%	5.3%	5.9%	6.4%	6.0%
Park lighting	4.3%	6.0%	6.5%	2.7%	3.8%	4.4%	5.4%	3.2%	4.9%
Flower beds	1.7%	2.4%	3.2%	2.7%	1.3%	0.9%	1.5%	3.2%	1.9%
Parking	1.7%	1.2%	1.6%	1.4%	1.3%	0.0%	1.2%	0.8%	1.1%
Trail lighting	5.2%	2.4%	1.6%	5.5%	7.7%	7.9%	5.4%	4.8%	5.2%
Playground equipment	6.1%	4.8%	1.6%	2.7%	1.3%	2.6%	3.9%	1.6%	3.4%
Sidewalks	1.7%	3.6%	3.2%	1.4%	2.6%	2.6%	2.5%	2.4%	2.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q14. 2nd choice (Cont.)

Handicap accessibility	2.6%	2.4%	1.6%	5.5%	1.3%	1.8%	2.2%	3.2%	2.4%
Basketball courts	0.9%	0.0%	1.6%	1.4%	0.0%	0.0%	0.5%	0.8%	0.6%
Bike racks	0.9%	0.0%	0.0%	1.4%	1.3%	2.6%	0.7%	2.4%	1.1%
Sports fields	0.0%	2.4%	0.0%	0.0%	2.6%	0.9%	1.2%	0.0%	0.9%
Tennis courts	0.9%	2.4%	6.5%	0.0%	0.0%	1.8%	1.7%	1.6%	1.7%
Sports field lighting	0.0%	1.2%	0.0%	1.4%	0.0%	0.0%	0.5%	0.0%	0.4%
Public WiFi	5.2%	6.0%	4.8%	6.8%	3.8%	4.4%	4.7%	6.4%	5.1%
Mobile device charging stations	0.0%	1.2%	1.6%	5.5%	3.8%	0.9%	1.7%	2.4%	1.9%
Shade structures	0.9%	3.6%	1.6%	4.1%	1.3%	2.6%	2.0%	3.2%	2.2%
Other	1.7%	2.4%	1.6%	1.4%	2.6%	1.8%	2.0%	1.6%	1.9%
None chosen	21.7%	21.4%	25.8%	27.4%	28.2%	25.4%	26.7%	19.2%	25.1%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q14. 3rd choice</u>									
Park entrance signs	0.9%	1.2%	0.0%	1.4%	1.3%	0.9%	1.0%	0.8%	0.9%
Restrooms	9.6%	4.8%	3.2%	2.7%	6.4%	9.6%	7.8%	3.2%	6.7%
Walking/biking trails	3.5%	6.0%	4.8%	4.1%	6.4%	3.5%	4.7%	4.0%	4.5%
Picnic table/benches	1.7%	2.4%	3.2%	2.7%	0.0%	0.9%	1.7%	1.6%	1.7%
Picnic shelters	1.7%	2.4%	8.1%	2.7%	1.3%	4.4%	3.2%	3.2%	3.2%
Drinking fountains	5.2%	4.8%	3.2%	9.6%	2.6%	1.8%	2.7%	9.6%	4.3%
Shade trees	9.6%	0.0%	4.8%	2.7%	1.3%	4.4%	4.2%	4.0%	4.1%
Trash removal/cans	5.2%	6.0%	0.0%	2.7%	7.7%	1.8%	4.4%	2.4%	3.9%
Park lighting	3.5%	1.2%	3.2%	1.4%	2.6%	2.6%	1.7%	4.8%	2.4%
Flower beds	3.5%	3.6%	3.2%	1.4%	5.1%	4.4%	4.2%	2.4%	3.7%
Parking	0.9%	3.6%	1.6%	4.1%	2.6%	1.8%	2.2%	3.2%	2.4%
Trail lighting	5.2%	7.1%	4.8%	12.3%	1.3%	1.8%	4.4%	7.2%	5.1%
Playground equipment	2.6%	4.8%	1.6%	2.7%	3.8%	3.5%	2.9%	4.0%	3.2%
Sidewalks	2.6%	3.6%	3.2%	0.0%	3.8%	1.8%	2.5%	2.4%	2.4%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q14. 3rd choice (Cont.)</u>									
Handicap accessibility	3.5%	1.2%	1.6%	0.0%	2.6%	6.1%	3.2%	1.6%	2.8%
Basketball courts	1.7%	2.4%	0.0%	0.0%	0.0%	2.6%	1.5%	0.8%	1.3%
Bike racks	1.7%	2.4%	0.0%	0.0%	2.6%	2.6%	1.7%	1.6%	1.7%
Sports fields	0.9%	2.4%	1.6%	1.4%	0.0%	0.9%	0.7%	2.4%	1.1%
Tennis courts	0.9%	1.2%	3.2%	1.4%	0.0%	0.9%	1.0%	1.6%	1.1%
Sports field lighting	0.9%	0.0%	0.0%	0.0%	0.0%	0.9%	0.5%	0.0%	0.4%
Public WiFi	2.6%	7.1%	4.8%	6.8%	6.4%	2.6%	4.4%	5.6%	4.7%
Mobile device charging stations	0.9%	1.2%	6.5%	2.7%	2.6%	1.8%	1.0%	6.4%	2.2%
Shade structures	4.3%	4.8%	1.6%	2.7%	7.7%	4.4%	4.7%	3.2%	4.3%
Other	0.9%	0.0%	1.6%	1.4%	0.0%	1.8%	1.2%	0.0%	0.9%
None chosen	26.1%	26.2%	33.9%	32.9%	32.1%	32.5%	32.6%	24.0%	30.7%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q14. Sum of Top 3 Choices</u>									
Park entrance signs	6.1%	3.6%	4.8%	4.1%	6.4%	3.5%	4.9%	4.0%	4.7%
Restrooms	33.9%	34.5%	30.6%	23.3%	33.3%	34.2%	29.9%	39.2%	32.0%
Walking/biking trails	28.7%	27.4%	29.0%	16.4%	26.9%	21.9%	26.2%	20.0%	24.7%
Picnic table/benches	5.2%	6.0%	9.7%	11.0%	2.6%	7.0%	6.1%	8.0%	6.6%
Picnic shelters	7.8%	7.1%	9.7%	11.0%	5.1%	9.6%	8.6%	7.2%	8.2%
Drinking fountains	14.8%	10.7%	11.3%	17.8%	7.7%	13.2%	10.0%	21.6%	12.7%
Shade trees	16.5%	10.7%	11.3%	8.2%	9.0%	11.4%	12.5%	8.0%	11.4%
Trash removal/cans	20.0%	15.5%	6.5%	9.6%	23.1%	8.8%	14.2%	15.2%	14.4%
Park lighting	11.3%	8.3%	11.3%	5.5%	10.3%	14.0%	11.0%	9.6%	10.7%
Flower beds	6.1%	6.0%	8.1%	4.1%	6.4%	6.1%	6.4%	5.6%	6.2%
Parking	3.5%	6.0%	4.8%	5.5%	7.7%	2.6%	5.1%	4.8%	5.1%
Trail lighting	12.2%	11.9%	8.1%	19.2%	12.8%	11.4%	11.8%	14.4%	12.4%
Playground equipment	13.0%	11.9%	4.8%	8.2%	6.4%	7.0%	8.6%	9.6%	8.8%

Q14. Which THREE of the improvements listed in Question 13 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q14. Sum of Top 3 Choices (Cont.)</u>									
Sidewalks	7.0%	10.7%	8.1%	5.5%	10.3%	8.8%	8.6%	7.2%	8.2%
Handicap accessibility	9.6%	9.5%	6.5%	11.0%	5.1%	11.4%	8.6%	10.4%	9.0%
Basketball courts	2.6%	2.4%	3.2%	1.4%	1.3%	2.6%	2.2%	2.4%	2.2%
Bike racks	3.5%	2.4%	1.6%	2.7%	3.8%	7.0%	3.7%	4.0%	3.7%
Sports fields	1.7%	4.8%	3.2%	2.7%	2.6%	1.8%	2.7%	2.4%	2.6%
Tennis courts	2.6%	6.0%	9.7%	4.1%	1.3%	5.3%	4.4%	4.8%	4.5%
Sports field lighting	0.9%	1.2%	0.0%	1.4%	0.0%	0.9%	1.0%	0.0%	0.7%
Public WiFi	10.4%	17.9%	16.1%	20.5%	16.7%	9.6%	12.7%	20.0%	14.4%
Mobile device charging stations	0.9%	2.4%	8.1%	8.2%	6.4%	2.6%	2.7%	8.8%	4.1%
Shade structures	9.6%	11.9%	4.8%	8.2%	10.3%	9.6%	9.1%	9.6%	9.2%
Other	7.0%	7.1%	8.1%	8.2%	5.1%	7.9%	8.1%	4.0%	7.1%
None chosen	17.4%	16.7%	21.0%	21.9%	19.2%	23.7%	21.6%	16.0%	20.4%

Q15. While preserving open spaces and riparian areas along much of the river corridor, which of the following amenities or uses would you like to see added along the Uncompahgre River?

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City							Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent		

Q15. What amenities or uses would you like to see added along the Uncompahgre River

Parks	60.0%	58.3%	50.0%	58.9%	55.1%	43.0%	53.4%	55.2%	53.7%
Hotels	6.1%	7.1%	6.5%	8.2%	5.1%	8.8%	7.8%	4.0%	6.9%
Walking/biking trails	68.7%	83.3%	77.4%	63.0%	69.2%	65.8%	69.9%	72.0%	70.2%
Restaurants	42.6%	36.9%	45.2%	35.6%	28.2%	25.4%	34.6%	36.0%	34.8%
Recreation-oriented businesses	29.6%	34.5%	30.6%	32.9%	21.8%	17.5%	26.0%	30.4%	27.0%
Multi-unit residential development	7.8%	9.5%	4.8%	11.0%	9.0%	7.0%	6.9%	12.0%	8.1%
Other	10.4%	10.7%	9.7%	8.2%	5.1%	13.2%	10.3%	9.6%	10.1%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q16. Top choice</u>									
Parks	31.3%	21.4%	21.0%	20.5%	20.5%	18.4%	22.5%	24.0%	22.8%
Hotels	3.5%	1.2%	4.8%	2.7%	0.0%	3.5%	3.4%	0.0%	2.6%
Walking/biking trails	35.7%	45.2%	37.1%	27.4%	38.5%	29.8%	35.0%	34.4%	34.8%
Restaurants	7.0%	11.9%	14.5%	12.3%	9.0%	11.4%	10.0%	12.0%	10.5%
Recreation-oriented businesses	0.9%	4.8%	1.6%	4.1%	3.8%	2.6%	3.4%	0.8%	2.8%
Multi-unit residential development	1.7%	1.2%	1.6%	4.1%	2.6%	1.8%	1.5%	4.0%	2.1%
Other	2.6%	3.6%	4.8%	0.0%	3.8%	5.3%	3.2%	4.0%	3.4%
None chosen	17.4%	10.7%	14.5%	28.8%	21.8%	27.2%	20.8%	20.8%	21.0%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

Q35. Do you own or rent your current residence

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q16. 2nd choice

Parks	17.4%	25.0%	19.4%	21.9%	23.1%	13.2%	19.1%	19.2%	19.1%
Hotels	1.7%	0.0%	1.6%	1.4%	0.0%	0.9%	1.2%	0.0%	0.9%
Walking/biking trails	20.9%	23.8%	27.4%	20.5%	24.4%	21.9%	22.3%	23.2%	22.5%
Restaurants	15.7%	7.1%	12.9%	15.1%	7.7%	7.0%	10.5%	11.2%	10.7%
Recreation-oriented businesses	12.2%	11.9%	11.3%	9.6%	9.0%	7.9%	10.0%	11.2%	10.3%
Multi-unit residential development	2.6%	2.4%	0.0%	0.0%	1.3%	4.4%	1.5%	4.0%	2.1%
Other	3.5%	2.4%	3.2%	0.0%	0.0%	1.8%	2.5%	0.8%	2.1%
None chosen	26.1%	27.4%	24.2%	31.5%	34.6%	43.0%	32.8%	30.4%	32.4%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q16. 3rd choice</u>									
Parks	8.7%	9.5%	6.5%	8.2%	10.3%	5.3%	6.9%	11.2%	7.9%
Hotels	0.9%	1.2%	1.6%	1.4%	1.3%	4.4%	2.0%	1.6%	1.9%
Walking/biking trails	6.1%	7.1%	1.6%	6.8%	1.3%	6.1%	5.4%	4.8%	5.2%
Restaurants	15.7%	15.5%	17.7%	4.1%	7.7%	7.0%	11.5%	9.6%	11.0%
Recreation-oriented businesses	13.0%	14.3%	16.1%	12.3%	11.5%	7.0%	10.5%	16.0%	11.8%
Multi-unit residential development	2.6%	1.2%	4.8%	4.1%	6.4%	1.8%	2.9%	4.0%	3.2%
Other	7.0%	2.4%	0.0%	6.8%	1.3%	5.3%	4.2%	4.0%	4.1%
None chosen	46.1%	48.8%	51.6%	56.2%	60.3%	63.2%	56.6%	48.8%	54.9%

Q16. Which THREE of the items listed in Question 15 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q16. Sum of Top 3 Choices</u>									
Parks	57.4%	56.0%	46.8%	50.7%	53.8%	36.8%	48.5%	54.4%	49.8%
Hotels	6.1%	2.4%	8.1%	5.5%	1.3%	8.8%	6.6%	1.6%	5.4%
Walking/biking trails	62.6%	76.2%	66.1%	54.8%	64.1%	57.9%	62.7%	62.4%	62.5%
Restaurants	38.3%	34.5%	45.2%	31.5%	24.4%	25.4%	32.1%	32.8%	32.2%
Recreation-oriented businesses	26.1%	31.0%	29.0%	26.0%	24.4%	17.5%	24.0%	28.0%	24.9%
Multi-unit residential development	7.0%	4.8%	6.5%	8.2%	10.3%	7.9%	5.9%	12.0%	7.3%
Other	13.0%	8.3%	8.1%	6.8%	5.1%	12.3%	9.8%	8.8%	9.6%
None chosen	17.4%	10.7%	14.5%	28.8%	21.8%	27.2%	20.8%	20.8%	21.0%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q17-1. Ease of travel by car in Montrose

Very Satisfied	14.4%	6.2%	9.8%	7.0%	10.5%	6.3%	8.8%	10.3%	9.1%
Satisfied	49.5%	42.0%	29.5%	32.4%	42.1%	28.8%	39.3%	35.0%	38.4%
Neutral	12.6%	18.5%	27.9%	16.9%	21.1%	14.4%	15.5%	24.8%	17.6%
Dissatisfied	15.3%	27.2%	16.4%	25.4%	15.8%	29.7%	23.5%	16.2%	21.8%
Very Dissatisfied	8.1%	6.2%	16.4%	18.3%	10.5%	20.7%	13.0%	13.7%	13.1%

Q17-2. Ease of travel by bicycle in Montrose

Very Satisfied	5.2%	6.5%	9.8%	0.0%	3.3%	2.3%	3.8%	5.6%	4.2%
Satisfied	39.0%	22.6%	29.3%	38.5%	39.3%	22.1%	29.9%	37.8%	31.9%
Neutral	24.7%	35.5%	31.7%	38.5%	36.1%	40.7%	35.7%	30.0%	34.3%
Dissatisfied	18.2%	25.8%	14.6%	11.5%	19.7%	22.1%	21.3%	12.2%	19.1%
Very Dissatisfied	13.0%	9.7%	14.6%	11.5%	1.6%	12.8%	9.3%	14.4%	10.5%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q17-3. Ease of pedestrian travel in Montrose

Very Satisfied	7.5%	3.7%	9.6%	3.0%	5.7%	4.8%	4.6%	8.8%	5.6%
Satisfied	43.9%	35.8%	34.6%	42.4%	47.1%	35.2%	40.7%	38.1%	40.2%
Neutral	25.2%	30.9%	28.8%	31.8%	31.4%	34.3%	31.8%	25.7%	30.3%
Dissatisfied	14.0%	21.0%	17.3%	15.2%	15.7%	15.2%	15.4%	18.6%	16.1%
Very Dissatisfied	9.3%	8.6%	9.6%	7.6%	0.0%	10.5%	7.5%	8.8%	7.8%

Q17-4. Safety of travel by car in Montrose

Very Satisfied	13.6%	12.0%	13.1%	5.7%	10.7%	5.4%	10.0%	9.4%	9.8%
Satisfied	53.6%	43.4%	32.8%	41.4%	44.0%	29.7%	41.0%	43.6%	41.7%
Neutral	19.1%	20.5%	31.1%	20.0%	28.0%	26.1%	24.3%	21.4%	23.6%
Dissatisfied	10.0%	19.3%	14.8%	24.3%	14.7%	25.2%	17.3%	20.5%	18.0%
Very Dissatisfied	3.6%	4.8%	8.2%	8.6%	2.7%	13.5%	7.5%	5.1%	6.9%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q17-5. Safety of travel by bicycle in Montrose

Very Satisfied	2.4%	2.9%	2.2%	1.8%	1.5%	1.1%	1.3%	4.1%	1.9%
Satisfied	28.9%	24.6%	15.2%	23.2%	27.7%	17.0%	21.5%	28.6%	23.3%
Neutral	31.3%	30.4%	47.8%	39.3%	33.8%	40.4%	38.5%	30.6%	36.5%
Dissatisfied	22.9%	33.3%	15.2%	21.4%	35.4%	25.5%	26.8%	23.5%	26.0%
Very Dissatisfied	14.5%	8.7%	19.6%	14.3%	1.5%	16.0%	12.0%	13.3%	12.3%

Q17-6. Safety of pedestrian travel in Montrose

Very Satisfied	5.7%	2.5%	5.7%	7.7%	4.1%	5.8%	4.6%	7.0%	5.1%
Satisfied	36.8%	35.0%	26.4%	30.8%	38.4%	27.9%	33.0%	34.8%	33.5%
Neutral	31.1%	32.5%	39.6%	33.8%	34.2%	36.5%	35.7%	28.7%	34.0%
Dissatisfied	16.0%	25.0%	20.8%	16.9%	21.9%	16.3%	18.9%	19.1%	18.9%
Very Dissatisfied	10.4%	5.0%	7.5%	10.8%	1.4%	13.5%	7.8%	10.4%	8.4%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q17-7. Safety of pedestrian crossings on Townsend Ave

Very Satisfied	2.8%	0.0%	3.6%	3.0%	2.8%	2.9%	2.1%	3.5%	2.4%
Satisfied	31.2%	30.9%	20.0%	23.9%	28.2%	20.0%	25.8%	27.8%	26.4%
Neutral	27.5%	27.2%	30.9%	23.9%	35.2%	32.4%	30.3%	27.0%	29.4%
Dissatisfied	22.9%	21.0%	25.5%	32.8%	28.2%	30.5%	27.6%	23.5%	26.6%
Very Dissatisfied	15.6%	21.0%	20.0%	16.4%	5.6%	14.3%	14.2%	18.3%	15.1%

Q17-8. Safety of pedestrian crossings on Main St

Very Satisfied	4.5%	3.6%	7.1%	5.7%	1.4%	3.8%	3.6%	6.0%	4.2%
Satisfied	38.2%	33.7%	35.7%	31.4%	37.5%	31.1%	35.7%	31.6%	34.9%
Neutral	28.2%	26.5%	25.0%	27.1%	23.6%	28.3%	27.1%	25.6%	26.7%
Dissatisfied	20.0%	24.1%	21.4%	22.9%	33.3%	25.5%	24.8%	23.1%	24.4%
Very Dissatisfied	9.1%	12.0%	10.7%	12.9%	4.2%	11.3%	8.8%	13.7%	9.9%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q17-9. Availability of sidewalks

Very Satisfied	5.5%	4.9%	5.0%	8.8%	4.2%	4.6%	4.1%	9.5%	5.3%
Satisfied	43.6%	39.0%	45.0%	29.4%	45.8%	30.6%	39.1%	37.1%	38.8%
Neutral	24.5%	30.5%	18.3%	33.8%	36.1%	34.3%	31.2%	25.0%	29.7%
Dissatisfied	17.3%	18.3%	21.7%	13.2%	9.7%	20.4%	16.6%	19.0%	17.1%
Very Dissatisfied	9.1%	7.3%	10.0%	14.7%	4.2%	10.2%	9.0%	9.5%	9.1%

Q17-10. Availability of bike lanes

Very Satisfied	5.3%	4.1%	6.0%	3.3%	4.4%	4.2%	3.5%	7.8%	4.5%
Satisfied	21.3%	16.4%	28.0%	29.5%	29.4%	14.7%	21.7%	23.5%	22.3%
Neutral	42.6%	37.0%	28.0%	39.3%	30.9%	42.1%	39.7%	31.4%	37.7%
Dissatisfied	19.1%	34.2%	22.0%	16.4%	27.9%	24.2%	24.6%	21.6%	23.9%
Very Dissatisfied	11.7%	8.2%	16.0%	11.5%	7.4%	14.7%	10.4%	15.7%	11.6%

Q17. TRANSPORTATION. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q17-11. Availability of paved walking/biking trails (off-street)

Very Satisfied	4.8%	5.0%	7.5%	4.8%	4.5%	5.8%	4.7%	7.1%	5.3%
Satisfied	29.8%	25.0%	30.2%	28.6%	33.3%	20.4%	27.0%	27.7%	27.3%
Neutral	26.9%	36.3%	24.5%	31.7%	27.3%	39.8%	32.8%	28.6%	31.7%
Dissatisfied	30.8%	27.5%	26.4%	23.8%	33.3%	22.3%	27.5%	26.8%	27.3%
Very Dissatisfied	7.7%	6.3%	11.3%	11.1%	1.5%	11.7%	8.0%	9.8%	8.4%

Q18. The city continues to improve transportation corridors to reduce traffic congestion. Improvements on which of the following roadways do you believe would be most valuable in addressing current and future traffic flow issues?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q18. Improvements on what roadways would be most valuable in addressing current & future traffic flow issues

Main Street (Townsend Avenue to San Juan Avenue)	49.6%	45.2%	46.8%	42.5%	47.4%	47.4%	44.9%	53.6%	47.0%
Chipeta Road	18.3%	23.8%	19.4%	23.3%	17.9%	18.4%	19.1%	21.6%	19.7%
Niagara Road	38.3%	32.1%	37.1%	34.2%	41.0%	29.8%	34.6%	36.8%	35.0%
Hillcrest Drive	40.0%	34.5%	40.3%	30.1%	38.5%	39.5%	38.7%	32.0%	37.1%
Grand/Rio Grande Avenue	29.6%	35.7%	35.5%	30.1%	41.0%	50.0%	38.5%	33.6%	37.3%
6700 Road (Highway 50 to Sunnyside Road)	22.6%	29.8%	33.9%	27.4%	24.4%	27.2%	27.9%	22.4%	26.6%
Ogden Road	11.3%	27.4%	12.9%	15.1%	10.3%	14.9%	14.7%	16.0%	15.0%
East Oak Grove Road	12.2%	11.9%	21.0%	5.5%	11.5%	16.7%	13.2%	12.0%	12.9%
Woodgate Road	14.8%	32.1%	16.1%	28.8%	25.6%	22.8%	22.5%	24.0%	22.8%
Other	19.1%	14.3%	22.6%	23.3%	19.2%	20.2%	21.1%	15.2%	19.7%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q19. Top choice</u>									
Main Street (Townsend Avenue to San Juan Avenue)	31.3%	31.0%	25.8%	30.1%	28.2%	25.4%	27.2%	34.4%	29.0%
Chipeta Road	1.7%	2.4%	4.8%	6.8%	3.8%	6.1%	4.4%	3.2%	4.1%
Niagara Road	8.7%	3.6%	8.1%	8.2%	6.4%	7.0%	6.4%	9.6%	7.1%
Hillcrest Drive	7.8%	9.5%	11.3%	5.5%	14.1%	6.1%	8.8%	8.0%	8.6%
Grand/Rio Grande Avenue	7.8%	10.7%	8.1%	8.2%	10.3%	13.2%	11.0%	6.4%	9.9%
6700 Road (Highway 50 to Sunnyside Road)	6.1%	6.0%	8.1%	6.8%	5.1%	9.6%	8.1%	3.2%	6.9%
Ogden Road	0.0%	1.2%	3.2%	0.0%	0.0%	4.4%	2.0%	0.0%	1.5%
East Oak Grove Road	0.9%	2.4%	0.0%	1.4%	2.6%	0.9%	1.7%	0.0%	1.3%
Woodgate Road	3.5%	7.1%	0.0%	5.5%	6.4%	2.6%	3.4%	6.4%	4.1%
Other	13.0%	10.7%	17.7%	8.2%	14.1%	9.6%	12.7%	9.6%	12.0%
None chosen	19.1%	15.5%	12.9%	19.2%	9.0%	14.9%	14.2%	19.2%	15.4%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q19. 2nd choice</u>									
Main Street (Townsend Avenue to San Juan Avenue)	7.0%	1.2%	4.8%	4.1%	11.5%	9.6%	6.9%	6.4%	6.7%
Chipeta Road	7.8%	3.6%	8.1%	6.8%	6.4%	4.4%	5.4%	8.0%	6.0%
Niagara Road	13.9%	16.7%	14.5%	8.2%	12.8%	11.4%	13.2%	11.2%	12.7%
Hillcrest Drive	17.4%	11.9%	12.9%	6.8%	15.4%	6.1%	12.0%	10.4%	11.6%
Grand/Rio Grande Avenue	8.7%	13.1%	11.3%	12.3%	15.4%	16.7%	14.0%	9.6%	12.9%
6700 Road (Highway 50 to Sunnyside Road)	6.1%	4.8%	8.1%	11.0%	5.1%	4.4%	6.4%	5.6%	6.2%
Ogden Road	3.5%	8.3%	4.8%	0.0%	1.3%	7.0%	4.9%	3.2%	4.5%
East Oak Grove Road	3.5%	4.8%	1.6%	5.5%	2.6%	5.3%	3.7%	4.8%	3.9%
Woodgate Road	4.3%	4.8%	6.5%	4.1%	5.1%	3.5%	4.7%	4.0%	4.5%
Other	1.7%	2.4%	1.6%	8.2%	0.0%	3.5%	2.7%	3.2%	2.8%
None chosen	26.1%	28.6%	25.8%	32.9%	24.4%	28.1%	26.2%	33.6%	28.1%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q19. 3rd choice</u>									
Main Street (Townsend Avenue to San Juan Avenue)	11.3%	7.1%	8.1%	1.4%	3.8%	6.1%	6.1%	8.0%	6.6%
Chipeta Road	4.3%	7.1%	1.6%	2.7%	2.6%	4.4%	4.9%	0.8%	3.9%
Niagara Road	10.4%	4.8%	6.5%	9.6%	10.3%	5.3%	7.8%	7.2%	7.7%
Hillcrest Drive	10.4%	7.1%	6.5%	6.8%	3.8%	11.4%	8.8%	6.4%	8.2%
Grand/Rio Grande Avenue	8.7%	7.1%	11.3%	9.6%	9.0%	9.6%	8.6%	10.4%	9.0%
6700 Road (Highway 50 to Sunnyside Road)	4.3%	10.7%	12.9%	6.8%	11.5%	7.9%	8.1%	9.6%	8.4%
Ogden Road	3.5%	9.5%	0.0%	6.8%	3.8%	0.0%	3.9%	3.2%	3.7%
East Oak Grove Road	3.5%	3.6%	9.7%	1.4%	6.4%	4.4%	4.4%	4.8%	4.5%
Woodgate Road	3.5%	7.1%	1.6%	8.2%	10.3%	10.5%	7.6%	5.6%	7.1%
Other	1.7%	1.2%	3.2%	4.1%	0.0%	1.8%	2.5%	0.8%	2.1%
None chosen	38.3%	34.5%	38.7%	42.5%	38.5%	38.6%	37.3%	43.2%	38.8%

Q19. Which THREE of the streets listed in Question 18 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q19. Sum of Top 3 Choices</u>									
Main Street (Townsend Avenue to San Juan Avenue)	49.6%	39.3%	38.7%	35.6%	43.6%	41.2%	40.2%	48.8%	42.3%
Chipeta Road	13.9%	13.1%	14.5%	16.4%	12.8%	14.9%	14.7%	12.0%	14.0%
Niagara Road	33.0%	25.0%	29.0%	26.0%	29.5%	23.7%	27.5%	28.0%	27.5%
Hillcrest Drive	35.7%	28.6%	30.6%	19.2%	33.3%	23.7%	29.7%	24.8%	28.5%
Grand/Rio Grande Avenue	25.2%	31.0%	30.6%	30.1%	34.6%	39.5%	33.6%	26.4%	31.8%
6700 Road (Highway 50 to Sunnyside Road)	16.5%	21.4%	29.0%	24.7%	21.8%	21.9%	22.5%	18.4%	21.5%
Ogden Road	7.0%	19.0%	8.1%	6.8%	5.1%	11.4%	10.8%	6.4%	9.7%
East Oak Grove Road	7.8%	10.7%	11.3%	8.2%	11.5%	10.5%	9.8%	9.6%	9.7%
Woodgate Road	11.3%	19.0%	8.1%	17.8%	21.8%	16.7%	15.7%	16.0%	15.7%
Other	16.5%	14.3%	22.6%	20.5%	14.1%	14.9%	17.9%	13.6%	16.9%
None chosen	19.1%	15.5%	12.9%	19.2%	9.0%	14.9%	14.2%	19.2%	15.4%

Q20. The City sees the importance of making the community more attractive to locals and visitors. Which of the following projects do you believe would be most beneficial in beautifying the community?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q20. What projects would be most beneficial in beautifying the community

Eastern gateway (Highway 50)	43.5%	47.6%	53.2%	31.5%	37.2%	36.8%	41.2%	42.4%	41.4%
Northern gateway (N Townsend)	53.0%	56.0%	59.7%	42.5%	47.4%	48.2%	50.2%	52.8%	50.7%
Southern gateway (S Townsend)	39.1%	36.9%	27.4%	31.5%	24.4%	22.8%	30.4%	31.2%	30.5%
Undergrounding overhead utilities	40.9%	40.5%	29.0%	24.7%	38.5%	29.8%	35.3%	32.0%	34.5%
Enhanced median plantings	35.7%	39.3%	37.1%	34.2%	30.8%	36.8%	35.3%	36.8%	35.6%
Decorative light pole banners	16.5%	14.3%	11.3%	8.2%	9.0%	7.0%	9.1%	19.2%	11.4%
Improved public spaces downtown	47.8%	51.2%	40.3%	35.6%	44.9%	28.9%	40.7%	44.0%	41.4%
Renovation & expansion of Montrose Pavilion	12.2%	20.2%	19.4%	15.1%	11.5%	15.8%	16.4%	12.0%	15.4%
Other	8.7%	6.0%	9.7%	15.1%	14.1%	13.2%	11.8%	8.0%	10.9%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q21. Top choice</u>									
Eastern gateway (Highway 50)	16.5%	16.7%	24.2%	9.6%	14.1%	14.9%	15.9%	16.0%	15.9%
Northern gateway (N Townsend)	16.5%	17.9%	25.8%	24.7%	15.4%	16.7%	16.7%	24.8%	18.5%
Southern gateway (S Townsend)	8.7%	4.8%	6.5%	5.5%	7.7%	6.1%	6.9%	5.6%	6.6%
Undergrounding overhead utilities	15.7%	16.7%	16.1%	5.5%	10.3%	8.8%	13.7%	7.2%	12.2%
Enhanced median plantings	7.8%	2.4%	3.2%	11.0%	1.3%	12.3%	6.9%	7.2%	6.9%
Decorative light pole banners	2.6%	0.0%	1.6%	0.0%	0.0%	0.9%	0.5%	2.4%	0.9%
Improved public spaces downtown	12.2%	19.0%	0.0%	2.7%	17.9%	3.5%	9.6%	9.6%	9.6%
Renovation & expansion of Montrose Pavilion	2.6%	6.0%	4.8%	6.8%	5.1%	7.0%	5.9%	3.2%	5.2%
Other	4.3%	2.4%	4.8%	11.0%	6.4%	7.9%	7.1%	2.4%	6.0%
None chosen	13.0%	14.3%	12.9%	23.3%	21.8%	21.9%	16.9%	21.6%	18.2%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q21. 2nd choice</u>									
Eastern gateway (Highway 50)	8.7%	11.9%	22.6%	8.2%	12.8%	10.5%	12.0%	10.4%	11.6%
Northern gateway (N Townsend)	15.7%	19.0%	16.1%	12.3%	11.5%	19.3%	17.4%	12.8%	16.3%
Southern gateway (S Townsend)	10.4%	9.5%	4.8%	4.1%	3.8%	7.9%	6.9%	8.0%	7.1%
Undergrounding overhead utilities	12.2%	9.5%	6.5%	11.0%	17.9%	11.4%	9.8%	16.8%	11.4%
Enhanced median plantings	11.3%	10.7%	11.3%	8.2%	6.4%	7.9%	9.3%	8.8%	9.2%
Decorative light pole banners	4.3%	1.2%	0.0%	2.7%	1.3%	1.8%	1.2%	6.4%	2.4%
Improved public spaces downtown	7.8%	6.0%	11.3%	13.7%	5.1%	5.3%	8.6%	4.8%	7.7%
Renovation & expansion of Montrose Pavilion	3.5%	6.0%	6.5%	4.1%	3.8%	0.0%	4.4%	0.8%	3.6%
Other	1.7%	1.2%	1.6%	1.4%	3.8%	0.9%	1.7%	1.6%	1.7%
None chosen	24.3%	25.0%	19.4%	34.2%	33.3%	35.1%	28.7%	29.6%	29.0%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q21. 3rd choice</u>									
Eastern gateway (Highway 50)	7.8%	7.1%	6.5%	8.2%	3.8%	6.1%	7.4%	4.8%	6.7%
Northern gateway (N Townsend)	7.0%	9.5%	8.1%	1.4%	7.7%	7.0%	7.8%	3.2%	6.7%
Southern gateway (S Townsend)	11.3%	11.9%	6.5%	12.3%	6.4%	2.6%	8.8%	7.2%	8.4%
Undergrounding overhead utilities	6.1%	7.1%	1.6%	5.5%	7.7%	5.3%	5.4%	6.4%	5.6%
Enhanced median plantings	13.0%	11.9%	17.7%	11.0%	12.8%	9.6%	11.8%	13.6%	12.2%
Decorative light pole banners	3.5%	4.8%	6.5%	2.7%	3.8%	0.9%	3.4%	3.2%	3.4%
Improved public spaces downtown	14.8%	9.5%	19.4%	11.0%	11.5%	10.5%	11.5%	16.8%	12.7%
Renovation & expansion of Montrose Pavilion	1.7%	4.8%	4.8%	2.7%	1.3%	4.4%	3.2%	4.0%	3.4%
Other	0.9%	1.2%	1.6%	1.4%	2.6%	3.5%	1.7%	2.4%	1.9%
None chosen	33.9%	32.1%	27.4%	43.8%	42.3%	50.0%	39.0%	38.4%	39.0%

Q21. Which THREE of the improvements listed in Question 20 above do you think should receive the most emphasis from City leaders over the next FIVE years? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q21. Sum of Top 3 Choices</u>									
Eastern gateway (Highway 50)	33.0%	35.7%	53.2%	26.0%	30.8%	31.6%	35.3%	31.2%	34.3%
Northern gateway (N Townsend)	39.1%	46.4%	50.0%	38.4%	34.6%	43.0%	41.9%	40.8%	41.6%
Southern gateway (S Townsend)	30.4%	26.2%	17.7%	21.9%	17.9%	16.7%	22.5%	20.8%	22.1%
Undergrounding overhead utilities	33.9%	33.3%	24.2%	21.9%	35.9%	25.4%	28.9%	30.4%	29.2%
Enhanced median plantings	32.2%	25.0%	32.3%	30.1%	20.5%	29.8%	27.9%	29.6%	28.3%
Decorative light pole banners	10.4%	6.0%	8.1%	5.5%	5.1%	3.5%	5.1%	12.0%	6.7%
Improved public spaces downtown	34.8%	34.5%	30.6%	27.4%	34.6%	19.3%	29.7%	31.2%	30.0%
Renovation & expansion of Montrose Pavilion	7.8%	16.7%	16.1%	13.7%	10.3%	11.4%	13.5%	8.0%	12.2%
Other	7.0%	4.8%	8.1%	13.7%	12.8%	12.3%	10.5%	6.4%	9.6%
None chosen	13.0%	14.3%	12.9%	23.3%	21.8%	21.9%	16.9%	21.6%	18.2%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q22-1. Overall tourism promotion program

Very Satisfied	12.5%	11.6%	11.5%	8.9%	3.1%	5.5%	8.7%	9.1%	8.8%
Satisfied	49.0%	40.6%	42.3%	41.1%	36.9%	39.6%	41.8%	44.4%	42.4%
Neutral	27.1%	37.7%	36.5%	35.7%	49.2%	37.4%	38.8%	28.3%	36.4%
Dissatisfied	11.5%	8.7%	7.7%	8.9%	10.8%	9.9%	7.5%	17.2%	9.7%
Very Dissatisfied	0.0%	1.4%	1.9%	5.4%	0.0%	7.7%	3.3%	1.0%	2.8%

Q22-2. Montrose tourism/brand identity

Very Satisfied	9.1%	11.3%	9.8%	9.1%	7.7%	5.6%	8.7%	7.8%	8.5%
Satisfied	47.5%	47.9%	31.4%	43.6%	36.9%	34.8%	42.0%	38.2%	41.1%
Neutral	30.3%	32.4%	47.1%	32.7%	43.1%	42.7%	38.1%	34.3%	37.2%
Dissatisfied	13.1%	5.6%	9.8%	7.3%	12.3%	10.1%	7.8%	16.7%	9.9%
Very Dissatisfied	0.0%	2.8%	2.0%	7.3%	0.0%	6.7%	3.3%	2.9%	3.2%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q22-3. Official visitor guide (Visit Montrose)

Very Satisfied	21.4%	19.7%	14.3%	10.9%	10.9%	12.0%	16.4%	12.2%	15.5%
Satisfied	55.1%	46.5%	49.0%	41.8%	46.9%	32.6%	45.4%	44.9%	45.3%
Neutral	20.4%	28.2%	28.6%	36.4%	37.5%	46.7%	32.5%	33.7%	32.8%
Dissatisfied	2.0%	2.8%	6.1%	5.5%	4.7%	3.3%	2.7%	7.1%	3.7%
Very Dissatisfied	1.0%	2.8%	2.0%	5.5%	0.0%	5.4%	3.0%	2.0%	2.8%

Q22-4. Tourism website (VisitMontrose.com)

Very Satisfied	11.9%	9.7%	14.3%	10.6%	14.3%	6.2%	10.5%	11.1%	10.6%
Satisfied	53.6%	46.8%	40.5%	34.0%	35.7%	33.3%	41.6%	43.3%	42.0%
Neutral	31.0%	41.9%	40.5%	42.6%	48.2%	53.1%	43.0%	40.0%	42.3%
Dissatisfied	2.4%	0.0%	2.4%	4.3%	1.8%	4.9%	2.4%	3.3%	2.7%
Very Dissatisfied	1.2%	1.6%	2.4%	8.5%	0.0%	2.5%	2.4%	2.2%	2.4%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q22-5. Downtown Visitor Center

Very Satisfied	21.0%	17.6%	14.0%	5.7%	11.5%	12.2%	15.2%	11.4%	14.3%
Satisfied	45.7%	36.8%	38.0%	39.6%	37.7%	32.9%	37.4%	43.2%	38.7%
Neutral	27.2%	29.4%	40.0%	39.6%	42.6%	45.1%	36.8%	36.4%	36.7%
Dissatisfied	6.2%	8.8%	6.0%	11.3%	6.6%	6.1%	7.4%	6.8%	7.3%
Very Dissatisfied	0.0%	7.4%	2.0%	3.8%	1.6%	3.7%	3.2%	2.3%	3.0%

Q22-6. Customer service at retail businesses

Very Satisfied	7.4%	9.9%	8.3%	9.4%	8.3%	6.0%	8.4%	7.1%	8.1%
Satisfied	49.1%	48.1%	46.7%	45.3%	48.6%	44.0%	47.0%	48.2%	47.3%
Neutral	31.5%	27.2%	20.0%	28.1%	31.9%	33.0%	30.1%	25.0%	28.9%
Dissatisfied	8.3%	12.3%	18.3%	14.1%	11.1%	10.0%	10.3%	17.0%	11.8%
Very Dissatisfied	3.7%	2.5%	6.7%	3.1%	0.0%	7.0%	4.2%	2.7%	3.9%

Q22. PERCEPTIONS OF TOURISM SERVICES. For each of the items listed below, please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q22-7. Customer service at restaurants

Very Satisfied	10.9%	11.3%	8.2%	10.6%	12.5%	8.0%	9.9%	11.5%	10.3%
Satisfied	50.9%	47.5%	60.7%	50.0%	45.8%	51.0%	50.5%	52.2%	50.9%
Neutral	26.4%	31.3%	14.8%	27.3%	27.8%	25.0%	27.2%	19.5%	25.5%
Dissatisfied	9.1%	7.5%	9.8%	9.1%	12.5%	12.0%	8.9%	14.2%	10.1%
Very Dissatisfied	2.7%	2.5%	6.6%	3.0%	1.4%	4.0%	3.4%	2.7%	3.2%

Q23. SPECIAL EVENTS. Events enhance the quality of life for locals and attract visitors to Montrose. Which of the following types of special events would you like to see promoted in our community?

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City							Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent		

Q23. What types of special events would you like to see promoted in our community

Sports (competitive and leisure)	29.6%	42.9%	45.2%	38.4%	50.0%	40.4%	41.9%	33.6%	39.9%
Expos and festivals	73.9%	59.5%	66.1%	64.4%	66.7%	57.9%	63.5%	70.4%	65.0%
Arts, cultural, & heritage	60.0%	53.6%	51.6%	38.4%	43.6%	43.0%	48.8%	51.2%	49.3%
Outdoor concerts/performances	72.2%	69.0%	53.2%	68.5%	65.4%	61.4%	62.7%	73.6%	65.2%
Indoor concerts/performances	50.4%	51.2%	46.8%	47.9%	43.6%	48.2%	49.0%	46.4%	48.3%
Other	3.5%	4.8%	6.5%	5.5%	3.8%	4.4%	4.2%	5.6%	4.5%

Q24. Which TWO of the event types listed in Question 23 above do you think should receive the most attention from community organizations over the next THREE years?

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q24. Top choice

Sports (competitive and leisure)	11.3%	14.3%	19.4%	11.0%	23.1%	15.8%	16.9%	11.2%	15.5%
Expos and festivals	33.0%	27.4%	33.9%	23.3%	17.9%	21.9%	26.7%	24.0%	26.0%
Arts, cultural, & heritage	13.0%	11.9%	11.3%	11.0%	15.4%	15.8%	12.3%	16.0%	13.1%
Outdoor concerts/performances	26.1%	21.4%	9.7%	20.5%	23.1%	21.1%	20.3%	23.2%	21.0%
Indoor concerts/performances	9.6%	8.3%	8.1%	11.0%	2.6%	4.4%	7.6%	6.4%	7.3%
Other	0.0%	1.2%	1.6%	1.4%	2.6%	2.6%	1.7%	0.8%	1.5%
None chosen	7.0%	15.5%	16.1%	21.9%	15.4%	18.4%	14.5%	18.4%	15.5%

Q24. Which TWO of the event types listed in Question 23 above do you think should receive the most attention from community organizations over the next THREE years?

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q24. 2nd choice

Sports (competitive and leisure)	7.8%	9.5%	9.7%	8.2%	9.0%	10.5%	10.3%	4.8%	9.0%
Expos and festivals	26.1%	11.9%	21.0%	13.7%	23.1%	17.5%	17.6%	24.0%	19.1%
Arts, cultural, & heritage	16.5%	16.7%	12.9%	9.6%	10.3%	12.3%	15.7%	6.4%	13.5%
Outdoor concerts/performances	19.1%	29.8%	27.4%	24.7%	20.5%	17.5%	20.8%	28.0%	22.5%
Indoor concerts/performances	18.3%	14.3%	8.1%	9.6%	19.2%	14.0%	14.7%	12.8%	14.2%
Other	2.6%	1.2%	1.6%	0.0%	0.0%	0.0%	0.7%	1.6%	0.9%
None chosen	9.6%	16.7%	19.4%	34.2%	17.9%	28.1%	20.1%	22.4%	20.8%

Q24. Which TWO of the event types listed in Question 23 above do you think should receive the most attention from community organizations over the next THREE years? (top 2)

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q24. Sum of Top 2 Choices

Sports (competitive and leisure)	19.1%	23.8%	29.0%	19.2%	32.1%	26.3%	27.2%	16.0%	24.5%
Expos and festivals	59.1%	39.3%	54.8%	37.0%	41.0%	39.5%	44.4%	48.0%	45.1%
Arts, cultural, & heritage	29.6%	28.6%	24.2%	20.5%	25.6%	28.1%	27.9%	22.4%	26.6%
Outdoor concerts/performances	45.2%	51.2%	37.1%	45.2%	43.6%	38.6%	41.2%	51.2%	43.4%
Indoor concerts/performances	27.8%	22.6%	16.1%	20.5%	21.8%	18.4%	22.3%	19.2%	21.5%
Other	2.6%	2.4%	3.2%	1.4%	2.6%	2.6%	2.5%	2.4%	2.4%
None chosen	7.0%	15.5%	16.1%	21.9%	15.4%	18.4%	14.5%	18.4%	15.5%

Q25. CUSTOMER SERVICE. Have you interacted with (called, gone online, or visited) the city with a question, problem, or complaint during the past year?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q25. Have you interacted with City during past year

Yes	43.5%	45.2%	35.5%	34.2%	39.7%	49.1%	46.6%	28.8%	42.3%
No	56.5%	54.8%	64.5%	65.8%	60.3%	50.9%	53.4%	71.2%	57.7%

Q25a. (If YES to Question 25) How easy was it to contact the person you needed to reach?

N=226

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q25a. How easy was it to contact the person you needed to reach

Very easy	40.0%	42.1%	50.0%	44.0%	41.9%	41.1%	40.5%	52.8%	42.5%
Somewhat easy	44.0%	47.4%	27.3%	32.0%	32.3%	32.1%	38.4%	30.6%	37.2%
Difficult	8.0%	7.9%	9.1%	20.0%	19.4%	21.4%	15.8%	5.6%	14.2%
Very difficult	6.0%	2.6%	13.6%	4.0%	6.5%	5.4%	4.7%	11.1%	5.8%
Don't know	2.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.5%	0.0%	0.4%

Q25b. (If YES to Question 25) Several factors that may influence your perception of the quality of customer service you receive from city employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described on a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")

N=226

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q25b-1. They were courteous & polite

Always	53.1%	64.9%	75.0%	64.0%	63.3%	46.3%	57.4%	63.9%	58.4%
Usually	36.7%	29.7%	15.0%	32.0%	26.7%	33.3%	31.1%	27.8%	30.6%
Sometimes	8.2%	5.4%	5.0%	4.0%	3.3%	14.8%	8.2%	5.6%	7.8%
Seldom	0.0%	0.0%	5.0%	0.0%	6.7%	1.9%	2.2%	0.0%	1.8%
Never	2.0%	0.0%	0.0%	0.0%	0.0%	3.7%	1.1%	2.8%	1.4%

Q25b-2. They gave prompt, accurate, & complete answers to questions

Always	40.8%	59.5%	60.0%	44.0%	50.0%	29.1%	42.9%	50.0%	44.1%
Usually	36.7%	21.6%	20.0%	28.0%	20.0%	34.5%	31.0%	19.4%	29.1%
Sometimes	20.4%	13.5%	15.0%	24.0%	20.0%	21.8%	19.0%	19.4%	19.1%
Seldom	0.0%	5.4%	0.0%	4.0%	3.3%	10.9%	4.3%	8.3%	5.0%
Never	2.0%	0.0%	5.0%	0.0%	6.7%	3.6%	2.7%	2.8%	2.7%

Q25b. (If YES to Question 25) Several factors that may influence your perception of the quality of customer service you receive from city employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described on a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")

N=226

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q25b-3. They did what they said they would do in a timely manner

Always	38.3%	57.6%	55.0%	41.7%	51.7%	29.6%	42.3%	48.6%	43.3%
Usually	44.7%	27.3%	15.0%	33.3%	17.2%	42.6%	32.6%	37.1%	33.3%
Sometimes	12.8%	9.1%	15.0%	20.8%	13.8%	11.1%	13.7%	8.6%	12.9%
Seldom	4.3%	6.1%	10.0%	4.2%	13.8%	11.1%	8.6%	5.7%	8.1%
Never	0.0%	0.0%	5.0%	0.0%	3.4%	5.6%	2.9%	0.0%	2.4%

Q25b-4. They helped you resolve your issue to your satisfaction

Always	42.6%	56.8%	55.0%	44.0%	48.3%	31.5%	43.3%	47.2%	44.0%
Usually	36.2%	21.6%	20.0%	24.0%	20.7%	33.3%	29.4%	22.2%	28.2%
Sometimes	17.0%	5.4%	10.0%	12.0%	17.2%	16.7%	13.3%	13.9%	13.4%
Seldom	2.1%	10.8%	5.0%	12.0%	10.3%	11.1%	8.3%	8.3%	8.3%
Never	2.1%	5.4%	10.0%	8.0%	3.4%	7.4%	5.6%	8.3%	6.0%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q26-1. The availability of information about City programs & services</u>									
Very Satisfied	9.6%	11.4%	7.5%	11.5%	9.6%	7.6%	9.4%	9.3%	9.3%
Satisfied	44.2%	41.8%	37.7%	54.1%	42.5%	46.7%	46.3%	40.7%	45.0%
Neutral	32.7%	32.9%	41.5%	23.0%	31.5%	31.4%	31.6%	32.4%	31.7%
Dissatisfied	11.5%	11.4%	9.4%	9.8%	16.4%	11.4%	10.7%	15.7%	11.8%
Very Dissatisfied	1.9%	2.5%	3.8%	1.6%	0.0%	2.9%	2.1%	1.9%	2.1%
<u>Q26-2. City efforts to keep you informed about local issues</u>									
Very Satisfied	8.7%	9.0%	7.4%	10.9%	6.9%	6.6%	8.2%	7.4%	8.1%
Satisfied	35.9%	28.2%	29.6%	43.8%	31.9%	39.6%	36.4%	32.4%	35.5%
Neutral	33.0%	35.9%	37.0%	35.9%	38.9%	37.7%	38.0%	29.6%	36.2%
Dissatisfied	20.4%	20.5%	20.4%	7.8%	22.2%	12.3%	14.6%	25.9%	17.1%
Very Dissatisfied	1.9%	6.4%	5.6%	1.6%	0.0%	3.8%	2.7%	4.6%	3.1%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q26-3. The level of public involvement in City decision making

Very Satisfied	2.3%	2.7%	6.1%	6.8%	3.0%	2.0%	3.7%	2.2%	3.4%
Satisfied	22.1%	14.7%	26.5%	28.8%	29.9%	24.5%	22.8%	29.0%	24.1%
Neutral	46.5%	42.7%	28.6%	32.2%	35.8%	31.4%	39.0%	29.0%	36.9%
Dissatisfied	25.6%	29.3%	12.2%	23.7%	25.4%	21.6%	22.2%	28.0%	23.4%
Very Dissatisfied	3.5%	10.7%	26.5%	8.5%	6.0%	20.6%	12.3%	11.8%	12.2%

Q26-4. The level of public involvement in the City's budget process

Very Satisfied	3.9%	4.3%	4.4%	7.3%	3.3%	4.3%	4.7%	3.5%	4.5%
Satisfied	15.8%	10.0%	22.2%	29.1%	21.3%	19.6%	17.6%	23.5%	18.8%
Neutral	47.4%	54.3%	24.4%	34.5%	47.5%	44.6%	46.7%	34.1%	44.1%
Dissatisfied	28.9%	22.9%	22.2%	16.4%	23.0%	16.3%	20.7%	24.7%	21.5%
Very Dissatisfied	3.9%	8.6%	26.7%	12.7%	4.9%	15.2%	10.3%	14.1%	11.1%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q26-5. The quality of programming on City's cable television channel (Channel 191)

Very Satisfied	6.7%	0.0%	10.3%	0.0%	0.0%	5.2%	4.4%	2.0%	3.9%
Satisfied	20.0%	14.7%	24.1%	19.4%	26.7%	27.6%	21.1%	30.0%	23.0%
Neutral	60.0%	55.9%	44.8%	71.0%	56.7%	44.8%	55.6%	50.0%	54.3%
Dissatisfied	8.9%	20.6%	17.2%	6.5%	6.7%	13.8%	13.3%	8.0%	12.2%
Very Dissatisfied	4.4%	8.8%	3.4%	3.2%	10.0%	8.6%	5.6%	10.0%	6.5%

Q26-6. The quality of City's website (CityofMontrose.org)

Very Satisfied	6.3%	6.0%	19.0%	9.6%	3.5%	3.6%	8.0%	4.7%	7.3%
Satisfied	53.8%	32.8%	31.0%	32.7%	43.9%	40.5%	38.7%	44.7%	40.0%
Neutral	38.8%	56.7%	42.9%	51.9%	42.1%	45.2%	46.3%	45.9%	46.2%
Dissatisfied	1.3%	3.0%	7.1%	3.8%	10.5%	8.3%	5.7%	4.7%	5.5%
Very Dissatisfied	0.0%	1.5%	0.0%	1.9%	0.0%	2.4%	1.3%	0.0%	1.0%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q26-7. The quality of City's citizen newsletter (City Beat)</u>									
Very Satisfied	8.9%	8.6%	11.6%	12.2%	7.8%	6.7%	8.8%	8.8%	8.8%
Satisfied	39.3%	29.3%	27.9%	34.7%	43.8%	33.3%	35.5%	33.8%	35.2%
Neutral	44.6%	44.8%	46.5%	49.0%	45.3%	50.0%	47.0%	47.1%	47.0%
Dissatisfied	7.1%	8.6%	11.6%	2.0%	3.1%	7.8%	6.1%	8.8%	6.6%
Very Dissatisfied	0.0%	8.6%	2.3%	2.0%	0.0%	2.2%	2.7%	1.5%	2.5%
<u>Q26-8. The ability to report specific issues & ideas via City's mobile application (A Better Montrose)</u>									
Very Satisfied	15.2%	7.5%	7.7%	12.1%	15.6%	6.8%	10.6%	10.2%	10.5%
Satisfied	23.9%	22.5%	26.9%	21.2%	15.6%	16.9%	20.1%	24.5%	21.0%
Neutral	56.5%	55.0%	46.2%	51.5%	59.4%	62.7%	56.1%	57.1%	56.3%
Dissatisfied	2.2%	5.0%	15.4%	12.1%	9.4%	10.2%	8.5%	8.2%	8.4%
Very Dissatisfied	2.2%	10.0%	3.8%	3.0%	0.0%	3.4%	4.8%	0.0%	3.8%

Q26. COMMUNICATIONS. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following aspects of communication with regard to the City of Montrose: (without "don't know")

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q26-9. The timeliness & frequency of information on social media

Very Satisfied	6.3%	3.6%	12.1%	11.1%	4.7%	3.0%	6.1%	5.7%	6.0%
Satisfied	23.4%	25.5%	18.2%	22.2%	30.2%	24.2%	22.5%	31.4%	24.6%
Neutral	54.7%	56.4%	54.5%	50.0%	46.5%	48.5%	51.9%	51.4%	51.8%
Dissatisfied	12.5%	10.9%	12.1%	13.9%	14.0%	18.2%	15.2%	8.6%	13.6%
Very Dissatisfied	3.1%	3.6%	3.0%	2.8%	4.7%	6.1%	4.3%	2.9%	4.0%

Q27. Which of the following are your primary sources of information about city issues, services, and events?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	

Q27. Your primary sources of information about City issues, services, & events

City newsletter (City Beat)	22.6%	41.7%	38.7%	41.1%	53.8%	44.7%	42.9%	29.6%	39.7%
Public meetings (City Council and/or Planning Commission)	4.3%	3.6%	8.1%	19.2%	3.8%	12.3%	9.1%	5.6%	8.2%
City website (CityofMontrose.org)	26.1%	39.3%	35.5%	21.9%	24.4%	22.8%	27.7%	28.0%	27.7%
Live & on-demand video of City Council meetings	1.7%	2.4%	4.8%	11.0%	1.3%	4.4%	3.9%	4.0%	3.9%
Social media (Facebook & Twitter)	38.3%	45.2%	30.6%	28.8%	26.9%	28.1%	30.9%	40.0%	33.0%
Newspaper	65.2%	52.4%	66.1%	69.9%	74.4%	69.3%	68.4%	59.2%	66.1%
Radio	27.8%	25.0%	25.8%	32.9%	35.9%	30.7%	27.7%	35.2%	29.4%
Posted notices	13.0%	11.9%	12.9%	13.7%	11.5%	13.2%	11.3%	19.2%	13.1%
Channel 191	3.5%	2.4%	3.2%	1.4%	1.3%	5.3%	3.9%	1.6%	3.4%
Water/sewer bill insert	27.8%	38.1%	35.5%	38.4%	44.9%	38.6%	40.0%	28.8%	37.3%
Other	7.0%	3.6%	11.3%	9.6%	9.0%	9.6%	8.3%	8.0%	8.2%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q28. Top choice</u>									
City newsletter (City Beat)	10.4%	15.5%	9.7%	15.1%	11.5%	15.8%	15.0%	8.0%	13.3%
Public meetings (City Council and/or Planning Commission)	0.9%	0.0%	3.2%	2.7%	0.0%	3.5%	2.0%	0.8%	1.7%
City website (CityofMontrose.org)	8.7%	10.7%	12.9%	6.8%	10.3%	7.9%	7.8%	14.4%	9.4%
Live & on-demand video of City Council meetings	0.0%	1.2%	0.0%	0.0%	0.0%	0.9%	0.5%	0.0%	0.4%
Social media (Facebook & Twitter)	17.4%	27.4%	14.5%	12.3%	14.1%	14.0%	16.2%	18.4%	16.7%
Newspaper	30.4%	21.4%	21.0%	23.3%	38.5%	34.2%	31.1%	20.8%	28.7%
Radio	5.2%	4.8%	3.2%	6.8%	3.8%	2.6%	2.7%	9.6%	4.3%
Posted notices	1.7%	0.0%	3.2%	0.0%	1.3%	0.0%	0.7%	1.6%	0.9%
Channel 191	0.9%	0.0%	1.6%	0.0%	0.0%	0.0%	0.5%	0.0%	0.4%
Water/sewer bill insert	1.7%	6.0%	8.1%	8.2%	2.6%	3.5%	5.6%	2.4%	4.9%
Other	3.5%	1.2%	3.2%	4.1%	2.6%	3.5%	2.5%	4.8%	3.0%
None chosen	19.1%	11.9%	19.4%	20.5%	15.4%	14.0%	15.4%	19.2%	16.5%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q28. 2nd choice</u>									
City newsletter (City Beat)	7.8%	14.3%	8.1%	15.1%	16.7%	14.0%	12.7%	11.2%	12.4%
Public meetings (City Council and/or Planning Commission)	1.7%	3.6%	0.0%	6.8%	1.3%	3.5%	3.4%	0.8%	2.8%
City website (CityofMontrose.org)	9.6%	10.7%	8.1%	8.2%	9.0%	7.0%	9.8%	5.6%	8.8%
Live & on-demand video of City Council meetings	2.6%	1.2%	0.0%	0.0%	0.0%	0.9%	1.0%	0.8%	0.9%
Social media (Facebook & Twitter)	13.9%	7.1%	9.7%	6.8%	5.1%	7.9%	8.3%	9.6%	8.6%
Newspaper	13.9%	17.9%	19.4%	8.2%	17.9%	19.3%	15.2%	19.2%	16.1%
Radio	9.6%	7.1%	14.5%	9.6%	15.4%	11.4%	10.3%	12.8%	10.9%
Posted notices	1.7%	3.6%	1.6%	0.0%	1.3%	0.9%	1.2%	3.2%	1.7%
Channel 191	0.9%	1.2%	0.0%	0.0%	1.3%	0.0%	0.5%	0.8%	0.6%
Water/sewer bill insert	6.1%	14.3%	9.7%	9.6%	6.4%	8.8%	9.6%	8.0%	9.2%
Other	2.6%	1.2%	0.0%	0.0%	2.6%	3.5%	2.2%	1.6%	2.1%
None chosen	29.6%	17.9%	29.0%	35.6%	23.1%	22.8%	25.7%	26.4%	26.0%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events?

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q28. 3rd choice</u>									
City newsletter (City Beat)	7.8%	9.5%	14.5%	5.5%	9.0%	7.9%	9.6%	5.6%	8.6%
Public meetings (City Council and/or Planning Commission)	0.0%	1.2%	6.5%	1.4%	0.0%	2.6%	1.7%	1.6%	1.7%
City website (CityofMontrose.org)	12.2%	9.5%	6.5%	6.8%	7.7%	5.3%	7.1%	11.2%	8.1%
Live & on-demand video of City Council meetings	1.7%	1.2%	0.0%	2.7%	2.6%	3.5%	2.2%	1.6%	2.1%
Social media (Facebook & Twitter)	5.2%	6.0%	1.6%	4.1%	5.1%	3.5%	4.2%	4.8%	4.3%
Newspaper	6.1%	9.5%	11.3%	16.4%	7.7%	6.1%	9.3%	8.0%	9.0%
Radio	5.2%	10.7%	4.8%	2.7%	3.8%	9.6%	5.9%	8.0%	6.4%
Posted notices	6.1%	7.1%	3.2%	1.4%	2.6%	7.9%	4.7%	6.4%	5.1%
Channel 191	0.9%	1.2%	3.2%	1.4%	1.3%	3.5%	2.9%	0.0%	2.2%
Water/sewer bill insert	7.8%	9.5%	9.7%	11.0%	19.2%	14.0%	11.5%	13.6%	12.0%
Other	0.9%	1.2%	4.8%	4.1%	1.3%	0.0%	2.0%	0.8%	1.7%
None chosen	46.1%	33.3%	33.9%	42.5%	39.7%	36.0%	39.0%	38.4%	39.0%

Q28. Which THREE of the methods listed in Question 27 are your most preferred ways to learn about city issues, services, and events? (top 3)

N=534

	Number of Years Lived in the City						Q35. Do you own or rent your current residence		Total
	5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent	
<u>Q28. Sum of Top 3 Choices</u>									
City newsletter (City Beat)	26.1%	39.3%	32.3%	35.6%	37.2%	37.7%	37.3%	24.8%	34.3%
Public meetings (City Council and/or Planning Commission)	2.6%	4.8%	9.7%	11.0%	1.3%	9.6%	7.1%	3.2%	6.2%
City website (CityofMontrose.org)	30.4%	31.0%	27.4%	21.9%	26.9%	20.2%	24.8%	31.2%	26.2%
Live & on-demand video of City Council meetings	4.3%	3.6%	0.0%	2.7%	2.6%	5.3%	3.7%	2.4%	3.4%
Social media (Facebook & Twitter)	36.5%	40.5%	25.8%	23.3%	24.4%	25.4%	28.7%	32.8%	29.6%
Newspaper	50.4%	48.8%	51.6%	47.9%	64.1%	59.6%	55.6%	48.0%	53.7%
Radio	20.0%	22.6%	22.6%	19.2%	23.1%	23.7%	18.9%	30.4%	21.5%
Posted notices	9.6%	10.7%	8.1%	1.4%	5.1%	8.8%	6.6%	11.2%	7.7%
Channel 191	2.6%	2.4%	4.8%	1.4%	2.6%	3.5%	3.9%	0.8%	3.2%
Water/sewer bill insert	15.7%	29.8%	27.4%	28.8%	28.2%	26.3%	26.7%	24.0%	26.0%
Other	7.0%	3.6%	8.1%	8.2%	6.4%	7.0%	6.6%	7.2%	6.7%
None chosen	19.1%	11.9%	19.4%	20.5%	15.4%	14.0%	15.4%	19.2%	16.5%

Q29. Which of the following do you currently use?

N=534

Q35. Do you own or rent your current residence

Number of Years Lived in the City							Q35. Do you own or rent your current residence		Total
5 or less	6 to 10	11 to 15	16 to 20	21 to 30	31+	Own	Rent		

Q29. Which following do you currently use

Facebook	71.3%	63.1%	61.3%	58.9%	62.8%	55.3%	59.8%	69.6%	62.2%
YouTube	36.5%	33.3%	30.6%	31.5%	46.2%	30.7%	32.8%	40.8%	34.6%
Twitter	7.8%	4.8%	6.5%	6.8%	7.7%	6.1%	6.6%	6.4%	6.6%
Text Messaging	82.6%	82.1%	72.6%	71.2%	66.7%	62.3%	71.6%	77.6%	73.0%
Email	85.2%	92.9%	83.9%	84.9%	83.3%	83.3%	87.0%	80.0%	85.4%
Internet	87.0%	88.1%	75.8%	90.4%	83.3%	77.2%	83.8%	82.4%	83.5%
Other	5.2%	2.4%	3.2%	5.5%	3.8%	7.0%	4.9%	4.0%	4.7%
None	0.0%	3.6%	3.2%	1.4%	6.4%	7.0%	4.4%	2.4%	3.9%